



ALBUQUERQUE POLICE DEPARTMENT  
FIELD SERVICES BUREAU ORDERS

SOP 4-3

Effective: 01/10/18 Review Due: 01/10/19 Replaces: 10/09/17

## 4-3 COMMUNITY RESPONSE UNIT (CR)

### 4-3-1 Purpose

The Community Response Unit is a specialized unit that addresses issues in the Downtown Core through community oriented policing.

### 4-3-2 Policy

It is the policy of the Albuquerque Police Department to establish a specialized unit that will address issues in the Downtown Entertainment District. They will accomplish this by working with community partners and provide high-visibility while patrolling by foot, car, bike or other means throughout the Downtown area.

### 4-3-3 Definitions

#### A. Downtown Entertainment District

The area is defined on the east by the railroad tracks, on the north by Tijeras Avenue NW, on the south by Lead Avenue NW, and on the west by 6<sup>th</sup> Street NW (with the exception of the area between Copper Ave and the alley just south of Central; in this area, the west boundary will be 8<sup>th</sup> Street NW).

### 4-3-4 Rules and Responsibilities

#### A. Community Response Unit Supervisor

The unit supervisor will be a sergeant who successfully tests and is selected for the position. The sergeant reports directly to the Police and Community Together (PACT) lieutenant.

#### B. Community Response Unit

1. CR Unit Officers will be assigned to the Downtown Entertainment District and report to the CR Unit Sergeant.
  - a. Responsible for calls for service and proactive enforcement within the designated boundaries.
2. CR Units Officers shall follow the department's philosophy of community oriented policing by conducting frequent contacts with business owners, patrons and other stakeholders in their area of responsibilities.
  - a. Officers will address issues coming to their attention during their daily patrols and community contacts.



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- b. Any issues that cannot be addressed will be reported to their supervisor to determine if other resources will be required in order to address those concerns.
3. CR Units will not be dispatched to routine calls for service outside of their assigned area unless authorized by their supervisor.
4. CR Units may be required to attend special events, to include adjusting their work schedule, within their area command at the direction of the chain of command.
  - a. Such special events may include:
    1. Protests in the Downtown Area
    2. Special events on Civic Plaza.
    3. Community oriented events in the downtown entertainment district.
    4. Providing traffic control/perimeter assistance or bike patrol for events such as large gatherings and demonstrations in the Downtown Area.
5. The wearing of the bike uniform is optional in lieu of the regular duty uniform. The designated CR Unit Patch is optional for wear with both uniforms. Uniform modifications may be approved by the chain of command.
6. CR Unit Officers must be bike certified before conducting any bicycle patrols and will abide by SOP 3-7.
7. CR Unit officers will be required to attend community meetings within the Downtown Entertainment District.
8. CR Unit officers will provide homeless individuals with information on resources or outreach programs when a person requests those resources or they believe that person is in need of those resources.
9. CR Unit officers, at the discretion of their supervisor, may participate with other organizations in the outreach of homeless individuals. When participating, CR Unit officers will be in the prescribed uniform and travel in their department issued vehicles to the outreach location.



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