



ALBUQUERQUE POLICE DEPARTMENT  
PROCEDURAL ORDERS

SOP 2-72 (Formerly 2-91)

Effective: 05/01/2023 Review: 05/01/2024 Replaces: 08/13/2021

## 2-72 PROCEDURES FOR SERIOUS CRIMES CALL-OUTS

### Related SOP(s), Form(s), Other Resource(s), and Rescinded Special Order(s):

A. Related SOP(s)

- [1-35 Crime Scene Specialists Unit \(Formerly 5-8\)](#)
- [1-53 Homicide Unit \(Formerly 5-3\)](#)
- [1-87 Scientific Evidence Division \(Formerly 5-5\)](#)
- [2-30 Emergency Command Post \(Formerly 1-30\)](#)
- [2-60 Preliminary and Follow-Up Criminal Investigations \(Formerly 2-24\)](#)
- [2-92 Crimes Against Children Investigations \(Formerly 2-33\)](#)

B. Form(s)

None

C. Other Resource(s)

Crimes Against Children Unit Call-Out Roster  
Gun Violence Reduction Unit Call-Out Roster  
Homicide Unit Call-Out Roster  
Impact Teams Call-Out Roster  
Major Crime Scene Team Call-Out Roster  
Mobile Substation Call-Out Roster

D. Rescinded Special Order(s)

None

### 2-72-1 Purpose

The purpose of this policy is to ensure the proper Albuquerque Police Department (Department) personnel respond to Serious Crimes Call-Outs. The purpose of having a Serious Crimes Call-Out team is to investigate Serious Crimes, coordinate resources efficiently, collaborate with other specialized investigative units, and exchange case investigations with relevant specialized investigative units. In turn, the combined efforts of a unified response improve the case solvability.

### 2-72-2 Policy

It is the policy of the Department to provide Department personnel with the requirements and procedures when responding to a Serious Crimes Call-Out.

**N/A** 2-72-3 Definitions



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A. Crimes Against Children Unit (CACU) Serious Crime

N/A

A crime that consists of any criminal offense resulting in great bodily harm with the potential of death or permanent disfigurement that involves the suspicious death of a child or great bodily harm of a child where death is likely and meets the specific criteria for investigations as outlined in SOP Crimes Against Children Investigations (Refer to SOP Crimes Against Children Investigations for sanction classifications and additional duties).

B. Gun Violence Reduction Unit (GVRU) Serious Crime

A crime that consists of any criminal offense resulting in great bodily harm with the potential of death or permanent disfigurement that involves the use of a firearm.

C. Impact Teams Unit Serious Crime

A criminal offense that results in great bodily harm with the potential of death or permanent disfigurement where a firearm is not used and all felony domestic-violence related charges; or all domestic violence related charges which result in great bodily harm with the potential of death or permanent disfigurement whether or not a firearm is used.

D. Life-threatening Injury

Any injury resulting in the loss of a major bodily organ or function, including, but not limited to, double amputation, quadriplegia, paraplegia, total blindness, the permanent loss of a sense (sight, smell, taste, etc.), and/or results in 80% or greater chance of death as established by the attending physician. The on-call SED supervisor has the authority to deviate from the parameters on a case by case basis.

E. Serious Crime

For the purposes of this policy, any criminal offense resulting in great bodily harm with the potential of death or permanent disfigurement.

F. Serious Crimes Call-Out

A call-out is generated when a person sustains a life-threatening injury due to the criminal activity of another.

**6** 2-72-4      **Procedures**

A. Field Services Bureau (FSB) sworn personnel who respond to a Serious Crime shall:

1. Secure the scene;
2. Provide/ensure medical care for any injured persons;



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N/A

3. Conduct a preliminary investigation as outlined in SOP Preliminary and Follow-Up Investigations (Refer to SOP Preliminary and Follow-Up Criminal Investigations for sanction classifications and additional duties);
4. After the preliminary investigation is completed, request a Crime Scene Specialist (CSS), and notify their first-line supervisor if they suspect their incident involves a Serious Crime; and
5. Remain on-scene to brief the primary investigator/detective or Serious Crimes Call-Outs Team upon arrival.

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B. A Crime Scene Specialist (CSS) who responds to a Serious Crime shall:

1. Evaluate the victim's physical injuries;
  - a. If the physical injuries do not meet the definition of life-threatening injury, the CSS shall notify the primary FSB officer responsible for the incident.
2. Notify a Scientific Evidence Division (SED) Sergeant/Supervisor; and
3. Take responsibility for the preservation of the crime scene.

C. FSB supervisors who respond to a Serious Crime shall:

N/A

1. Ensure the initial responding sworn personnel have completed a preliminary investigation (Refer to SOP Preliminary and Follow-Up Criminal Investigations for sanction classifications and additional duties); and
2. Remain on-scene until relieved or dismissed by the on-call/on-scene Serious Crimes Call-Out Team investigator supervisor.

D. The SED Sergeant/Supervisor shall:

1. After being notified by a CSS, determine which specialized investigative unit shall be responsible if the incident is a Serious Crime Call-Out;

N/A

2. Notify the Major Crime Scene Team (MCST) as outlined in SOP Scientific Evidence Division (Refer to SOP Scientific Evidence Division for sanction classifications and additional duties); and

3. Notify the Emergency Communications Center (ECC).

E. ECC personnel shall:

1. Initiate the appropriate call-out procedures;



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- a. An ECC supervisor shall have access to the call-out roster, as provided by GVRU, the Impact Teams, or the Serious Crimes Call-Out team.
- b. Once the SED supervisor notifies the ECC supervisor that the incident is a Serious Crime, the ECC supervisor shall notify the appropriate team, such as the GVRU, Impact Teams, or Serious Crimes Call-Out team.
  - i. If the incident is determined to be an Impact Teams Serious Crime, the on-duty Impact Teams supervisor for the area command in which the incident occurred shall be notified.
  - ii. When no Impact Teams supervisor is on-duty, the ECC supervisor shall notify the on-call Impact Teams supervisor.

2. Notify the on-call Emergency Command Post personnel; and

N/A

- a. The officer who is responsible for arriving with the Emergency Command Post shall respond to the scene in one (1) hour, consistent with SOP Emergency Command Post (refer to SOP Emergency Command Post for sanction classifications and additional duties).

3. For a GVRU Serious Crime or Impact Teams Unit Serious Crime, notify the appropriate detectives, the on-call assisting detectives, the on-call District Attorney (DA), and the on-call homicide detectives.

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F. On-scene Procedures for Serious Crimes Call-Outs Team

1. While on-scene, the investigative supervisor of the GVRU or Impact Teams shall:

- a. Ensure a proper inner, and outer perimeter is established by working with the FSB on-scene supervisor and SED Sergeant/Supervisor;
- b. Request additional resources, if needed;
- c. Ensure that anyone necessary for the briefing responds within one (1) hour of being notified;
- d. Network and coordinate with other investigative units, if needed;
- e. Direct on-scene detectives;
- f. Prioritize the on-scene investigative tasks;
- g. Help determine the necessity for any search warrants and/or consent to search;
- h. Monitor communications with the DA, the Office of the Medical Investigator (OMI), and the MCST;
- i. Ensure the chain of command has been informed of the details of the Serious Crimes Call-Out; and
- j. Send Uniform Incident Report or Supplemental Report instructions to the on-scene Department personnel.

2. The on-scene investigative supervisor shall ensure the Serious Crimes Call-Out team conducts a briefing of the incident as soon as possible after arrival.

N/A

- a. Additional personnel who may be needed for the briefing include, but are not limited to:



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- i. Primary and secondary detectives/investigators;
  - ii. The on-scene investigative supervisor;
  - iii. MCST primary detective/investigator and MCST supervisor;
  - iv. DA's Office representatives; and
  - v. Additional sworn personnel or a CSS with pertinent information.
- b. The primary dispatched officer shall participate in this briefing.

N/A

3. The on-scene investigative call-out team shall complete the joint investigation consistent with SOP Preliminary and Follow-Up Criminal Investigations (Refer to SOP Preliminary and Follow-up Criminal Investigations for sanction classifications and additional duties).
4. The on-scene investigative call-out detectives shall:
- a. Perform a walkthrough of the scene with the MCST;
  - b. Do a canvass of the scene;
  - c. If necessary, conduct the canvass the following day, dependent on the timeliness of the call-out; and
  - d. Conduct a debriefing before leaving the scene.

N/A

5. Once the MCST is on-scene, they shall identify the inner perimeter of the crime scene as described in SOP Crime Scene Specialist Unit and SOP Scientific Evidence Division (Refer to SOP Crime Scene Specialists Unit and SOP Scientific Evidence Division for sanction classifications and additional duties).

N/A

6. Homicide Unit detectives shall assume case responsibility for cases in which the victim dies as a direct result of their injuries consistent with SOP Homicide Unit (Refer to SOP Homicide Unit for sanction classifications and additional duties).

N/A

7. The Crimes Against Children Unit shall assume case responsibility for cases in which a child victim dies as a direct result of their injuries. Case responsibility shall be consistent with SOP Crimes Against Children Investigations (Refer to SOP Crimes Against Children Investigations for sanction classifications and additional duties).