1-81 PROACTIVE RESPONSE TEAM (PRT)

Related SOP(s), Form(s), Other Resource(s), and Rescinded Special Order(s):

A. Related SOP(s)

1-28 Downtown Unit (Formerly 4-3 Community Response Team)
1-83 Real Time Crime Center (RTCC) (Formerly 5-9 and 5-10)
2-79 Law Enforcement Assisted Diversion (LEAD) Program

B. Form(s)

None

C. Other Resource(s)

Proactive Response Team Operations Manual

D. Rescinded Special Order(s)
None

1-81-1 Purpose

The purpose of this policy is to establish a Proactive Response Team (PRT) that works with members of the community in order to address local issues of concern and build community trust.

1-81-2 Policy

It is the policy of the Albuquerque Police Department (Department) to use community outreach to attempt to increase non-enforcement community contacts with the people of Albuquerque, as well as Albuquerque businesses.

1-81-3 Definitions

A. Community Contact

A proactive engagement by the Department with community members or businesses.

B. Community Policing

A proactive relationship between the Department and the people of Albuquerque with the goal of lowering crime, building trust, and improving the quality of life.

C. Outreach

Department efforts to connect community members with services.

D. PRT Zone

An established geographical location within an area command that is identified by using community feedback and data-driven crime analysis that employs strategies to address criminal activity affecting the quality of life in the community, consistent with SOP Real Time Crime Center (RTCC).

7 **1-81-4 Rules and Responsibilities**

A. The Area Commander shall establish PRT Zones as based on the methodology outlined in the Proactive Response Team Operations Manual.

B. The PRT shall gather, document, and analyze stakeholder and community feedback to help determine which areas in an area command are considered areas of community concern and to improve police services by conducting informal interviews and surveys with community members and businesses in order to obtain feedback and respond to concerns (see Proactive Response Team Operations Manual).

C. The PRT shall compare the community/stakeholder feedback to area crime statistics.

D. Based on the analysis of crime data provided by the Crime Analysis Unit (CAU) of the crime data and community feedback, the PRT shall establish the PRT Zone in the area command.

E. PRT Zones shall be shared with dispatch. Upon a change of the PRT Zone, dispatch shall also be notified immediately via Special Order.

1. PRT shall engage in proactive non-law enforcement contacts with community members and businesses and document those contacts. The proactive non-law enforcement contacts shall be designed to capture data concerning the perceptions and priorities of community members and businesses in the PRT Zones.

2. PRT sworn personnel shall monitor and respond to calls for service in the PRT Zone when available.

3. PRT sworn personnel may be used briefly to assist the area command with Priority 1 calls for service or other projects that address PRT-specific mission.

   a. The PRT Lieutenant or Sergeant shall coordinate alternative resources to address issues of concern inside and outside the PRT Zone.

4. PRT shall not replace the community policing efforts of the area command.

5. PRT sworn personnel may use discretion in operations, including but not limited to:

   a. Bicycle patrol;

b. Foot patrol;
c. Vehicle patrols; or
d. Any other method within Department-approved and certified training.

6. PRT sworn personnel may use discretion with individuals who qualify for participation in the Law Enforcement Assisted Diversion (LEAD) Program, consistent with SOP Law Enforcement Assisted Diversion (LEAD) Program.

F. PRT sworn personnel shall document on a quarterly basis community feedback and statistics to determine what impact PRT has made in the PRT Zone.

1. PRT shall complete weekly and monthly reports, which shall include:

a. Number of community contacts;
b. Number of outreach calls;
c. Number of arrests and citations;
d. Summary crime report from the CAU;
e. Community feedback report; and
f. How community concerns are being addressed.

G. Each area commander shall complete and present a quarterly report to their Deputy Chief or their designee and the Community Policing Council representing their area command.

H. Semi-annual evaluations of the PRT Zone shall be conducted to determine the positive impact of the PRT and whether moving the PRT Zone is necessary.

1. A combined fifty percent (50%) decrease in property or quality of life crimes over three (3) consecutive six-month periods shall be the deciding factor in changing the PRT Zone.

a. The semi-annual evaluations of the PRT Zone outlined in this section do not apply to the Downtown Public Safety District, consistent with SOP Downtown Unit.