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Mobile Crisis Team Clinician UN

Class Code:

AN EQUAL OPPORTUNITY / REASONABLE ACCOMMODATION EMPLOYER

Bargaining Unit: No Union

CITY OF ALBUQUERQUE

Established Date:

Revision Date:

FLSA:

Exempt

POSITION SUMMARY:

Provide professional behavior health services working with Albuquerque Police officers, Sheriff's deputies, and first responders to provide crisis intervention to adults and children who are experiencing or are at risk for experiencing a behavioral health crisis; work on scene, conducted mental health assessments, engage in de-escalation, make appropriate referrals, and conduct follow up services; work collaboratively with law enforcement, area hospitals and partnering agencies to coordinate services.

This is a safety sensitive position subject to random drug/alcohol testing.

This is an unclassified at-will position

Job descriptions are intended to present a general list of tasks/duties performed by employees within this job classification. Job Descriptions are not intended to reflect all duties performed within the job.

SUPERVISION RECEIVED AND EXERCISED:

Receive direction from higher level staff.

ESSENTIAL AND SUPPLEMENTAL FUNCTIONS:

ESSENTIAL FUNCTIONS: (Essential functions may include, but are not limited to the functions listed below)

1. Respond in person with assigned law enforcement officer/first responder, or by phone, to requests for assistance with citizens in crisis who may have psychological and/or associated mental health emergencies and chronic mental illness.
2. Prepare and maintain written reports that contain confidential clinical material; ensure compliance with state and federal privacy.
3. Evaluate a wide range of crisis issues and supply appropriate information and referral services to resolve issues.
4. Conduct concise and mobile bio-psychosocial evaluations of clients experiencing an acute psychiatric emergency.
5. Assess safety and determine services needed to make appropriate referrals, considering client preferences.
6. Provide short term, solution focused clinical intervention.
7. Participate in the development of safety and crisis management plans to assist individuals in maintaining personal safety and the safety of those around them when under increased stress.
8. Actively engage individual in crisis and their natural supports and treatment providers in this process and plan development.
9. After assessment, and only when appropriate, write a Certificate of Evaluation that will allow for safe transport to the hospital.
10. Train new Mobile Crisis Team clinicians.
11. As requested, help with the development and delivery of training for police officers, community groups, and other clinicians.
12. Maintain contact with civic groups, social services organizations, and other professionals; develop and present information to local providers and civic groups.
13. Assist in training department and community personnel for the implementation of crisis intervention strategies.
14. Be available to take on-call phone periodically.

SUPPLEMENTAL FUNCTIONS:

1. Perform related duties and other assignments as needed.

MINIMUM EDUCATION AND EXPERIENCE REQUIREMENTS:

Master's Degree in Social Work, Counseling, Psychology or related field; *and*

Three (3) years of experience working as a qualified mental health professional licensed for independent practice within the following areas:

- Licensed Independent Social Worker (LISW)
- Licensed Clinical Social Work (LCSW)
- Licensed Professional Clinical Counselor (LPCC)
- Licensed Marriage and Family Therapist (LMFT)
- Certified Nurse Practitioner (CNP)
- Clinical Nurse Specialist (CNS)

Experience in crisis deescalation preferred.

ADDITIONAL REQUIREMENTS:

Possession of a valid New Mexico Driver's License, or the ability to obtain by date of hire.

Possession of a City Operator's Permit (COP) within six (6) months from date of hire.

Work flexible hours, including evenings and weekends as required.

Must possess one of the following licenses: Licensed Independent Social Worker (LISW), Licensed Clinical Social Work (LCSW), Licensed Professional Clinical Counselor (LPCC), Licensed Marriage and Family Therapist (LMFT), Certified Nurse Practitioner (CNP) or Clinical Nurse Specialist (CNS).

Bilingual (Spanish/English) preferred.

PREFERRED KNOWLEDGE:

- Diagnosis, evaluation, treatment planning and psychotherapy
- Methods and techniques used in mental health crisis intervention
- Principal and practices of behavior treatment plan development
- Pertinent Federal, State and local laws, codes and safety regulations

PREFERRED SKILLS AND ABILITY:

- Work collaboratively and direct the work of others
- Work effectively during crisis situations under extremely stressful conditions
- Prepare clear and concise reports
- Maintain confidentiality of client reports
- Communicate clearly and concisely

- Manage time effectively to meet deadlines for multiple priorities
- Work independently displaying good judgment and problem-solving skills
- Establish and maintain effective working relationships with those contacted in the course of work
- Perform the essential functions of the job with or without reasonable accommodation