

Appendix B - ACS Survey Public Comment Log

A big part of policing is deciding what is appropriate to police and what is not. A big part of our societal understanding of crime is informed by Jim Crow policing. We need to fix these issues to ensure we are not criminalizing and police things that unjustly penalize people of color and low income families. Additionally, a big part of crime and behavioral health is dependent on adequate access to resources and opportunities, and equity in our community must be prioritized.

A Community Safety Dept. is not only a foolish endeavor but a complete waste of time and money. It's just going to get one of them killed.

A community safety responder can be an advocate or counselor from an already established community agency such as Rape Crisis Center of Central New Mexico. The Advocate can be dispatched to meet with survivors in a safe location for both the survivor and the advocate.

a community without police?? really? social workers taking "911" calls?? really? This is a knee jerk reaction to issues in other states that are not happening here in our state. dont be followers. this department will not succeed, this city and this state does not have the money nor resources to fix the problems we have. "city and state leaders" are doing nothing to allow police to take back our streets. sad sad sad.

a little worried that this program being on the same 911 switchboard could cause confusion...seems like Community Safety officers could call on police if necessary. also, where police accompany ACs, i worry about APDs on-going tendency to shoot first and question later. I really don't trust APD yet to curb violence / self-restrain appropriately. This is a very deep change that will take time to happen. In terms of my expectation for what percentage of police calls ACS would handle, that is very difficult to figure out based on the ABQ crime statistics posted on line. Thank you for considering citizen opinions.

A major shift in response is needed. Things can shift dramatically, and make our community much safer. Thank you.

A program such as the one proposed presents many dangers to the untrained community health personnel and the public. Many of the examples given in the list above have the potential to and violently, and an unaccompanied social worker, although trying to do the best he or she can, is ill prepared to defend themselves or others. I am truly afraid that if this proposal goes through, that it will end in injury or death to the community health worker at the hands of the public here she is trying to protect. Please, Mayor Keller, remove this proposal from consideration.

A recent experience: A man stood in the middle of a busy intersection, taking off his clothes. It was not, I believe, a suicide attempt but he was clearly mentally ill. I called the police, who responded (thank you) but the man could have been better served by someone with greater mental health background PLUS someone to help with traffic control.

A survey can't cover everything. There are grey areas which must have best judgement of safety for all concerned.

Abolish APD. They are beyond reform, as is proved by their brutality that landed them under consent decree with the federal DOJ. With those federally mandated reforms, APD has gotten worse since 2104, not better. The answer is not more time, more money, or more cops. The answer is defund and abolish. Get APS police out of APS, too. They've not stopped any school shootings anywhere, and they only serve as conduits for the school-to-prison pipeline. Stop wasting tax payer millions! Also,Justice for Ken Reiss. And Free Clifton White.

Abolish APD. They kill people, harass vulnerable populations, get paid exorbitant overtime for providing private security for big box stores, tear families apart, threaten children, the list is abhorrently long. We do not need police to be safe. We need services that provide everyone the shelter, food, and community connection they need to be nourished. Start by decreasing the APD budget every year.

Abolish the police.

Above all... work in alignment and coordination with others (within City, County, community, State), include community voices (those most impacted and marginalized) in decision-making, priority setting/mandates, and goals. Together, set clear focus and mandate to meet goals; track and show impact outcomes (transparency with general public), be innovative in exploring solutions- and equity-based opportunities; incorporate learnings and best practices from other NM counties.

Absolutely need to do something about the response time. 3to 4 hours is totally unacceptable for the tax dollars spent

ACAB

ACS and public safety staff need to be trained consistently and continuously on mental health, de-escalation, trauma informed practices, cultural awareness, anti-bias etc. training should occur at the academy level and before they interact with anyone in the public. Measures need to also include simulated drills, how to communicate, and the use of empathy.

ACS can aid both APD and AFR.

ACS first responders must be trained in recognizing and de-escalating individuals with autism spectrum disorder.

ACS is a rushed idea without much thought. As a citizen I would be angry if I called 911 and did not get to interface with a police officer.

ACS is just another level of govt and a waste of money. A well trained police officer or fireman could perform the same function without the unnecessary expense.

ACS responders will be vulnerable and unsafe answering calls without a police officer. Need more police officers in Abq to handle possible violent situations.

ACS should only provide resources on incidents where law enforcement is not needed and should not respond to 911 calls

ACS support police only in non crime sits.

Additional research into Bolawrap is needed and preferably not research from the manufacturer who wants to sell us the platform. What happens when an officer accidentally wraps a non target area like a neck? How easy is it to remove? APD has seen issues with less lethal weaponry like this before where potentially fatal problems arise after the weapon system is purchased and the department is later sued for things like an individual moving and an officer deploying a bean bag round that strikes that person in the eye or the round goes into a spin and essentially becomes a flying buzz saw.

Advocates of sending unarmed social workers as responders should be required to spend a week on patrol with an officer. The risk of violence erupting is always present, often with high probability. The whole idea of sending unarmed, non-law officer responders as the only responder is utterly absurd and irresponsible. Sending a combo in many situations is just as dangerous. And this is coming from a Democrat who happens to be familiar with many law enforcement situations.

again to reiterate if I haven't made it clear. It's a stupid idea that's gonna cost the taxpayers money for basically a middle man. We don't need it! We need our cops. Let them do our jobs!

Again, the mayor should not take money and form another department. Use the resources and people already hired within existing departments.

Again, this is a stupid idea. As a cop for 35 years, we don't need social workers getting in the way on a call, or getting themselves hurt, I lost a good friend on a suicidal call, another couple on domestics, two former students on mental health calls. We need beds/facilities to take and hold people. Beds are so few facilities don't hold someone unless they're an immediate risk, which the average mentally ill person can BS his or her way past in five minutes. We need ordinances and places that allow people in need can be held in a place.

age shouldn't matter
Albuquerque is by far the least safe city I have ever lived in...we better not be reallocating ANY police funding or our city council is full of idiots with their own political agenda. Public safety must be a priority.
Albuquerque needs additional police officers, at the very least, the number PROMISED by Mayor Keller. In addition, Albuquerque is a hub for drugs and repeat offenders: enforce the laws and keep them in jail, PLEASE.
Albuquerque/ the state of NM is unable to properly address case workers for CYFD what in the world makes anyone think they could find a community case worker that is aware of even a few areas listed above or able to defend themselves in a legal manner. Appears just another proposal to increase local government spending!
All calls that involve a crime, the police need to be called in as first contact. If there is a victim or offender then the police need to be first contact to ensure that the crime is addressed and any offenders are arrested. Without the police responding to crime the victims will never get justice, and the offenders will never be held accountable for their actions. Community safety responders should only be used and called in to address the mentally ill, people needing social worker type resources and to help support the victims of crimes. They should not be utilized as a political police force to appease the protestors or for political gain. Albuquerque has more than enough mentally ill individuals and victims of various crimes that the new department can make a difference while leaving the police work to the police.
All helpers need anti-racism training, trans 101 training, and training in empathy and compassion. Thank you for having this survey and including space to write gender identities.
All of the items listed require law enforcement presence for protection and safety of community safety responders!!!!!!!!!!!!!!
All of these situations put these individuals at an unnecessary risk.
All responses are assuming community safety personnel are part of APD.
All the funding for this program should directly funds taken from the police budget. Albuquerque police are overreaching and defunding (or even abolishing the current system) would do wonders for the community. Every day they have access to tear gas, a war crime level weapon, I hold all political officials that have the power to stop them accountable.
All these situations are likely to be very nuanced, so some of the questions are hard to answer. This seems like a step in the right direction though. Even as a white person I wouldn't feel comfortable calling APD, so I can hardly imagine how the POC in our community feel.
Alot of people have questions about your mayoral abilities.I hope you're ready to answer them
Altho I don't live in ABQ, I am in town M-F. Huge need for CSR. Homelessness is huge. Need to get these people connected to help and off of the sidewalks.
An attempt at an unarmed response to civilians calling for help should be the first thought at the very least. So many different circumstances to consider. Keep going with this! You'll figure it out together!
An organization like this might be fine for noncriminal complaints but when it comes to enforcing the law Stay out of the way and let the cops do their job, one of these idiots show up at my door with or without a cop I'm going to jail cause I'm beating the hell out of them for trespassing
Animal abuse and neglect are often signals of deeper issues; the ACS should be involved with calls where animals are involved as well.
Another waste of time and resources.
Answers to many of these are rather dependent on the situation in which the community 'officer' finds theirselves. I.e - 'what should the person be carrying?" Should they just leave or call the police for assistance; etc...
Answers to many of these questions depend on Community Safety Department training, funding and equipment. Basically. I think police should be called for any issue covered by the penal code. CSD could be assigned calls which are not penal code issues.

Any funding for this program should first come from the police budget surplus which will develop once qualified individuals start handling these situations.

Any resources allocated for this Community Safety department should be reallocated to APD to help them have what they need and fight crime in the city. Count this as a vote to stop releasing criminals that should be locked up, especially repeat offenders. That would go a long way to helping with our crime problem. This mayoral administration has it all wrong.

Anything that is domestic dispute related should have law enforcement dispatched. ASC should not be the first on scene with anything that has the potential to escalate into a violent situation. That includes mental health, suicidal ideations, and domestic disputes.

APD does an excellent job to begin with. I am against having my tax dollars going to waste for an ACS department.

APD does not make us safer. APD tortures the homeless on the "9 mile ride." They discriminate against people of color and people who are mentally ill. You can't train the racism out of them. It is absurd that the Mayor said in a press conference that we are ahead of other cities in compliance with civil rights. APD has one of the highest murder rates in the nation. How is that ahead? Follow Camden's example. Fire them all and rehire only those who are psychologically fit. Do not give police a license to kill or weapons. Whatever weapons they have, they will use. Demilitarize the police. Cut their budget.

APD is out of control, too much killing, corrupt, and covering up for their bad behavior.

APD just shot 2 people in 1 night. They spend their training on weapons and not mental health or deescalation tactics. They show up with hands on their holsters to intimidate and threaten people and they're not able to take care of the vast majority of issues for which they are now positioned as the first responders. They don't investigate rapes or sexual assaults. They don't prevent anything. In a situation with an active shooter or similar then yes, I think someone trained with weapons should probably be present in case of the worst. But mostly people need help, not threats or incarceration.

APD murders Albuquerque residents. I am encouraged that there is an alternative being put together to keep our community actually safe.

APD should coordinate with CYFD, who already has policies on how their staff function in the community. The focus of the ACS should be family violence, mental health issues, and substance use disorder. There are no adolescent detox facilities and few treatment programs for either kids or adults. The city should also think about investing further in these diversion programs.

Appreciated the questions in the survey! I am often not comfortable calling the police. Many times when I have called 911, I specifically asked for a paramedic not a police officer because I believe police can escalate things even to the point of someone dying! And when a paramedic is needed, that's a very clear medical situation in which an armed police officer is definitely not needed.

Are there reports up separating the types of calls officers go to that are a waste of them as a resource where this new group would be helpful? What do the police think? They're the ones out there. What's the weigh in? I've see seemingly ok homeless folk attack and spit on people just to get arrested. People behave like they had no mommas. I like this idea to free up APD for work and duties more up their alley. Just don't know the data that supports it. Thanks!

Are you going to use limited training? Specialized training? And how detailed? Are you going to check to see the people applying for these jobs are mentally stable themselves? Will they know what to do if they confront a paranoid deranged person? How much education--people get college degrees in order to handle these difficult situations. How do you know this group are not mental unstable themselves? I prefer an expanded police department that has a community division within it. This is asking for trouble with poorly trained well-dooers that are not up to the job and will cause more problems than help. Do not defund the O=Police Department--but add to it. Do you really want someone entering where there is a domestic dispute going on? How will they be trained to handle mental health illness? Do you really think a loud house party can be dispersed without police training? Do you not see the possible ABUSE OF POWER for untrained people? I feel the Police Department needs to be EXPANDED to include the situations mentioned. Work with the base ou already have. However, congratulations on circulating this survey and involving opinions. It is called

having "ownership" in decisions, even if they don't go the way an individual wants. My opinion--work with the police by expanding and supporting them, and do not reinvent the wheel it is not needed just to make inadequately informed people happy--have faith in them..

Are you insane to even consider putting these people's lives in danger, like this would, plus everyone at the situation.

You will open up them and the city to lawsuits over these situations!

Armed Police Officers are needed to protect us not unarmed community safety. Our crime is out of hand & the mayor needs to add more police

As a civilian who works with first responders in many contexts I am the first to admit that changes need to happen. But putting unprepared people in harm's way is certainly not the answer. People often feel like they could do better than what is currently done without ever having stepped into those shoes. This creates, for many, an illogical assumption that they can "do better". It is often the simple calls that can quickly turn, and to put unwitting civilians- however well intentioned, into that mix will have more disastrous results. Please refer to Santa Fe PD's situation wherein a hospital staff clinician accompanied officers to a client's apartment: due to clinician not understanding current circumstances and having never been trained in any officer safety type tactics, he stepped in front of officers to open the door and talk to his client- and was stabbed immediately. This turned into a SWAT situation with a deadly ending due to a simple mistake by a well- intentioned civilian. If we move forward with this ACS program I predict a huge, unnecessary, increase in this type of outcome.

Please instead consider putting money into things like prevention- the younger the better. Often there are already effective methods available that simply lack things like funding. The wheel does not always need to be re-invented simply to suggest that people are trying.

As a former civilian CSI, I have seen a large quantity of calls where police officers were unnecessarily dispatched. Many of the calls do not require police response, and reallocating these calls to specialized community resource officers would not only free up officers to take life-threatening calls, but it would reduce strain on the 911 call center, and also allow more officers to pursue detective work and pursue back-logged caseloads, or by civilianizing sworn units that do not necessarily require a police response, more officers will be available to the field as needed.

As a former social worker and soldier, I cannot emphasize the need for more personal safety and de-escalation training for ACS operatives in addition to the curriculum of a BSW or MSW program. I would suggest this training include physical training with emphasis on skills to IDENTIFY, ESCAPE, and EVADE violence from threatening persons. Please do not arm them with "less lethal" equipment beyond OC spray. The objective here should be to present to the public a safe option to resolve conflict, not to introduce new threats to an already volatile situation.

As a social worker who has done in-home and community crisis intervention for many years, it will be imperative that in your selection of Community Safety Responders that you ensure that those hired do not possess an inherent fear of criminal justice involved individuals. They should be licensed social workers and peer support workers who have a foundational understanding of trauma- informed care, providing in-home and community support, and crisis intervention. Just as not everyone licensed social worker is meant to provide psychotherapy, not all social workers are able to provide community crisis intervention in a manner that feels supportive to the individual. I whole-heartedly support this program and believe it can have a huge impact in our community! Thank you for making this program possible!

As a social worker who has spend a significant amount of time thinking about this proposal I can assure you that the overwhelming majority of us are not willing to go into high stress situations without back up and nothing to protect ourselves. We value our clients lives but we also value our own. Please reconsider ever sending a social worker into these dangerous scenarios without protection.

As a university teacher I am very supportive of extensive education and training programs for alternative first responders. I would like to see UNM and CNM very involved in that work.

As APD is completely unreliable, prone to violence, and unfit for nearly every task which they have been given, it's imperative that the city remove as many responsibilities as possible and hand them over to professionals who are capable of performing these tasks without killing unarmed Burquenos.

As mentioned above, as a first responder I have been to plenty of calls where we cancel APD. I feel this would be a great addition to the city to help calm the 911 calls and keep APD/Paramedics available for the "bigger" issues needed. Thanks for allowing us to take this survey.

As someone who had to study for 7 years, I think it's absurd that folks with less training than hairdressers get called to non-violent scenes, child neglect, mental health checks, and simple car accidents or homeless issues that are called in. They have near ZERO training and it is absurd.

As the database tracking individuals, especially those with mental health issues, is developed it will be easier to determine whether socialworkers or police or both should be sent out in response to a call

As the states mental health hotline, NMCAL would love to be a part of these planning discussions to see how we can support this project more. If there is an opportunity, we would love to talk. Please contact: Wendy Linebrink-Allison, MSW, MBA, NCPSS

As the success of Community Safety responders and follow-up services is proven and is known by the public, persons in difficult situations may specifically request a Community Safety member to assist.

Ask yourself, does this call need a badge & a gun?

At any given moment a situation could escalate into a violent situation. I'm very uncomfortable sending these people out on crisis calls for their own safety. Example, at 4 AM one morning my daughter, a single mother, and her 2 teenaged daughters were awakened by a very suspicious young man ringing their doorbell, in a very nice area off of Rio Grande, NW. He had thrown 3 backpacks into her back yard off of Rio Grande and as she describes, was obviously very high on something. She called APD. She said I don't want anybody responding if they aren't prepared to take whatever action is necessary to protect me and my girls. It could go really bad if a social worker can't handle the matter and having to wait for more time to pass when a police officer arrives. Please think this through carefully.

Back local Law Enforcement and quit playing politics. Address crime the way it needs to be addressed and lock up those who need to be incarcerated.

Bad idea. Expensive and dangerous to the worker and law abiding citizen! The police have training ...get off their backs and let them do their job!

Being a retired clinical social worker from another state, I am well aware of the hazards of de-escalation especially with domestic violence, drug, and sex trafficking situations. This presents a legal issue as well as potential for harm to the counselor/responder. I strongly suggest that in certain situations there is a police responder present, a body camera, or the counselor/responder is not alone.

Being a survivor of domestic violence over 30 years ago I would only feel comfortable having a police officer engage with my violent ex husband.

Beneficial if community workers reflect the people they are assisting within the community. Training incorporating restorative justice & racial justice practices.

best case scenario, they go together. But in mental health, homeless, vulnerable population calls, Police should only assist if community safety officer needs and requests them.

blanks indicate there wasn't a good answer option. Pilot test your survey next time

Bottom line, don't make incidents worse by getting in the way.

Bring back Nuisance Abatement complaints with a APD detective to contact for guidance.

Can't answer many because all situations are different and a situation can escalate very fast. Go slow on this to be safe

Can't wait for the train wreck, I'm getting some popcorn right now.

Case management i.e. individual/family functional assessment and tracking, service coordination, short and long-term follow-up, should be internal. Or outsourced under a multi-year contract to reliable entities with the capacity for culturally appropriate care to specific demographics. With one primary case worker durably assigned to each family. Do not refer and forget. Do not connect people to someone who quickly disappears.

Case managers on every corner, with social worker support, mediation skills, required to regularly ride the bus, be in and get to know a community, identify gaps in services and infrastructure, opportunities were art and beautification of neighborhoods can decrease crime and increase community health

Child Abuse/Neglect handled by CYFD. If prostitution suspect is under 18 should be connected to CYFD or social services.

City of ABQ must tread very carefully w/ creating such a group as it has tremendous potential to become just another layer of bureaucratic confusion. In addition, CAB should be reforming the existing system to improve collaboration among agencies serving the intended vulnerable population. City of ABQ needs to hire an army of trained social workers BEFORE attempting this program or our current human services agencies will be overwhelmed - setting both the new program and the front line social workers up for a demoralizing failure.

Civilian led policing needs to also be explored. Internal investigation into police misconduct needs to be removed from law enforcement personnel and placed in the hands of trained civilians in order to minimize the ability to tamper with body cams or other evidences when questionable decisions have been made. It is one thing to minimize the kinds of calls to which law enforcement respond; however, it is just as necessary to ensure that investigations into police misconduct are handled objectively by a trained civilian panel of individuals not affiliated with law enforcement.

CIVILIANS SHOULD NOT BE HANDLING LAW ENFORCEMENT RELATED CALLS.

Clear dispatching questions and procedures need to be in place to deploy proper resources (individually and jointly). Just as the PD has procedures for Code 9 I, similar procedures need to be defined. ON PD Accidents without injury, People should be able to fill out a report online and get a CR # so they can file with their insurance. No need to send a PD unit unless the situation becomes hostile.

Coming from experience of abuse and poverty there is many instances of threats in these situations sending this help won't help we need order and protection not persuasion. Unless these people are trained to these reactions in the means to help aid in place of officers they must be tactically trained as well and mentally as that of an officer. There is no point. They will be demolished by the crime in this city.

Community responders should handle calls that do not actually require the law to be enforced. Asking for some one else to be the police is just renaming the police. Let the cops be cops. Have the community responders help proactively deal with social problems that aren't actually illegal.

Community responders should have basic first responder and CPR training, along with a basic first defense and

situational awareness knowledge training

community safety citizens should NEVER be dispatched alone and without law enforcement! never! this is a high crime city, face it and don't try to pretend it isn't. three homicides last weekend, and so many crimes our local media don't even cover

Community Safety Departments are very effective, but what will also make them even more effective is making sure you that locations that help sex workers, domestic violence situations, child welfare, homelessness etc also have funding to reach the amount of people Community Safety Departments will defer them to.

Community Safety Officers would be a much better utilization of taxpayer dollars to assist our at need population. New Mexico police routinely respond with excessive overuse of force to minor incidents, including petty misdemeanors and City Code violations.

Community Safety Personnel must be very well trained in mental health and addiction. The community must see them as agents of peace and problem solving and not as agents of violence and jail. One can not be associated with the other, otherwise nothing will change.

Community Safety responder, should stay out of the way of any & all police matters/911 calls !

community safety responders are a good idea to decrease the number of police officers interacting with the public, but we also need housing for houseless people, safe use sites and needle exchanges, narcan distribution, free medical care. we are not interested in a symbolic bandaid for real structural problems.

Community Safety responders should be sent in pairs with emphasis on matching gender of responder to person in need of help.

Community Safety should never take the place of police. They should always go w police on calls for their safety & the safety of others.

completely debilitating police, they should be almost nonexistent, invest in community to prevent crime instead of punish it

Concerned about safety for additional personnel in the field when weapons are involved. Need to evaluate operations of this type in cities the size of ABQ and use best practices from other cities.

Continue to defund the police

Creating something like this takes time, much planning, good PR/education of the public, training, and money. The community and the police need to buy into the idea and have input. (Thank you for asking.) We do need an alternative.

My daughters were being followed repeatedly by a young black man who made them uncomfortable when they were out walking the dog. His behavior didn't quite cross the line but I wished I could ask someone to talk to him about how his behavior was being perceived by two young women. I wish I felt more comfortable talking to him myself.

I would never call the police on a young person of color person or a person of color of any age (black , Native Hispanic, Asian) unless the situation were truly dire. I have worked with young people of color (and young people who are Muslims, immigrants, and special needs) in the school system and have seen how they are sometimes treated unfairly and with suspicion in APS by the school police, administrators, and even teachers. I imagine some police have the same prejudices that I have seen in the school system-both conscious and unconscious.

Decrease police budget and demilitarize the police. Even when needed for backup, police should not be responding ready for war!

De-escalation and education are the key to making this work.

DEFEND the POLICE!!! BACK THE BLUE!!! FUCK YOUR LIBERAL POLICIES!!!

Defund all police

defund and abolish apd, thanks.

Defund APD

DEFUND APD

Defund APD

Defund APD.

Defund the police!

DEFUND THE POLICE! Put additional funding in communities and let them decide how best to invest in their neighborhoods! This effort does not even begin to scratch the surface of what is needed. I was hoping for more from you Mayor Keller in response to international outcries for less funding to police and more to communities/community groups and investing in impoverished communities/neighborhoods!

Defund the police.

Defund the police.

Defunding APD, or reducing the number of Officers is one of the worst things you could ever do. If there are certain, specific situations (like mental health) where a Community Safety person can help in addition to an officer, that is fine. But in no way should APD be replaced or defunded. The Seattle Chief of Police (an African American) will tell you the same thing. And she just resigned due to the insane decisions being made in Seattle to defund the Police. Don't make the mistake of jumping on that outrageous bandwagon. Mayor Keller was elected promising to add more officers and reduce the out of control violent crime that is destroying our city.

Defunding police is dangerous and irresponsible!!

Defunding the police and doing this type of CRAP only makes it better for criminals!

defunding the police is a bad idea, it will lead to a large increase in violence and crime that is already out of control the cities policy is causing me to make the decision to leave this city and state, it is so bad people who are working and paying taxes will flee this city just as they have left other cities that are doing the same thing, it is a bad idea for sure!!!! I support the rule of law and the police you can not fight violent situations with untrained social workers it will lead to a bad outcome for all involved.

Defunding the police is a Marxist agenda. Keller is a Marxist and a whimp. He is being bullied by ANTIFA and BLM - both Marxist and terrorists organizations. No wonder he wants to get rid of the police- so they can have free rule over Alq. KELLER NEEDS TO RESIGN! He is in bed with these guys! WE DON'T WANT TO BE PORTLAND OR SEATTLE! THANK GOD THE NM CIVIL GUARD is here bc Keller would've been in cahoots with N Estes and M Yazzie sipping champagne while they got two new children's museums on the tax dollar. Disgusting! No need to think of the Trauma that our Albuquerque Children would have felt - DEMORALIZED - bc they have a Mayor WHO DOESN'T GIVE A FLYING Fat Frog's behind about the safety of this town. He needs to go read another OPRAH Book! Most pathetic mayor EVER!

Defunding the police is a necessity. It's time for us to structurally dismantle the role police play in our community. At this point in time it feels like we "need" police to handle "dangerous" situations. However using a different lense in regards to community support will also eliminate the need for weaponizing the police force, if the community has access to resources "crime" would decrease as support is implemented in the city. I think creating a community safety department is a good first step as long as we're creating a department that provides resources to individuals in need and not just renaming a cop. Additionally having training be requieres for all people on the community safety department and if we continue to have a police force MORE training for police. Psychology degrees as a requirement, crisis management, unlearning whiteness, understanding systemic oppression. Building a community safety department is necessary and a good first step, but it is not the last step. Care and support for the community needs to replace a militarized police force. When someone calls 911 they should not fearful the people who show up to help will shoot and kill them.

Defunding the police is not an answer. Providing other services by community safety personnel would allow police to focus on law enforcement issues, rather than social issues.

Democrats should move to Russia, we were okay before!

Deputize residents to police parking violations like is done in Seattle and D.C.

Difficult to fill out the survey. Seems like an overlap of resources. Why not more effectively coordinate existing services. Add mental health resources to emergency response departments.

Divesting from the police is one of the most crucial things we can do as a city to move toward a safer, healthier community. Violence begets violence. Something the police can and never will be as violence workers.

Do not defund police - let them do their job!!!

Do NOT Defund the Police or "redistribute" Police resources!

DO not defund the police! Improve their training.

Do not fund this at the expense of the APD budget; they are underfunded as it is and the officers are overburdened with administrative requirements which take them off the streets.

Do not put these "Community Safety Responders", in the line of fire. People are so unpredictable when angry. Have the Police deal with them. If arrested, have these people meet with the Community Safety responders in a controlled atmosphere (in jail) before they are released.

Do not take police guns they need it when ppl fire at them thanks.

Don't be silly you're going to get people hurt

Don't buy into the police foolishness and DO take the Operation Legend assistance even if it means giving up sanctuary city status. Take care of crime, not politics. We deserve a safe community to live in.

Don't defund the police

Don't trust city government to look out for innocent victims.

Don't defund police

Don't ever send an officer into harm's way without the ability to defend himself.!!!

Don't get into a hurry to please a small minority of people who want to make police officers out to be bad by sending social workers into harm's way. Your asking for trouble.

Don't refund the police forces.

Dumbest idea

Either enforce laws or repeal them. Violence & theft should always be the province of Law Enforcement.

Empowerment for continuous improvement processes for refining responses to calls for service are rarely placed in the hands of front line workers leaving the system maladapted to create a system that works. This, in my strong opinion, will be one of the biggest keys to successfully arriving at practices and procedures that work! There also must be incentives for cross collaboration and outcomes to services, relationships and housing. This has not existed in large agencies compete and are siloed. This must change and the best outcomes (retention in services, relationships & housing) must drive the process development. This has had little incentive or support and needs to be at the forefront of this initiative.

Establishing community social services in addition to policing is an important advancement.

Establishing the ACS should mean some police funding moves to ACS funding, not that the police budget remains the same and we add a new budget for ACS. If ACS can take on many of the calls APD currently takes, then it would make sense to draw some funding from APD for ACS.

Eugene, OR has been running an amazing community safety program. So many calls dealt with by the police are escalated due to their training. Having trained mental health and medical personnel to de-escalate situations is a much better idea.

Events can go from extremely calm to extremely out of hand in an instant. I do not believe it is appropriate for an untrained, unarmed person to respond to any of the above issues without police on scene. Having worked in a prior profession where LE was utilized often, I know wait times of 5 minutes for an Officer can be too long. I have experience with many, if not all, the above mentioned situations but do not believe I would be comfortable to arriving along in these situations.

Every one of the situations in the survey has a potential for sudden, unexpected violence. Sending out anyone but trained and armed police officers is going to lead either to injury and violence, or to these unarmed responders having to back off and not resolve the situation. This is nothing but feelgoodism, a way for people to think they're wonderfully moral, while endangering others (but never themselves).

Everyone involved should have body cams

Expand the Police Safety Aid program instead of creating a new department and save expenditures for some political hack being made another overpaid department head.

Find the police not defund. Give them the proper training.

For a limited number of events, this could be a good idea. Afraid many of these people will be killed making these calls.

For every situation that does not require a gun, there should not be a gun present. Armed officers are a last resort, not a first response.

For question #8 it would be helpful to actually know what the percentage of Calls for Service to the Albuquerque Police Department currently are in regards to the services the Community Safety department would be handling.

for question #8 there should be comment section or a unsure option as i answered 10-20% but i feel it could be less than 10%

For question 5, I do NOT think it is appropriate to send in a CS Responder to drug or human trafficking, or some domestic disputes, even WITH a cop present. It may be too dangerous for the CS Responder

For the Community Safety Responder positions, COA needs to not just consider Degrees and Licensure.
There are many staff that work for COA that have YEARS of EXPERIENCE working with diverse and challenging people in our community.

For this to work officers need to be convinced this can work. Too many officers go into attack mode immediately and need to be retrained to learn to deal with their anger and fear. If they can modulate their behavior there might be less need for de-escalation. I think most officers are doing a good job, but there are some have forgotten (or never learned) that their job is to protect and serve the public.

Forming this department is definitely a move in the right direction. I work in a library, and we often get patrons who are intoxicated, homeless, mentally ill or in other crisis situations. These patrons need social service assistance. I hope that what gets implemented is similar to the San Antonio Police Department strategies depicted in the Ernie and Joe documentary.

Fuck APD

Fully fund and train our police dept, and forget these feelgood useless liberal snowflakes.

fund and hire more police. Take a look at the schools and see how many teachers have molested children. Defund the schools. Defund the Hollywood movie producers coming to our state because the rapes they have committed. Make our congress and senators and even our mayor to live in the international district.

Funding from this department should come from reallocating funds from APD.

Funds for community safety agents should come out of the police budget, not out of social services budgets.

FYI- People (esp criminals/law breakers) aren't going to listen to a social worker. if they don't listen to classroom teachers they will NOT listen to a LISW. Period.

Get is done with professional and updated training. Stop talking and do it yesterday. Diminish killing in Albuquerque.

GET POLICE to handle traffic laws. Simple things like speeding, illegal turns, illegal lane changes. These things don't require a 6 figure salary and leave the hard stuff to trained mental health professional. Increase mental health salaries.

get the cops out of this city.

Get the homeless off the streets downtown is completely overrun and very dangerous.

Give our law enforcement the tools they need to do their jobs!

Give the money back to the police and let them do their job

Give the police department more money and hire more officers. Let them do their jobs and you'll see this city turn around . Sending social workers to most of these calls is a joke . Any one of these scenarios has the potential to escalate Into a dangerous situation for a community safety worker. Police officers go through specific training for these situations . Let them do their job .

Glad this option for services is being implemented. Evaluate as it goes along.

Glad to see this as a viable alternative to police calls.

Go fuck yourselves you stupid mother fuckers

Good luck in getting recruits
Good luck!
Good Luck.
Good luck. It sounds like it could be an excellent program.
good questions. Thanks
Great idea to replace, unnecessary and deadly, inappropriate police response
Great idea! Thank you for seeking public opinion.
Great idea.
Great idea. Lower the incarcerated population, stop taking parents from children, get help for these ppl. Don't punish ppl for things outside of their control. Help them get better instead of robbing them of time. You can't get time back.
Great program that should be fully funded. Informing ALL citizens is critical. Use every resource : radio, TV, print and direct mail in an intense campaign over a several month period.
Guns should only be used if the offender is armed them selves. Any other situation can be dealt with by been bag guns and stun guns if force is needed.
Happy that this is actually happening. Ready to see a better country, that cares about individual lives, starting with Albuquerque.
Happy to hear that more officers are being hired. Overall, I feel that APD does a good job ... under duress a lot of the time. Thank you to all of them.
Have community support workers train police in crisis amelioration, provide thorough mental health checks for all active police officers, and enact strict laws against using and/or threatening to use deadly force against unarmed civilians.
Have you investigated the Ceasfire program that has been so successful in Oakland, CA? https://www.oaklandcommunity.org/ceasefire/
Having a Community Safety Team makes huge common sense- stretches the dollars/resources and APD can't do it all and shouldn't need to do it all!
Having been a first responder myself and responded to these types of calls the risk is too high to not have an officer respond. You will put us all at unacceptable risk by not having an armed officer respond. If me or my family were negatively impacted the city would be at fault for implementing such a negligent policy. I will consider leaving Albuquerque as are many of my friends if this direction continues.
Having CSR respond to a volatile situation will result in CSR being injured or even shot. It reminds me of APD Aids that were hired through the 1990's..ending the the death of a unarmed Aid's death as she approached a home to deliver a warrant. CSRs are NOT TRAINED POLICE OFFICERS and should not be sent out to 911 calls.
Having peer workers as part of this team is a fantastic idea. They can connect with people on an entirely different level. I've seen them do amazing work.
Having watched a very bad situation the past THREE YEARS, dealing with a friend's neighbor who suffers from drug and alcohol abuse as well as mental issues and has terrorized her and the neighborhood.... I feel VERY UNCOMFORTABLE with the City even considering sending in unarmed responders to these situations.
When APD's Crisis Intervention Team can't get through to these people, and they call the victim suggesting she buy a firearm to protect herself.... SERIOUSLY, the City needs to get a grip on the main issues first. As seen with my friend's situation, these situations can be unpredictable and volatile and if officers are not with the first responders, you are putting innocent people at risk! The City does a very poor job dealing with these issues in the first place. The DA's office and the Judges do qn TERRIBLE job in Albuquerque.

Criminals have more rights than victims in Albuquerque. Let's stop encouraging people to be homeless and let's work on the mental health issues that are destroying Albuquerque! Fix that situation first and then consider making changes asked about in this survey. Had this department been in place with my friend's situation, it would do nothing other than drag it out even longer causing more problems along with putting responders at risk. These situations must have a police presence. You will take Albuquerque farther down the rabbit hole of crime that we are in already half-way down!

Hire more police and stop beating them up!!!

Hello Mr. Mayor,

I work for DMD security and I'm excited to see your approach to helping de-escalate situations with non-violent means.

It is a worry though in our department amongst officers that you will utilize us and take us away from our facility posts.

We are all thinking positive about this and want to assist the city as much as we can, but are concerned that our facility positions may be taken away.

We would much rather see our department expand so we can provide public safety at facilities, and in the field. We're concerned management might try to do more with less instead of expanding.

I hope you hear these concerns and take it into consideration (if you decide to utilize us) as we all move forward.

Hello, I am an attorney from the Public Defender's Office. As you develop this program, I believe you need to have Public Defenders on any advisory committee or board. Public Defenders have a unique insight and can work with the City collaboratively to make this program more effective.

Help with masking rules

Hire 3 social workers/counselors/psychologists for every current vacant police officer position. Put them along with computers and tutors in every library and rec center in the city. Get all of the adults here educated.

Hire more police officers

Hire more police officers and drop the politicians' idea of another city department.

Hiring Social Workers and Psychiatric Registered Nurses would be an excellent plan.

How about not hamstringing the police with crappy judges and enabling crime around our city with your weak tea policies.

How about you use this money to hire more police and train officers in de-escalation and crisis handling.

How could I support/be a part of the community safety dept?

Thank you for doing this!

How is this going to prevent violent encounters with LE? I am assuming policies and procedures preventing CSR's from accessing the area until the police have secured it will be in place. Similar to Fire and EMS.

How will survey responses be implemented? Please post.

How will the Community Safety be known in the community

I think having a trained Service Responder is a very good idea. It seems that in most situations, an officer is always "at risk" so a responder is someone who would appear to be less "threatening". However, so many situations turn in to a possible dangerous scenario. Training is key to most any call. Do other cities have this adjunct to their police force?

I actually believe that here in ABQ most people creating a disturbance of some sort would respond to trained social workers diffusing a situation. I think most incidences would be heightened by police presence. I actually feel, unless this is a notably violent case, that a social worker as first contact, along with armed officers, would enhance outcomes. I walk and take public transpo and have some experience amongst the community and feel that even with NM citizens who see a lot of trouble in their lives, they are rarely evil. Most will respond to a respectful encounter by a professional, I also believe that these same individuals could also be provoked by non respectful advances made by officers in uniforms with guns drawn. People who are likely to escalate with violent authority are equally likely to respond to respectful community workers who offer workable solutions to the situation that person has found themselves in. That video if the officers shooting the man at the bus stop would be an excellent example of this. Authorities do not always promote the best solution.

I am a clinical social worker and have worked with many of these populations directly for case management. Thank you for getting community input. I feel if done correctly, this could truly change our city for the better.

I am a counselor. We need this approach to community welfare and safety.

I am a doctorally prepared RN with many years experience in Emergency Departments, and EMT response. The kinds of cases you are proposing that Social Workers and Clinicians respond to are extremely dangerous. Individuals on certain types of drugs can become leviathans in seconds. This is truly one of the most asinine proposals I have ever heard, and anyone involved in the planning of this actually needs to work a 12 hour shift at UNM ER or Pres ER, ride in ambulances, and see first hand the danger of a domestic call, mental health, or drug related response. No money in the world would ever entice a level-headed individual into responding to these situations, alone or in a group of "social worker peers". A social worker would be the last person I would call when involved with one of these dangerous, unpredictable individuals. Once an individual is fused, and the call goes out, they are past the point of de-escalation in the greatest majority of cases. There are no provisions in the law to arm social workers within the parameters and scope of their licensure, or to restrain individuals for the same reason. Your current officers do a fine job at this. I've seen them. The proposal is a ludicrous idea, loaded with risk, and huge potential for the people you put forth to be seriously injured or lose their lives.

I am a Licensed Clinical Social Worker that has experience working with most of the situations mentioned

I am a licensed paramedic and would be very interested in joining this team. Currently I am a Community Paramedic with AAS

I am a retired APD Sergeant, this is a bad idea, I understand the concept, however, on too many occasions I responded to a simple call no matter the nature, and by the time I arrived on scene, things had gone very very bad, resulting in a stressful arrest or medical call! This new addition should be very limited in scope! I worry for a community safety responders well being! I hope other options are being explored as I feel this is a "we don't want cops at a scene due to reduce force" situations!

I am a retired law enforcement officer with 30 years of service. We do not need this department.

I am a retired psychiatrist and have worked with many of these situations- when a person is well trained they will know when they need help. Lethal weapons are most probably always unnecessary. I never ever had to have one in my work.

I am a retired social worker and worked in child welfare for many years. I don't believe that most social workers are prepared to deal with actively violent situations.

I am a School Counselor and in school to be a clinical counselor. I interned for a year at Engender, Inc, who has a contract with the City. I would recommend the City consider utilizing the clinics it already has relationships with to fill the CSA positions. Rather than create a large organization that is top heavy in spending, I would recommend that the City look at utilizing clinicians on an on call basis, having many many clinicians in the call pool so that it is not a full time job for anyone, but rather a contracted position, for a few shifts a month. This would save the City having to hire full

time, benefitted employees. It would also allow clinicians to continue the important work they are already doing. Further, the clinics who have Contracts with the City through the voucher program are already audited, so that over sight is already in place. I would love to talk to anyone on the planning team about this.

I am a social worker (LMSW)

I am a social worker, working in outpatient mental health. I hope the Safety Department takes over 90% of what APD is doing. APD should be dismantled and reduced.

I am concerned and would very much like to know the following:

Where is the funding coming from for this program? From the police budget? Tax increases? Does this detract from police hiring? How can I find the answers to this question (s).

Secondly, did the police or police union have ANY input into this program? If yes, what was that input? Again, how would I find out what input the police had to develop this program?

I am FOR the police and always have been. I think they have gotten a bad rap from a few misguided police who think they are supermen. Police officers are humans and they put their lives on the line for this? We have done the police a disservice by undermining them.

I am hopeful about the creation of this department but concerned that the pushback from apd/apoa may inhibit progress. (though i think it's good for them too)

I am in full support of the addition of this new department and I'm eager to see it in action.

I am incredibly happy the city is conducting this survey and taking the calls for change seriously. We have decades of research that informs us on the causes of crime, how to reduce it, and how to reduce recidivism. A Community Safety Department is in line with what the research tells us is needed. If you have not already done so, please get in touch with criminologists and sociologists from UNM and CNM for more evidence based approaches.

I am mentally ill and have had the police draw their guns and point them at me when I have been in crisis. It is a miracle I am alive today. We need this Community Safety responder program ASAP. It will save lives.

I am much more comfortable with Community Safety Responders responding to most types of calls (especially involving mental health & substance abuse) on their own than I am with police officers accompanying them. The issue of demilitarizing our police officers must be addressed simultaneously.

I am not certain I used the issues assessment correctly, it was confusing. Overall- the non-violent calls should be handled by the appropriately trained safety officers. Police officer are not trained in social issues.

I am not sure how well the general public is qualified to weigh in some of these specifics. I am concerned about calling this the "Safety" department and the possibility of these workers being armed. According to the stated goals, the people served are not necessarily threatening.

I am only comfortable with Community Responders going with the police to certain calls, not by themselves.

I am opposed to dismantlement of the current 911 center. The operators have special tools and training to get the info needed so that officers don't go in blind. It is not broke - don't fix it!

I am so incredibly disappointed that this is an option. I am a democratic who voted for Mayor Keller but it seems like he has abandoned the police department. Creation of this new set of responders is irresponsible and an expensive mistake. We hand out food to people and offer them resources when we can and 90 percent of them say they just want the money. I also spoke with a man who said he and 10 others came to ABQ because we provide the best resources. We literally have people moving here because we dump so much money into programs.

I am still on the fence as to whether there should be a separate department for this, for 2 reasons: 1) the expense; 2) the likelihood that vital staff from BH and homeless services agencies (therapist, psychiatrist, nurse and/or nurse practitioner, etc.) will leave their agency to work in this dept and 3) I'm concerned that COAST and the various homeless services outreach services will be defunded or have funding lessened to transfer funds to this department. I think it would be better for the community safety function to be added as a separate function under APD without creating a department. APD is still citing homeless individuals for trivial crimes even as they engage in "community policing." Having the community safety component added to APD (but not necessarily an actual dept. added to APD) will lessen these frivolous charges, help with discernment on shoplifting (to charge or not charge), and greatly lessen the "down and out" calls that often result in the person not even being there when an APD officer arrives. I DO NOT think that DV calls should be diverted to Community Safety and I am undecided whether a CS person should accompany an APD officer responding to the often dangerous DV calls. However, I do think a DV staff professional should accompany officers to a DV call, but stay in safety until called upon by the APD officer to join him/her. CS should not be involved in drug sales/trafficking, which should be undercover APD ending in arrests.

I am uncomfortable with sending a Community Safety responder into a situation alone when a serious crime has occurred such as human trafficking, drug trafficking, child abuse, and domestic abuse. I am not referring to petty misdemeanors such as illegal marijuana possession, mental health issues, homelessness issues, neighbor disputes - these all seem like appropriate uses of the Community Safety responder.

I am very disheartened that the police shot and killed Ken Reiss when he had called them for help during a home invasion. Ken was so great at making people feel safe and creating space for communities to develop; it's a shame on our society that the people who are supposed to create safety shot and killed him when he asked for their help. He affected the lives of so many in such a positive way that thousands of people will probably think twice before calling the police during a home invasion. This kind of rampant misuse of force tells citizens that they should take care of their own problems, however violent the situation might be, because it will be worse when the police appear. I think that creating the ACS is a good idea but they should not be armed in any way--they should build trust, navigate, and de-escalate situations the EMTs do, otherwise they're just another police force not to be trusted or relied upon.

I am very excited at this initiative to de-escalate violence in our community, and I hope that in time it could respond to well more than the 40% of calls I said above.

I am very pleased ABQ is developing this organization - the sooner the better. Along with this, please add training to police force - something every year like other professions must have (drs, nurses, massage therapists, mental therapists,). And psych tests for police is necessary - please, please add this and weed out bullies and untrainable persons. Thank you.

I am very straight-laced. I've never been in any kind of trouble and I'm not a police officer so I really don't know what most police calls normally look like so I answered "unsure" on most of the questions. I don't think it's necessary for any kind of trained professional to pick up needles. It also seems unnecessary for policemen to help a homeless person lying on the sidewalk but other than that I can't speak to when an officer might be necessary. Obviously when one person is harming or threatening another person, I think an officer is necessary.

I answered honestly, but this whole thing is a waste of time. This crap is why I will never vote democrat again.

I answered the comfort questions based on myself and as I work with Crisis Intervention, I am very comfortable approaching these situations. I hope that is clear.

Thank you for doing this!

I applaud the City of ABQ for establishing this program and I hope it is successful. However, I worry about the safety of ACS responders handling most of the types of incidents outlined without police officers being nearby. I understand the intent is for ACS personnel to de-escalate situations where the mere presence of police officers may escalate, and I support it, but am much more comfortable with some kind of joint response vs. a solo response by ACS for the majority of situations.

I applaud you in all the efforts you are making to De-escalate our current police state. We understand there is not a perfect solution to fix the current state of APD but this survey and making the steps necessary to change for the better is a wonderful way of letting your constituents know, YOU understand that there is a need for change and want to hear from the people and get ideas. I love that and appreciate the opportunity to have my voice heard.

I appreciate ABQ taking action and seeking community input. It is these kinds of actions that make me want to stay here for medical school and become a local physician.

I appreciate that the city is making an effort to provide our city/community with people who can actually provide help to the individual instead of creating further problems because police are not currently trained to handle individuals in this way. It's amazing the way people can react differently when they're treated like humans instead of an assumed criminal. So thank you again for this effort.

I appreciate the city taking this seriously, and I believe this division could make a real difference in issues facing the city.

I appreciate the City's work on this important issue.

I appreciate the efforts to roll this out. I know it's not easy.

I appreciate this survey effort, however, as a public health researcher for many decades, there are serious flaws in the way the questions here are constructed. I'd also like to know the demographic distribution of respondents. Thx

I appreciate this survey. The questions are meaningful and should produce valid results.

I become uncomfortable as soon as the police become involved in most of the things listed above. The addition of a police officers makes me uncomfortable because they carry guns and are not well trained to deal with social problems.

I believe all police should be accompanied by a community safety responder or representative (who is not associated with the police union) for a period of time until police can learn better de escalation techniques. Or alternatively there should be monthly or more frequent non violent communication and de escalation trainings until it is demonstrated that violence is the last option chosen by default in any police response.

I believe Emergency Medical Technician training would be beneficial. This program has very good potential if appropriate training is provided.

I believe more work should go towards pro-active measures and the budget for that should come out of the police budget. More money for training has not reduced the amount of violence by police officers or the amount of crime

I believe sending out "community safety responders" to majority of 911 call will put that individual at risk. Police officers are sent to the academy where they get the proper training on de-escalation techniques and how to properly manage all 911 calls.

I believe that Community Safety responders should be trained to assess and approach any of the above problems with great care. I believe that such training might draw on the training given to paramedics AND to police officers. I suspect that there is data about the effectiveness of this training in preventing injury to either the responder or the person she is responding to.

I believe Community Safety responders should always function in small groups, and never alone. This is in part for the safety of the responder, but also for the safety of those they are offering care to. My model in this is the crew of an ambulance, where 2-3 individual service providers operate together, making sure that everyone is safe, and that problems are addressed well.

I believe that Community Safety responders should wear body cameras, as should all police officers.

I believe that Community Safety responders should have Clinical Supervisors, and that responders should discuss their cases for at least one hour per week of full time work with that Supervisor. My model here comes from working as a licensed professional clinical counselor (LPCC) for 8 years; my recommendation comes from my own experience of how vital that practice is in ensuring the mental health of the provider AS WELL AS in ensuring

that those receiving care receive the best care possible.

I believe that Community Safety responders should be licensed, and should have a Board set above them, and should be required to complete Continuing Education on a bi-annual basis. My model is again that of the mental health profession in our state.

I believe that ideally, Community Safety responders should have at least a Bachelor's Degree, though in any area of study, and should complete a period of education that is similar to that required of LADAC providers--2 years. Training should include martial arts, some form of mindfulness, and training in firearm use, though they should not use them; further, trainees should intern with a wide variety of city public health agencies... and also, with the police.

I believe that connection to faith communities should be encouraged in members of our future Community Safety responder group, and that faith communities should be partnered with in finding folks to begin this course of study.

We NEED Community Safety responders. Please, please ensure that such a program finds its footing. I am willing to work on such an effort. I will take delight in learning more about it.

I believe that if people with more human services training were involved in many of the usual calls received by first responders, there would be much less loss of life -- once the community becomes fully aware of this new presence, it would perhaps, lower the fear of jail time for any disturbance which is something I believe a lot of people fear, and especially right now, when nothing can be clearly understood as NORMAL, people react with fear, but respond to kindness instead of the fear of destruction of their normal lifestyle and actions due to extreme interactions. I hope you know that even when I have nothing to fear, the sight of an uniformed officer can raise heartrate and blood pressure. I look forward to a different approach being tried, at least.

I believe that if we can have multiple teams working together to deescalate situations and listen before responding it may limit police shootings or harm to others. Although, I don't believe that some situations do not allow for dialogue to be engaged. I appreciate you taking the time to reach out to the community.

I believe that police/sheriff should exercise an attempt to slow or halt a suspect as a first choice, especially if there is a short-distance weapon involved (knife, club, etc).

I believe that with I would be able to handle any of this situations as long as I'm given proper training and equipment. I am surprised that a list of training programs weren't listed and hope that the ability to learn train more is offered with no set backs.

I believe the ACS is going to inundate the already overwhelmed Albuquerque Police department. The public complains on wait times for 242Cops and 911 indicate that citizens can wait up to 5-8 minutes for someone to even answer a 911 call, let alone how long it takes for an officer to respond, having civilians being sent out to situations that don't suit their safety training will cause those times to be even longer. I have 5 huge examples as to how this isn't going to be effective for Albuquerque. Reason #1- If the civilian is sent out to a situation that escalates, the call will then be AGAIN made to APD for backup, adding an additional wait time to either the civilian responder themselves or to other callers who are having emergencies in town. Reason #2- To leave the decision up to a Police dispatcher to determine whether or not a situation is safe enough for a non sworn, non armed community service civilian to take over the phone not knowing what the citizen is withholding is extremely dangerous. Just this weekend a neighbor dispute ended up with the neighbor causing a very life threatening situation with officers needing to be involved. Reason #3- I couldn't imagine a community service worker Needing to respond to a mental health patient who has complete disregard for their environment around them, who would try to hit or kill an officer, who is to say the safety of the civilian isn't at risk. Reason #4- If the city is deciding to move forward with the ACS they

need to provide a separate civilian dispatch center filled with social workers who are aware of what questions to ask and how to identify a true crisis that a civilian can respond to. Reason #5- If the city moves forward with the ACS I foresee more funding for safety equipment and training, thus more taxes from the citizens. Defunding APD would not financially take care of the minimal needs to keep these civilian social workers safe by any means. This needs to be re-evaluated completely.

I believe the community safety folks should work closely with police officers.

I believe this initiative/program is what our community needs. We have some great programs available in our city and state but we need to be better about connecting those in need with those programs. We need to focus on alternatives to incarceration and restorative justice programs especially where our youth is involved. Programs like the one utilized by Bernalillo County Juvenile Probation in the 1990's called "Teen Court" which engaged our youth in all aspects of the justice system and was an alternative to incarceration for many youth. Programs like former Mayor Chavez's Youth & Gang Task force that brought the youth to the table and made them true stakeholders in improving their city and communities. By engaging the community from the youth to the elders we will only get better.

I believe this program has potential. I am concerned about how this will affect the police department financially.

I believe this project would place ordinary citizens in harm's way. There are drugged dangerous people in ABQ. Hire more police.

I believe this will only benefit police officers and the community. It will help with jobs and will make Albuquerque a better place. Thank you

I believe this would help our poor officers out, they are overwhelmed with the crime and violence in this city and not given enough respect or honor. Good job officers.

I could not be more proud of Albuquerque for leading the way with this initiative!

I did not know we had a department called Alb. Community Safety department, which is fine... but from what I can tell this department was created under Mayor Keller, which is very interesting that it is under the "legal" department which seems very manipulative.

2. I am very concerned that there has not been enough research to determine whether the "social/community" can deal with these types of issues, and I understand that is what this survey is trying to get at, but the survey itself is very biased.

3. Also, because there may be people in favor of this, you are not sure that they are educated in this type of law enforcement. So are you going to move forward on this and use community survey to determine the outcome. Also, at the end of day...who is responsible if a community/social worker gets hurt/murdered?

4. Please consider the type of people that would be given this role, because these could be individuals that wanted to be a police officer but would have never passed a physical and psychological exam in the first place but you are wanting to put them in the same dangerous role.

5. I come from an evaluation department and I just have to say for example your question #5 and 8 are terrible questions and should not be reported as information. #5 is a double-loaded question which means that you cannot interpret whether the answer relates to office, community, or both. I am not in favor in sending community workers to any situation that could become violent...and most situations described could easily become violent even if you don't think so.

6. What the heck is LatinX..... I looked up wikipedia and I consider myself latina and I am 53 never heard this term....so is this a "white term" thought we are trying to be respectful. Please take the time to spell out Latina or Latino.

I didn't answer the "what % of calls would you expect community safety to handle" because I don't know what % of all calls the situations in question 4 that I was comfortable with actually are. They should be there at the ones that have a high likelihood of being non-violent and not criminal in any important way and are just people who need help. I don't know what fraction of calls that is.

I do NOT agree to have a Community Safety Department

I do not agree with this proposal as it would only endanger this workers and the public further. it would be highly irresponsible to send someone who is not proper law enforcement to any of the situations proposed.

I do not feel comfortable with APD answering any calls. They have proven time and time again they LOVE to shoot people. They use excessive force for every call they answer. This past shooting they killed two men within a 6 hour yine span... APD needs to be Defunded. Free Clifton White.

I do not support community safety responders. Hire more police officers instead. This should not be about politics because one black male was killed by one bad cop. There are plenty of good officers and we need more. Crime is horrible in this city due to logic like hiring community safety responders.

I do not support reducing money to officers to add this toothless new department when 9 times out of 10 an officer will be needed anyway. You are adding extra cost over time.

I do not support the APD handling any call whatsoever as long as they continue their deliberate policy of turning off their body cameras before a violent altercation. Look at the tragic situation involving Kenneth Reiss that unfolded last weekend. It is quite possible that the police shot Kenneth unprovoked, then lied about him firing a weapon at them after murdering him. Without the corroborating body camera footage, we will never know. We cannot continue to take police at their word, or shield them from oversight.

I do not support this Community Safety position. I support having an active full-force police department. Our city is full of lawlessness and we do not need to endanger people not equipped to handle on the scene incidents. They are trained to meet after the situation is de-escalated. Please do not put these positions in this situation.

I do not support this initiative at all. Please continue to improve the standards and training of APD and do not defund or abolish the police.

I do not understand the purpose of this department. Are we adding duplicate services that exist through CYFD and social workers. Can we determine what gaps exist before we fully staff a department. Where are we sending people to? We lack homeless services and mental health services in the state. NM's lack of infrastructure leave homeless, drug addicts, and mentally ill without services. We should fix the services and have a plan for people in crisis first.

I do not understand this survey. We already have social workers that ride with the police. Increase those if you can find them. We do already have community safety, they are called CSAs. Please focus on staffing our police department. Police have a very difficult job. You are making it hard for anyone to do this thanks job

I don't believe a community safety responder should ever be called out without the support of an armed police officer.

I don't know how you would expect me to estimate the percentage of calls the Community Safety Dept. would respond to without a breakdown of the data regarding the types of calls coming into the 911 call center. (Question #8).

I don't want to see police defunded. I do hope to see them demilitarized and social services implemented as often as possible in place of criminalization

I don't feel that Community Safety workers should be sent to any calls on their own. Maybe they can take over a call after the police or fire rescue has deemed it safe, but I don't feel it is safe to send them alone prior to police or fire rescue checking out the situation. The exception is minor vehicle accidents where no one is hurt. I feel it would be fine to send them to the minor vehicle accidents. I also feel that this would be better addressed by adding personnel to the police department that could handle certain types of calls rather than making a new department called Community Safety department.

I don't feel very knowledgeable on this issue, but hope that community safety responders and safely address community issues that don't pose a danger to the responder or the community. I am concerned that initial call outs may seem manageable initially, but rapidly become immediately dangerous.

I don't know what a defense tool is in Question 7. Also, what is the role of crisis response teams (emergency response teams) vis-a-vis community safety responders?

I don't think a single "community safety" department is the bandaid that will fix the issue of crime in our communities. We need to reinvest resources from our militarized police force into social services, education, jobs training, etc. Crime prevention should be the focus, not showing up after something is already happening.

I don't think community safety officers should have to detain or arrest people but they should be able to defend themselves if needed. These officers are best used for people that are in need of help but necessarily having a medical emergency (no need for EMS) or actively committing crimes or being violent (no need for APD). People under the influence of drugs or alcohol, people with mental health issues and people having issues finding shelter, food or being able to get their medications and people with difficulty finding transport to dr appointments or pharmacies to get medications. It maybe very beneficial to provide these community service officers with the ability to transport people to psychiatric facilities or drug detox facilities like MATS. In addition to reducing police calls they would help reduce Fire/EMS calls which helps keep those units available for emergencies and also does not over crowd the hospitals with people that are not necessarily having a medical emergency and just need help in other ways.

I don't understand why shooting someone always seems to be the go-to. With more community responders, these situations can be deescalated. We need to help each other. I pay taxes so that people can get help in getting back on their feet and I wish all were allowed equal treatment and healthcare. They're my neighbors and fellow human beings.

I drove up from lead/copper area and had to drive to the auto store at 9pm. The streets all throughout central heading East are so full of homeless people, druggies, prostitutes and very bad sketchy looking people. It is dangerous going around anywhere. People who are all up to no good and will confront you if you are in their close circumference. They need to be cleared off the streets to make Albuquerque safe again!

I essentially see police being needed for extreme situations and mass violence. There's no need for "a guy with a gun" to show up for any or every public infraction.

We have a lot of neglect and health abuse that could be handled by social services.

I feel a Community Safety Responder should be accompanied by police regardless the situation. If the situation is calm & the CSR feels safe, then the officer can leave. It's impossible to determine if the person/persons being confronted are hostile. We need the police for the protection of the community & the CSR.

I feel gender and ethnicity have nothing to do with this information and it should be taken off off this survey

I feel having a program like this will be helpful because I and my husband have personally experienced a dangerous situation and the police would not respond to it because no one was hurt. I was told because no one was hurt I would need to call the non emergency line and no one answered that line. I would like the purpose of police to be prevention so that people dont have to get hurt. I also feel that the homeless population bring a lot of violence to our community and feel there needs to be more strict and REINFORCED laws regarding homelessness, with a limited number of time you can

access and utilize community resources because as a community we are enablers. We have a lot of help that this population takes advantage of and it perpetuates the problem.

I feel I need some time to study these issues to make better recommendations about many of these responses.

I feel like a lot of scenarios where police are called are overwhelming for officers. They're not mental health professionals. They don't have the wherewithal to assess every angle calmly (not their fault, it's just not in their training). Police also can be very intimidating and increase the magnitude of a crisis.

I feel our Police Department is overworked and needs help. They are being asked to go on calls that could be handled by a community safety officer. Our Police Department is amazing for what they have to put up with.

I feel safety responders should also be granted Peace Officer Status based off this questionnaire

I feel strongly that a Master's level professional, such as a social worker, be employed in such a position.

I feel this could be a community builder, forging sincere and caring relationships between government and its citizens.

I find this offensive and counter productive. You may as well tell your local citizens you caved to BLM. Shameful.

I found Questions 4 & 5 particularly difficult to answer but I gave it my best guesses.

I fully support this program. I do feel much education and training is necessary for the Community Safety Responder.

I have been a Homeless Advocate and done Outreach since 05 I am also Dual Diagnoses. I believe Community Outreach workers can work

I have experience working in the community and in emergency services. I think this idea is a slippery slope. You should not be sending civilians in to do police work. And it will just be a matter of time before someone dies and you realize how stupid this idea is

I have felt unsafe around police and other law enforcement officers my whole life. I do not encourage people to call them because of their culture of violence and racism, especially to people who look like my husband, my family members, and myself. I believe Albuquerque should completely defund APD, and put those resources to other issues, such as mental health facilities, affordable housing (NOT homeless shelters!), and safe facilities for drug users and sex workers. I have worked in public libraries for several years, and have only called the police once to help with a violent patron. The officer showed up three hours after I called 911 several times, and after the patron had thrown a chair at me, and gotten into a fist fight with someone else. Despite this I was able to get him out the door, all without the help of APD, or any kind of weapon. It can and should be done without APD, Bernalillo County police, or militia terrorist organizations like NM Civil Guard.

I have lived in this neighborhood for 13 years and have not called the cops in 9 years because of horrible personal experiences with apd overreacting and escalating situations and harming people in my community. I'm sick of apd and the culture and 100% agree with defunding them for programs like this.

I have many concerns about the safety of the community safety officer.

I have no idea, really, what percentage of police calls can be handled by community safety dept. But they & police can determine that. As long as the mentally ill & drug and alcohol addicted, as well as the homeless are no longer considered criminals, I'll see that as a huge step forward.

I have no way of guessing what percentage of calls they will be able to respond to

I have repeatedly witnessed events in which the police were not equipped to properly handle the situation. An alternative such as ACS is badly needed and overdue.

I have seen WAY too much police abuse in my lifetime!! We need to not only stop cops from responding to most issues, but also retrain those with the most abusive responses and make sure they're not allowed to act as police or guards or whatever. They need HELP to deal with the PTSD and moral injury they've experienced. Help them into different, non-violent careers where they can't hurt others.

I have urged the mayor and my city councillor to expedite construction a new police substation which was planned near San Mateo and Katherine intersection. FYI, I live near there and have witnessed shootouts in front of my home as well as was someone chased down and murdered in my driveway. Unfortunately, my calls for increased law enforcement in my area have fallen on deaf ears.

I have worked with law enforcement in a variety of capacities (as a lobbyist representing them on crime prevention issues in DC, as an employee of United Way of Central New Mexico, and as a lawyer briefing their collective bargaining rights cases against the city nearly ten years ago. I am a white professional woman and yet I have had numerous unpleasant (including one that was sexually intimidating and inappropriate) interactions with members of our local police force. The aggression and dysfunctionality pervades our force. They have shown that they cannot be trusted to serve our most vulnerable citizens with restraint and respect. I hope you spend less time and money studying and more time simply implementing a Community Safety responder program.

I honestly expect that this group will be able to respond effectively to about 80% of calls. Deescalation works.

I hope nobody gets hurt

I hope that substituting social workers for police in many mental health, suicide, and drug interactions could prevent violent overreactions by police.

I hope that the training and implantation of this team will be based on best practices and lessons learned from from other cities with similar programs.

I hope that this team will be able to maintain their own safety while increasing the safety of our community.

I hope that we invest in our public safety department with police budget. #DefundAPD

I hope these individuals can help de-escalate situations, but not be in harms way. I hope, too, they can field the nuisance calls like: fireworks, low-key neighbor complaints, dog barking....stuff like that.

I hope this effort will genuinely change the tide of enormous rates of police brutality in Albuquerque and New Mexico, and that elected officials will seriously work to reduce the scope of police in an effort to support the community.

I hope this survey is being circulated in paper form all over the areas where homeless congregate, those working the sign, the International District, Casa de Salud, Healthcare for the Homeless, clinics all over town.

I hope to be surprised and pleased at how this turns out and hope it's not just more blowing smoke to handle a city completely out of control due to poverty and low education, with a feel good social program.

I like the idea of having a community safety officer to help with non-violent and non-criminal calls. HOWEVER - PLEASE, PLEASE do NOT minimize the police force! We need police here. If the police are reduced, crime will only go up, and that is not an appropriate way to protect our community.

I like this idea but it seems like a tricky balance to find what is and is not appropriate for such a group to handle. In general, I see a group like this taking over a lot of the non-violent mental health and homelessness calls.

I like this idea. Police are not supposed to be doing jobs other than their own so having a department that takes care of the random calls that police get is great. Honestly, watching police try to catch a stray dog because someone called it in is awful. That's not their job so hopefully we can get other departments to start doing their job.

Also, please don't "defund the police". I don't want Albuquerque to become worse than it already is because of EVEN MORE crime. :)

☆Also I hope this new department won't take any funding from the actual police.

By the way, what does my race have to do with my views on public safety?

I live in Los Lunas, but (outside of COVID weirdness) spend lots of time in Albuquerque, and my husband works there.

I expect this new service to look a lot like what police are *meant* to do, which is go into a situation actually hoping to help resolve it without arresting or shooting anyone. It feels like cops arrive on every scene trying to figure out who's the "bad guy" they can get in trouble, rather than how they can really help.

I hope this new service can provide a more peaceful approach to much of what APD currently responds to.

I look forward to see a better and peaceful community.

I look forward to this project developing a better relationship between DPS and the community

I love this idea.

I oppose any and all efforts or current movements to "defund" the police force as it currently exists. Additional funding to supplement and aid officers in their very difficult job through additional services like ACS is something I can support, but not at the expense of less officers on our streets. Thank you.

I previously worked nights as a Police Service Aid in another state, and in my 4 years in that position I only felt the need to radio the police once (a domestic violence situation, which I think will be ACS's biggest challenge). I am a 5'2", 120lb woman who was not armed, but dealt with fights, suicidal subjects, thefts, ODS, etc. and found that when I met folks where they were at and they knew I had no tools to harm, detain, or criminalize them, they were incredibly responsive to intervention. The only times folks escalated with me were when they assumed I would bring the police to the scene, so the messaging needs to be VERY clear that ACS is people helping people, not another arm of APD, not someone who is going to lay hands on you, not someone who is going to get you in trouble. This might be dangerous work, but if ACS wears bulletproof vests or carries batons, it is reiterating the same narrative that ACS doesn't trust our community members, and there will immediately be a power disparity that leads to mistrust.

I really appreciate New Mexico putting forward the initiative to take police away from scenes that do not need them. I hope that this plan works out and prevents criminalization and police violence.

I really hope and pray that you get this together. So many are scared when stopped by a policeman, and they the police are yelling. This happened to me, and I have been scared ever since.

I really hope mayor Tim Keller really thinks about this. Other cities are already seeing a mass exodus of taxpayers because of poor decisions and undermining public safety.

I really hope that there are guaranteed rulings that are put into place in the event that the recommendations Comm. Safety Responders provide can be denied by the people on the receiving end of their services with no retaliation such as being legally obligated to follow.

I really think you will be placing these individuals in harms way. Just because you have a few whack a nuts trying to destroy the US you are playing into their hands.

I recently saw (on PBS's Frontline 'Policing the Police') how Newark, NJ is bringing together community members and police to openly discuss their past relationship and how it might be repaired. That community's work could provide some ideas for the city of Albuquerque to consider as it develops ACS and addresses past/future relations between city residents and police.

I see many people pushing back on this idea, but I think it's a good one. Armed police officers do not help communities to stay safe in the way we lead to believe. Alex S. Vitale's book "The End of Policing" provides excellent data for showing what the police are good at and what they aren't. When it comes to mental health (which I would include substance use) is something police officers have no business handling - and worse - they don't want to handle it either. Busting low-level drug deals is also a waste of time and only aids the private prisons that operate in the state and, again, does not make communities safer. We all know the War on Drugs is a horrendous failure and the continued enforcement of antiquated, unjust laws does not help our society to function better. By incorporating a new way to address issues in which the responders are not trained to murder people will work given time and I commend the effort.

Defund the police. We don't need more. 100 more officers a year is a waste of resources.

I strongly disagree with police involvement and hope the city will move towards the eventual disbanding of the police department. As a social worker here in Albuquerque, I have a nuanced understanding of the underlying issues rooted in poverty, trauma, and oppression that lead to situations in which police harm, control, kill and incarcerate community members. I want to be cautious about the idea of replacing police with social workers, as this approach doesn't necessarily remove the punitive and shaming nature of such interactions. In addition to a community safety initiative, I hope the city will fund community led transformative justice practices as alternatives to the carceral criminal justice system.

I support adding a Community Safety Department that is properly trained to de-escalate and provide access to services, especially accredited social workers and mental health providers, and clinicians. The police has shown it is not qualified to do these tasks and should not be sent into situations they were never trained to de-escalate or provide non-violent solutions.

I support most of what the Keller administration has tried to do but I do not think this is a good idea.

I support our police officers and funding for more training . Community safety responder is a good idea but

I would be concerned if the situation escalated , could that person or persons handle the situation and protect our community.

I support Police and Fire to do all that is necessary to keep themselves and the public safe.

I support the police. I do not support efforts to defund the police.

I support the use of this community-focused department instead of armed law enforcement.

I support this dept. would be helpful to publish PSA or media on how this works in other cities of comparable size. thanks

I support this idea and approve of exploring this third option to help bring together citizens, community service providers, and law enforcement officers of our great city.

I suppose this is a start. It definitely has a long way to go if at all

I think the idea of a community responder is ridiculous to say the least. In most cases the police will wind up being dispatched. The city of Albuquerque will probably be hit with lawsuit after lawsuit when thing go wrong because a responder was sent instead of an officer.

I think a lot of social workers are going to get hurt., and get people hurt. They don't have the training or experience that EMS and law enforcement have. I am in favor of them working with EMS and law enforcement once the scene is safe

I think a new program like this will take time to iron out some of the wrinkles but feel it has great potential. Best wishes!

I think all this is great and productive but I feel it will be a real challenge to effectively accomplish this at first. Above I stated that I think there should be officer social worker partnerships to respond to scenes together. And I think that would be ideal overall.

I think for every single instance that's an incident that has already happened police need to not be involved. Let them do detective work. Let trained professionals do the psychological work, create incentives if you need to for people to take college classes for that type of work. Normalize using thw

police only for immanent threats, get them out of schools, they aren't deterring crime there anyway, kids know to wait till they are off school grounds to do what they're going to do.

I think having people who can provide other means to the homeless and focus solely on that is a good idea. I also think people who have mental health experience being called is a good idea. Also giving people who are victims in crimes resources is a good idea. There used to be a COAST unit similar to that, I am not sure what happened to that unit. I however do not think these community members will be able to or should address and domestic violence, suicide, shoplifting, or any crime calls at all. They should be a resource of information and steps to guide persons in need, if in a mental health none dangerous situation they could respond I'd agree to that too. As I've said I think it would have to be proactive to the homeless and providing resources and guidance or guidance and resources to victims of certain situations. Responding by themselves? Probably not a good idea. Our officers are wonderful and the way they are portrayed is ridiculous. They do their job and we'll with short staff. You can listen to the scanners on any day on any night and hear how short they are compared to the volume of calls. They do a dang good job. I also spent time as a PSA in the mid 2000s and even with my training and everything I knew there were calls only trained officers should respond to. I think responding to 911 calls is a mistake unless it's a non emergency resource number where someone could be sent to provide information and guidance in whatever ways to help.

I think if ACS handles many situations currently handled by police, there should be appropriate redistribution of funds towards ACS away from policing as the need for policing should decrease.

I think implementing a Community Safety Department in Albuquerque is a great idea and fully support all efforts of this task force!

I think it is a great idea to provide backup for our other public service and first response departments. :)

I think it is so incredibly important to have non-threatening resources available for community members. It's especially important for instances involving children, who are already vulnerable and may be incredibly scared and intimidated by police officers. It's important for individuals having a mental health crisis who may need calming reassurance rather than intimidation. It's important for those struggling with addiction who need help in finding stability and safety. Unfortunately the police presence doesn't always provide a chance for explanation and de-escalation, and are often called on for minor infractions that could easily be dealt with differently with someone trained and willing to listen and analyze the situation without force or intimidation.

I think it might be best if they worked in teams.

I think it would be very helpful for the community and the officers to have this support. Officers have a lot on their plate as it is and deal with their own mental health from some of the horrific things they encounter at work. I think they also need that emotional and mental support that this community support group will bring.

I think it's good we're trying this. I am very nervous for the safety of the Community Safety Personnel. Most of the time they'll probably be okay. However they're going to be going into a lot of dangerous situations and we need to think about how to keep them safe. Right now officers usually handle scene safety then they call in EMS and Fire. So I don't know how you're going to keep the community workers safe. That's going to be one of the hardest hurdles.

I think its important for the community safety workers to feel safe and that they are not police. It is a different job.

I think many of the situations are going to escalate, especially if person is on drugs or mentally ill and CS responder is going to need APD support anyway. I am concerned about the safety of responders.

I think one of the best resources that could be provided would be conflict resolution techniques to the community as well as education around mental health, disabilities, etc. I volunteer in a program that helps teach conflict de-escalation in prisons and teen court and many people feel these skills would have helped them avoid violence.

I think that if this program was implemented, it would take money from the police and would duplicate services. Most if not all situations would still, in most cases, still require the police to be involved. I would prefer more training for the police to be able to provide these services without adding another department that would duplicate services and take money away from the police.

I think that in most cases, the CSR will have to decide during the course of each incident what backup they might need from police or whether it is better to leave the scene. Asking MY comfort level isn't really that applicable, because in the end it's the comfort level of the responder that will contribute to the decision

I think that the police also need to be investigated and cleaned up because there are too many that are aggressive. They do not know how to handle domestic violence situations, or child abuse situations. They seem to have a bias against minorities in Albuquerque and are more interested in racking up arrests of drug users and minorities doing petty crimes then arresting white men who abuse their spouses and children and continually break the protective order. It's sad. They look the other way for women of domestic abuse in the northeast heights and allow violent men to continue to roam those streets but often spend their time harassing the poor in the southeast heights. Defund the police. Education is way more important and healthcare and mental health care to Albuquerque. Invest in that and crime will go down. Hopefully y'all will actually do something because APD is dirty, corrupt and bias.

I think that this is a much-needed addition! But I think it's important to clarify the relationship of the department to the police, and where their authority lies. If the police always has the final say, that could undermine the effectiveness. However, if the police was only used as a last resort for most issues, that could be extremely positive, as long as there are real options and assistance (health services, homeless shelters, counseling, etc.) for people in need.

I think that this position requires social workers, counselors and other behavioral health workers to respond in a supportive manner. These individuals have the knowledge, back ground, and experience to handle these situations appropriately and will make a difference.

I think the Albuquerque Police Department has a long and consistent history of harassing substance users and homeless individuals. In my line of work I have personally understood the value that police put on the lives of those they deem undesirable (it's not much). An individual from the NM DOH in Santa Fe told me that APD officers have refused to engage in harm reduction training and safe use demonstrations during the required training session. This demonstrates that even if you are to increase "trainings", the police will not participate or engage with material they deem to be irrelevant. Albuquerque Police are not given sufficient training about social determinants of health or how drug addiction and mental health even work. I have little confidence that APD would be able to deal with a mental health crisis in a way that is sufficient and caring. Every single social worker, therapist, case manager and residential counselor I know is better equipped to deal with mental health crisis (even violent ones) than the police. I think the purpose of the ACS needs to be not only reducing police interactions (especially with people who have probably been traumatized by police in the past) but linking people with resources. If you are able to give someone access to a PCP and case management, mental health care, give them a bus pass and some food/water, they will be much better off than having repeated interactions with police who never intended to treat them as humans in the first place.

I think the city is in great need of people who can help de-escalate situations and directly connect individuals who are struggling with people and resources that can help them. So many of our problems stem from our large homeless population which include people who struggle with mental health issues, drug and alcohol abuse, or abusive relationships that would greatly benefit from being led to social and community services that can help them get the care that they need. Community safety officials who are trained with social work and counseling backgrounds would be a huge asset to our city and citizens of Albuquerque. This is a great idea!

I think the community aid personnel should have previous law enforcement experience. you don't put an 8 year old on a bull!

I think the Community Safety Responder will be good for many situations. However, I do not believe they should respond to situations where they may need to restrain others or defend themselves, unless this type of Responder is highly trained in defensive tactics as Police Officers are.

I think the idea of a community support person is good. I don't think they should have weapons, but they definitely should have plenty of ways to defend themselves and keep themselves safe, especially in Albuquerque.

I think the potential for this department to inform and iterate the entire culture of community safety and response is the most powerful opportunity there is for this department.

Also, understanding that conflict is not a bad sign, it's a good sign. Conflict happens so violence does not. We need conflict to prevent violence.

I think there are very few circumstances where this will be effective and safe. To be honest in most circumstances this is ridiculous. I think this makes the city less safe and definitely puts these social workers in jeopardy. With our crime as high as it is, this is frankly an embarrassment to NM.

I think there have been a lot of injuries and deaths as a result of police intervention and police suspicions of things they don't know and don't understand. Many deaths and injuries could be prevented by the presence of someone who just wants to help and has the understanding and resources necessary.

I think there needs to be clarification between the police officers and the ACS as to who has jurisdiction for decision making.

I think there should be a question on income if you are interested in demo graphics, and an effort to contact and identify if folks who answer these questions have been recipients of the help situations described

I think these community response options need to be conducted with significant (1 year or more) mandatory training for police officers. If we consider practices in policing in other western nations (Canada, UK, Germany etc), most officers have a 1 - 2 yrs training process focused on de-escalation tactics and other non-harming tactics.

I think this a great idea to reduce the workload of first responders I'd like to see them have the ability to take all not in progress calls- burg reports; accidents; larceny; etc.

I think this Dept is essential! I have been unwilling to call for help for the last year or so because of their level of violent response, this would allow me to call for help again.

I think this is a good idea, too get the right resources to individuals who need them with an opportunity for follow up care. Particularly in instances of addiction or mental illness

I think this is a great idea to help in situations where someone needs help and could be connected with community programs and resources. I think for calls that involve abuse of a child or others, I am most comfortable with police and community responders working together to provide the best outcomes. Thank you, Mayor Keller, for getting feedback.

I think this is a great idea, but I'm concerned about the staff members of this service being sent out without proper training, support, or equipment and getting injured or worse.

I think this is a great idea, I'm just concerned about funding and the training these folks would need to have the correct tools for these situations.

I think this is a great idea. Police do not need to respond to calls of homeless, drug overdoses, etc. This will free them up to respond to more important calls.

I think this is a great idea. I believe if you bring police social workers, psychologists and even judges together, to put this plan in place. Training with live scenarios for practice would be crucial, just learning from a book or talking will not be enough preparation. This has got to be a team- respect for each others expertise is critical. This can also be a great resource /support for the police themselves to protect their mental health after all the ugliness they encounter.

I think this is a great idea. I think it should try to not mimic the police enforcement that we have. I have concerns about this task force having weapons. This should be used probably for more non-violent calls. If this task force gets a reputation of using weapons, it will surely be thought of as

just more police. I understand that there is some risk and that any person can potentially become violent. I think it is best to research the most humane way to handle those individuals instead of using physical harm.

I think this is a great step forward for the City.

I think this is a great way of de-escalating a situation as long as the Community staff is trained. This will alleviate calls to 911 and they could be used as a 3rd emergency call. Sometimes calling 911 and it's not an extreme Emergency can tie up the phone.

I think this is a knee jerk reaction to issues that not ALL police departments deal with. APD has been reforming since the DOJ came in back in 2014. This is ridiculous in MY opinion

I think this is a potentially great idea that will free up much-needed police for law enforcement duties, while providing much-needed mental health/addictions/crisis professionals for other calls. Social workers are (or can be) well trained for this kind of work! Great idea. I just hope it's possible to do this without raising taxes.

I think this is a wonderful idea and would make our city safer. I think this would also improve the quality of work the police provide by allocating a large percentage of work to individuals who are more specifically trained to deal with social/ community issues. Leaving the police to focus on more extreme and violent crimes and issue of law and order. I believe our police officers are essential but should be thought of just one facet of community safety and should not have to be responsible for being the social worker, mental health provider, family counselor, and EMT.

I think this needs to be done by police. As an ER nurse I know how quickly a seemingly benign situation can go south and police and EMS have the proper training to handle these situations. A lot is on the line legally also.

I think this new department is a better way of addressing the social issues that may drive individuals to commit crimes, and connecting these individuals with services without arrest and adding to a criminal record. This is a good first start to eliminate racial and cultural discrimination in the work that the police force do.

I think this new department will be very useful and have a lot of calls they can handle themselves without police involvement, and some calls that would be good to have both community safety and police respond.

I think this proposal is great, especially for issues regarding mental health, homelessness, physical health, and addiction problems.

I think this sounds like an excellent addition to our police force. Allowing the police to handle the REALLY SERIOUS calls and the CSR to respond to general calls. Very good choice.

I think this will make a huge difference. More mental health resources would also make a difference.

I think we need to have the police handle these issues you are just placing more people in danger. Criminals do not obey laws and most of them don't care who they hurt or kill. At least police have been trained for these situations. I think this is a lame idea to waste resources that we don't have and endanger more people

I think will be a great project in hopes to help protect our community and children. Much needed and past-due.

I think you should employ paramedics and EMTs not associated with AFR for these jobs. Not necessarily exclude AFR, but encourage people outside of the ABC 911 system to join.

I think you should send these people to everything that is NOT criminal in nature. If it is criminal, send the police and have them make an arrest if warranted. Once the person is arrested, have the courts direct the services they might need.

I took this survey in the context of needing to call ACS to my workplace (the public library) and how I think they should respond in that respect. My workplace zip code is 87121.

I truly believe this program would work to help bring down the rampant crime in Albuquerque. It would leave more time for APD to respond to crimes that are being committed.

I want to be able to reach first responders from the police and fire departments when I call 911 not anyone else.

I was a social worker in the state of Maine for 30 years and for 10 of those years I was a Crisis Worker for an agency providing 24/7 emergency response.
I work for the public defender and would be willing to participate in any sort of community program that would stop B.S.C.O. and A.P.D. from killing people in our community.
I work in an Emergency Department, I know people can be highly unpredictable and powerful when confronted. Such behaviors should never be attempted without substantial back up.
I work in EMS and I worry about being dispatched to calls without police presence if it's a scene that may require one. I worry that we won't see any reduction in call volume with this, and that this won't alleviate the massive frequent flier problems we already have with a system not designed to provide continued/prolonged care.
I work in zip code 87102 and can see how beneficial this support would be.
I would fill more comfortable to have the Community Response to have a firearm to defend the Public and themselves just in case it escalates before police are able to arrive.
I would have more ideas if I had more time to think about it.
I would highly encourage that these individuals come from a variety of demographics, not just caucasian.
I would hope that the primary role of Community Safety workers would be do de-escalate situations that are complex. I do not want police officers to be the first on the scene in non-violent mental health outbursts or drug overdoses, for example. Even further, I don't think that armed (with a lethal weapon) individuals should EVER be first to respond when weapons or violence are not a part of the event.
I would like first responders to have medic training, Dr-escalation skills, and van write tickets and cite people for violations. We should disarm the police, they have no need to be carrying around guns and weapons designed to kill.
I would like our community to have someone to call on who is not armed. Guns rarely improve tense situations.
I would like to apply for this position.
I would like to hear where the funding is coming from
I would like to see a concurrent program geared towards more equitable community resources, greater investment in mental health services, housing, and better funding for our schools - ALL of them not just the ones in the higher SES white neighborhoods.
I would like to see community safety personnel trained to defend themselves if the need arises. In my vision they are not there to arrest or restrain anybody, they are only there to try and de-escalate a situation and provide resources to hopefully prevent future issues. The police should be involved in any call where the situation cannot be de-escalated or if there is believed to be any threat of the well-being of responders.
I would like to see more resources dedicated toward social services and prevention vs. militarizing the police department.
I would like to see more restorative justice for youth and students in schools and in neighborhoods that promote mediation.
I would love like to see quotas done away with as they just put unnecessary pressure on Officers to make arrest and normally they target people of color.
I would not be comfortable with issuing weapons of any sort to individuals who lacked sufficient training in their use as well as being trained to handle some amount of physical conflict.
I'm a former clinician, and you're going to get a bunch of clinicians harmed or killed with this stupid idea.
I'm concerned that too many at the scene causes more chaos.

I'm excited to see this Department start. I'm sick of our unnecessarily violent policing, and it will be great to have trained professionals respond to calls.

I'm excited to see this innovation evolve. I'm sure armed interventions only inflame situations.

I'm glad that the city is doing this survey. I would love to see the results, and it would be good to publish the results. It's good for government to be transparent.

I'm hopeful a public safety service will help decrease our reliance on violent policing and help address root problems (poverty, homelessness, addiction, mental health), rather than simply arresting and jailing people that need help. We need to move away from policing (which often sows violence and distrust in our communities) and into actual community care. We rely on police to handle all of these issues when they simply aren't equipped to do so.

I'm not trained in law enforcement but have social work training.

I'm very glad the city is setting this up- it's much needed and long over due!

I'm wary of setting up this new service with batons, pepper spray, and other police style tools of violence. I understand that those might be useful as a last resort, but I believe this should be an agency of compassion and strong departure from the current policing model.

I've called 242-cops to do welfare checks on people who are definitely not dangerous and I would rather have a social worker because maybe they needed community services to help with transportation, shopping, etc. Police officers should not be dealing with that.

If a dv victim speaks to an aid and the abuser sees that, they may retaliate so everyone calls should be more discreet help. Please make another dv shelter!

If ABQ decides to defund the APD you all deserve to be voted out of office. Like I said above, the general population can be very dangerous and the men and women working out in the 911 system deal with these people on a daily basis and do every thing they can to go home at the end of the day. Instead of defunding police and screaming they need a higher level of education, more training, less tools in the tool box to deal with dangerous subjects, how about you tell the public to start acting like adults. If they want respect then treat others with respect. Tell them not to spit on, strike, attack attempt to hurt public safety personnel. I am sick and tired of the politicians bowing down to the mob when they claim to be outraged when an officer protects themselves and a subject gets injured or killed during a violent interaction. Where is YOUR same outrage when these shit bags attack cops, firefighters and private service emt's and paramedics?

If I do not need the police in a situation I will not call them. Otherwise, I will call a priest.

IF IN THIS ACS NOT TO HAVE A UNIFORM SO THE ACS IS MORE

If police are to be involved they need more sensitivity training and bad cops need to be fired.

If the crime is violent, theft or other force upon another person, then police should be involved to equalize the force or conduct an investigation. They should focus on those situations and leave everything else to a group that have to use reason and community connection to make outcomes better. No force.

If the idiot politicians try to defund the police I will move out of New Mexico. I was born and raised here and have never thought about leaving but defunding would make me leave.

If there is not accountability and data to show ANY bias in these members in how they perform their job, then you have installed the mob as psuedo cops and I will see them, and every supporting politician brought down for the travesty. ABQ's crime data does not support this endeavor for any emergency line call, and should remain a completely separate and SPECIFIC system used for VERY specific situations.

If this is done correctly it could really help our community. Incorrectly, it will get people killed and sacrifice community safety. I wish you all well and pray that wisdom guides this process and not polical agendas. We are talking about the health and well-being of real people.

If this mayor spent as much time looking over the infrastructure of this city instead of going beyond his job description for a city of this size Albuquerque would look a lot better!!!

If you send in these "social workers" to try to "deescalate" a mental health call or respond to domestic disputes, or anything else mentioned in this survey, it's just going to be a matter of time before one of them gets seriously injured or worse. Leave this up to our law enforcement! Instead of defunding the police department, how about putting funding in place for TRAINING!

I'll feel safer in ABQ when I spend less time seeing and interacting with armed officers.

I'm against any form of defunding or reductions in law enforcement. Our justice system is a huge part of the crime and lack of community safety. Also the lack of post incarceration programs to limit repeat offenders. Addressing homelessness as a vulnerable segment of society, getting them off the streets, will make our beautiful city a much friendlier place. On that note panhandlers are a safety hazard, one tripped and fell in front of traffic.

I'm a current MSW at NMHU and will be taking course specific to this subject this semester with Jaqlyn Baldwin. I grew up in DV and familiar.

I'm a social worker and I'm better equipped to deal with all of these situations than police. This is because I recognize the humanity in all people do not escalate situations do not invoke a trauma response do not have a history violence against the community have a huge networking community to support people I've dealt with people and thousands of complex situations I'm not afraid of people that are different than me and most of all will not punish inflict violence on or kill the people I'm supposed to help

I'm excited for the community safety department. Having people trained in mental health, addiction and homelessness issues be the ones handling these will help all of our community.

I'm glad that the City is addressing mental health issues as legit. Maybe coordinating with hospitals.

I'm glad we are getting an emergency response alternative to police. I really don't want to see them become police-lite though. I hate the idea of any community safety folks restraining or using a weapon against anyone. They need to foster the understanding that they are there to help not harm. If force becomes absolutely necessary because a situation gets out of hand they can retreat and call to get police involved.

I think the impression the public gets of this service, and people's being able to recognize they are completely different from police, this will be extremely important to helping them be effective asset for the city. Public trust is paramount for this to work.

I'm in full support of adding a robust community safety department, and re-allocating funds previously given to the police department to the community safety dept.

I'm not an expert, not having much experience in most of these situations!

I'm so happy our community is having these conversations, thank you to everyone working on this!

I'm thrilled to see this coming about. Police officers are inappropriate and poorly trained to handle many of these situations.

I'm very excited that Albuquerque is creating this Community Safety force. Thank you!

I'm very pleased to see ABQ proactively taking steps toward this.

Imperative that no guns be present. Need to take account of bigger picture: need appropriate spaces to take people to, resources to offer them, etc. Can't just be a reaction to a call--need to be part of an overall strategy bolstered with more innovative and reality-based solutions than have been rolled out thus far. Dispatch needs a lot of attention as well as public education as to what constitutes a 911 emergency. No more bandaids please--we're already smothered with those.

Important for families to inform police on a permanent list that they have a family member with a mental illness. Even if there has never been an issue.

Important initiative

In 1978-79 I worked at APD in a pilot project called Crisis Facilitator to divert Police dispatch. Project closed due to cost benefit analysis and liability issues. I spent the next 40 years working with the demographic typically targeted to be served by the proposed CSD. The proposed department is a redundant bureaucracy for currently established public service agencies. For greater efficiency supplement existing city\state services. Counselors and Social Workers, for safety concerns, are second not first responders, dispatched after the scene is secured by police and relatively safe.

In addition to allocating police department funding for a community safety department, I would like it to also be used to fund policies and programs that have been shown to decrease crime and poverty long term, like education, restorative justice, and access to nutrition and health care.

In favor of unarmed highly trained social workers/behavioral health professionals doing all sorts of interventions, but the services need to be available for referrals- for example D&A tx needs to be available immediately, out patient mental health or more intensive outpatient ACT programs need to be able to accept new referrals in a short amount of time- 3 months waiting lists do no one any favors. Treatment should be offered in jail as well.

In high potential violent circumstance, two community assistants should be present. A full record & video & documentation of drivers license should be taken.

In my opinion social workers need to work with police for most of the calls for their own safety. They are not trained law enforcement personnel and should not be sent into those sorts of situations

In the 17 months I've lived in Albuquerque, police have ben able to respond to 50% of calls when neighbors were harming others leaving many issues to escalate over time, resulting in more negative outcomes than necessary for offenders and victims. More support for people is needed.

In your planning, please know that a decent percentage of people who are struggling have, in addition to mental illness, intellectual disability (what used to be called mental retardation). The workers need to be *specifically* trained to identify people with ID so that they can interact with them in a more productive way. Most clinicians are NOT trained to deal with people with ID, but may think that their general clinical training suffices, when it does not.

In your second round I said uncomfortable for many because I don't want the police responding- the survey could easily be misinterpreted... not well designed ImO.

Increase civilian oversight for existing police officer.

Increase police presence. This is a waste of time and money. Let police to their jobs and keep criminals BEHIND BARS.

Instead of wasting money on a different department, you need to expand the coast teams and provide more resources.

Interesting attempt to gather info on public perception of what this program could deal with ...

Guess personnel in Community Service will wear a uniform ... presume differentiated from those of APD.

Ahhh, also more city government vehicles ... very similiar to APD cruisers ... but with a few equipment exclusions. Hopefully survey responses will be made available to the public ... when?

Involve street nurses!

Is the mayor prepared to accept responsibility for the death or serious injury of a community service officer that res;ponds to a situation for which he is unprepared or not trained.

it is a waste of money and by having to call for police backup only adds a distraction for that officer. CYFD needs more help than a police officer. Look at the crimes against children as evidence.

It is clear police violence is a major problem. Reform, help, and out reach should be the concern not punishment or restraint. Cops have to much power and freedom. They promote unsafe conditions for a society.

It is insanity that you are even considering not having police respond to child abuse calls and human trafficking calls. If you even took a second to realize how many lives police have saved in those situations alone by saving the victim and confronting a sometimes violent individual, you would be ashamed of yourselves for even considering defunding the police. You're abandoning those in the community who are lost at risk and favoring the rich. It's disgusting.

It is ridiculous to send a Community Safety worker into any potentially dangerous situation without law enforcement or paramedics!

It is very frightening to think that anyone other than law enforcement would ever be responsible to conduct law enforcement activities.

It is vitally important that police officers not be sent with community safety responders whenever possible. I have had to call for help for people in crisis and the police appear to be incapable of stepping aside and allowing the professionals to do their jobs. Police should also never be dispatched for a welfare check, as they have nothing useful they can do and they appear to have no interest in the welfare of people who are struggling.

It seems to me that we should be hiring more Police Service Aides, rather than some kind of civilian force. PSAs have police training and already help with non-emergency calls. Having some staff with counselor/social worker experience could be useful, but situations that may not seem dangerous can quickly become so, and I think putting civilians in this position without at least some police training is a bad idea.

It should not be acceptable for this CSD to fill the role of a TRAINED police officer including arrests, violence, or funding. It's difficult enough to get bulletproof vests at recommended intervals for our police and now we're going to spend that on outfitting social workers too? Many times these "low level" calls are the ones that become violent quickly and require someone to take control of the situation. The last thing a police officer needs is to walk into an already progressing situation and be worrying about the safety of a social worker in addition to their own. This will get social workers and cops killed. It also makes me feel very unsafe. Do you think that a husband or parent will stop beating their victim because a social worker shows up and tells them to stop? We barely have enough social workers to respond to actual social work calls. As we know from the case of Victoria Martens, they cannot deal with their current load effectively. People call 911 because it's an emergency and they need a police officer to protect them. Stop putting social workers in situations they're not trained for (which I believe is your complaint about cops). Stop decimating APD.

It will be important to have a representative sample in these positions that reflects the communities served

It will take some trial and error to determine the situations in which ACS can be effective. Having both respond when in doubt to begin with seems prudent. APD could hang back a bit.

It would have been much easier for me to answer the questions if I had a little more background in terms of what their responsibilities would be and what their qualifications would be. I think somebody trained in mental health might be beneficial in many of these cases because they have the tools and the background to deescalate situations. I think people who have been trained to deal with domestic abuse or child abuse would be beneficial but again I'm just saying I can't answer these questions cuz I know nothing about the qualifications of these people, or departmental. Expectations and I also have a concern about liability issues.

It's hard to know how to answer questions about shoplifting, sex trafficking, etc. These are crimes, but the responses must fit the situation. I would anticipate that those with first hand experience are best suited to determine procedures. I wish all City surveys had a place for comments.

It's obvious that these people will be totally political, and yet have wide ranging law-enforcement powers. Look at Antifa, and you will see they will abuse their power. They would not have helped the children at Sorrel Ranch, they would've continued to allow it because of the money it's a ranch was funneling to their preferred candidates.

It's really too early to be able to answer these questions without more info.

It's time to re-structure our law enforcement agencies.

It's an asinine idea, and potentially dangerous to every citizen to have a division out there that will have minimal training and minimal experience in any of the areas. You're just asking for problems and trouble. It's ridiculous.

It's apparent that the CABQ is attempting to slap yet another band-aid on the problems it creates. What available services is this agency going to connect people too? Last time I checked they don't actually exist, If they did, people would already go to them.

How about investing in insufficient service infrastructure first? That way residents, neighbors, or even people can get the help they need.

It's difficult to answer if the word "crisis" isn't defined.

It's time to actually make a difference, not perpetuate what has been so wrong for so long.

I've been a democrat voter all of my life. People are suffering at the hands of criminality in Albuquerque, not from racism. People here don't walk around afraid a cop will kill them, we are afraid our cars will be stolen, we are more concerned with altercations with drunks and criminals on the streets in Downtown. I really don't want to vote for the assholes in the Republican party because they are corrupt and in the pocket of big business. But if you and your government are too cowardly to defend your own constituents I may consider it.

I've had the Albuquerque Police point a gun to my head for preforming CPR on an overdosed male while I was working as a security guard. There was no reason for a police officer to respond to the situation, and due to their involvement the overdose victim was at much greater risk of death, as well as were myself for resuscitating him. This is an outrageously unacceptable level of police violence and incompetence.

I've worked as a Paramedic in Abq for the last 10 years. I think there is a small subset of scenarios that social workers could handle alone (MVA without injuries, homeless or 'down and outs' SI/SA called in by individual who is non-violent, mental health issues if non-violent, etc.), but the truth is, Abq is a very violent city and majority of calls for 911 I would not feel safe with social workers handling without the assistance of police officers.

I've worked in juvenile mental health so I appreciate one of the problems is we've pushed our mental health problems onto police without giving them the tools or training and without giving them places to take folks. I think de-escalation is VITAL. But if someone is homeless, they need a home. I like everything I've read about the CAHOOTS program in Eugene. I think we should try to replicate that. Please bring in aspects of native and Hispanic healing appropriate to our area. Someone struggling doesn't need the police; they need community.

I've worked in public libraries and have made calls to police for people who are intoxicated, needing homeless help and police have come every time. It's such a waste of resources and doesn't help the person experiencing homelessness or alcohol abuse. I love the idea of a third option using social workers. Let police deal with violent crime.

Just add some more social workers on APD staff, no need for a totally separate division that will require police back up anyways

Just do it. Work out the details as you go.

Just have some peace officers like in the olden days. This better not raise my taxes .05% or more.

Just like you tried to turn down Operation Legend, which is already proving successful, you are trying to follow the defund police effort. We need to support them and let them do their job. Because they do it very well and with compassion in probably 99 percent of the situations.

Just retired after 48 years as social worker. Worked as leader of mobile crisis unit with nurse and psychiatrist - we did not need help from anyone, using de-escalation and medication as needed for existing patient. Worked for 9 years as counselor in MDC and we were as "badass" as any other profession through using our skills and empathy.

Keller is going to get somebody killed because of this stupid idea!!!

keller, you are a disgrace. This is an attempt to defund the police. You are a liberal leftist that is pandering to a faux movement that Antifa has hijacked. You make me sick.

Ken Reiss was a friend of the family. And APD murdered him for protecting himself. I'm generally a fan of abolishing the APD, but until then we need to find other avenues, murdering cops need to be fired, cops need to be personally able to be sued, the city contract needs to be renegotiated, and many other things. The city, and taxpayer should not be paying for killer cops, either in salary or in settlements. We pay them to protect and serve, which has been determined to be too large a task for them. It is a disgusting and abhorrent fraternity that fetishizes their own power and abuses New Mexico.

I've lost family to crime, but even more cops would not be preventative. The current justice system is not supposed to be preventative but punitive, and giving those resources not to the militarization and authorization of the APD, but to social programs like scholarships, school buses, city buses, more frequent lights, expanded city programs, and healthcare for the mentally ill and drug reliant are the only ways of being TRULY preventative. Also- even as a non user- the legalization and amnesty of non violent Marijuana offenders is essential to making sure that our communities can thrive and not feel the need to operate in the shadows

Key to all this is going to be an explicit and well understood division of labor so that joint calls don't end up with the community responder standing helplessly while a police officer treats the situation as a violent confrontation.

Law enforcement is not the enemy, let the police keep our communities safe.

Laws will have to change. Presently courts only accept police reports and witness as primary testimony. Having an "outsider" present (may - most likely) will create discomfort and possibly distress in many interactions.

How will the responder be accepted as a witness or be 'deputised' so to speak?

- As previously mentioned, Brain Injury (all forms) has been left out of the City, County and State's priorities. Yet we know from other states, the CDC, other countries and the WHO that this disease is comparable to that of Mental Illness in numbers. From suicidality, incarcerations, homeless, poverty, to domestic violence and beyond Brain Injury is a factor. The Behavioural Health organization - system does not recognize this complex morbidity. Think of the countless injuries, child abuse (aka Nehemiah Griego) and Officer Oleksak's shooting... I could go on.

If ABQ and NM do not get services on board and a handle on this silent epidemic (for decades...) our state will continue to flounder.

Leave it up to top-of-the-bad-lists, bottom-of-the-good-lists New Mexico to come up with such moronic nonsense as this.

Leave police services to respond. Bolster the APD!!! As a Master Social worker I think your concept is a very bad idea! Not many details have been given about the group. Who are these people? What are their credentials? What protections will they have? What will they get paid? Too many unknowns for me or the general public to answer. Your survey is misleading & my hope is that you don't use this loose pole to make decisions financially or politically for me or my family. This concept & survey is incredibly IRRESPONSIBLE. This concept/project needs to involve many different people with a lot of different credentials who know the culture & heritage & needs of New Mexicans. Please don't jump into decisions based on this survey. Unfair to police and an insult to Social Workers who do a lot more than you or the general public will ever know or comprehend.

Leave well enough alone. Let law enforcement handle violent offenders and situations that can quickly escalate. why place other in immediate danger?? Won't work. Abq is outta control with crime and nothing is really being done as promised

Let police officers do their jobs, Adding community safety responders should just be a resource where officers can refer a person.

Let the Police and Fire do their job. Don't need a bleeding heart Liberal interfering. The courts will just turn them loose anyhow.

Let the police do their job, keep politics out of the police department, APD was one of the best police departments till politics got involved

Let the police do their jobs. Don't cut their budget. Bring in more feds. You think you know better than they do, yet you can't even do your own job. I don't give a damn if an officer has to shoot someone. If people followed the law, there would be no problem, right? Make sense? My son works for APD and is thoroughly disgusted with the way this city is run. But I will tell you one thing. He will come home at the end of his shift no matter what. If it's between him and a criminal black or not, he will come home. Do you understand?

Don't waste my tax dollars on some other stupid program which will only go to admin costs and put money in the pockets of a few to supposedly protect low life thugs. All you will do is attract more to Albuquerque. If you build it, they will come. You are all a bunch of thieving politicians pandering to some Marxist group that apparently do not have jobs so don't pay taxes hence the burden once again falls on people like me. This all boils down to votes (illegal or not) and a hatred of President Trump. Get these druggies, illegals, homeless and other criminals OUT OF MY CITY. Oh, and can you clean up the needles in the parks? Stop enabling bad behavior, Tim.

Let the police do their jobs. We need police not therapists.

Look forward to successful implementation of this department.

Love this!

Make services so people like me dont go crazy not knowing what to so..especially when we should have those services ..especially with a dev disability or □ injury or any disabikity that makes you disabled and broke asf. Especially when your meds or fees or visits with kids cost more than what you even get..let coos do police qork and sovial workers do the qork they would do at jail or hospital..been to both so i know..and i need helo and get in teou le for needing help. So help peoole and stop.wasting the pooice time thats why we have so many problems..make sure.money is not being misused like all these programs do..have oversight

Make this about mental health and poverty, not defunding police. Make this about community resources to eliminate hunger, get rid of homelessness cycle of police response, and especially discontinue culture of force against situations of obvious low-income stressors. This isn't about police officer need to combat crime, it's about unnecessary force responses against unclear threats of harm, and instances where citizen need for care and support has been neglected rather than made into conducive potential for deescalation and better quality of life.

Many years ago, 1970-1980 some cities tried community support in the form of "street workers who were trained as ad hoc social workers.

Within the current emotional climate in the country would the communities with people of color allow any assistance from non community members ?

Would the city helpers be new to the city or would they be reassigned workers from other departments?

If the city is sincere in this quest, have they involved the police to seek their input regarding their calls ?

Thank for the opportunity to participate.

Mental health services is the most significant area of need. After that ask the police what are the type calls that don't require them and make them feel as if the call created a lose-lose situation for everyone.

Militarizing the police is not acceptable. If you are building this unit to help people socially and gain community trust then the responder should also have social worker training not weapons.

More funding should be redirected from police departments to this program. Most calls can be handled without the need for a the threat of force. Only EXTREME situations should be handled by police.

more training can only help never hurt

more training for any officer needs to be mandatory

Most calls for intoxication, drug use/person laying on sidewalk, bus stop, etc... are a waste of police time.

Most of my unsure marks are because the issue is subjective. Each situation is different; it could go either way. It also depends on the individual answering that call: what is their training, how physically fit are they, do they have the ability to "restrain" someone, etc. Also, my uncomfortableness re: the mental health issue in #4 is due to previous experience: think John Hyde (8/18/05). Do you really want to send someone who is unarmed into that situation alone? That's like signing their death warrant. You have no idea what you are walking into. I also think the requirements for these individuals need to be stringent; not just anyone can deal with all of these situations. Perhaps different people for different types of situations depending on their training and physical abilities (strength, training, etc.)

Most people are finally diagnosed w/ mental illness after a brush w/ law. This is NEVER taken into consideration. Police in general ALL need mental health training, way better screening on that kkk MENTALITY cops have. ALSO knowing multiple cops here through kids school their attitude is HORRIBLE towards their fellow man. The cops I know are so black & white thinking they are blinded by hate. Rewards & promotions should be given to ONLY officers that can successfully de-escalate & proven excessive force cases mean no promotions. Higher up are lazy & mean from beat cops so you have a HUGE moral issue. Want more insight ...? Text me 508-1540

Mother of a mental health challenged child.

Move a lot of the monies designated for the police to provide all these supports There is too much money going to police

STOP use of military -style equipment within police department

Must have no authority to arrest. Their job is to prevent interaction with police, not refer people to police. No weapons. Uniforms clearly distinguish them from police officers.

My background in 15 years in law enforcement in Texas, alcohol/drug counselor, 30 + years in mental health, experience with mental health in family, Disability Advocate and case management. Where can I apply?

My concern is if Csd is sent inappropriately and time is wasted in getting police backup or just the nature of how easily things can escalate and people calling in may down play what is happening. In general it appears to have the potential to relieve the police to deal with criminals that are dangerous. This will only work if you have csd people that are gifted and well trained in dealing with people. Just because they have the right documents of training does not mean they can drop their egos and feelings and work effectively with people in distress. This program will work hinged on the skills of the csd individuals.

My concern with the role of the community safety department in connecting people to resources is that there are so few resources available to people in Albuquerque as it is. Affordable housing, Housing First options, dependable income, dv shelters/safe homes, survivors of sexual assault/human trafficking safe homes, safe injection sites, detox programs, harm reduction services, mental health services, etc. Some of these resources exist in the community and many do not. Of those that are in Albuquerque, oftentimes accessing these emergency services is extremely difficult because there is a waitlist or they are unable to be utilized when you need them in the moment. I don't think the department will be successful in this respect until there are either sufficient resources for people to access at any time without having to wait for an unreasonable period of time, depending on their situation. Or, there are serious structural changes, mutual community support, and redistribution of wealth so that many of these issues become non-issues. How can the City promote a critical expansion to emergency social services and ongoing essential social services for the people and the community it aims to support? This department has good intentions but will absolutely be ineffective if it cannot connect people with meaningful resources to address their needs.

My concern would be the possible difference in response time of both the police/fire department and Community Services to a call. I believe there is the potential for unforeseen problems and time related issues should one service be "waiting" for the other. I'm for hiring more police/fire/rescue folks and supporting them with more on-going trainings, equipment, and salaries.

My family's experiences with the police department personnel in all Bernalillo police departments is excellent. I have found the police to be responsive and caring. I do believe that the south side of the city needs more community service from the police department.

My greatest concern is the crime problem here in ABQ and I do not want to see decreased resources for the police.

My husband is a pastor at a downtown church. He is always unarmed and is involved in helping in many of the above activities and can de-escalate most of them without too much effort. Police always have a violent option so they use it too much. Professions that are not given that option find other creative ways to help in situations. We need complete over haul of the current policing practices.

my mother had dementia and would get very combative. we are luck we never had to call 911 except once when she tried to jump out of car. she ended up in hospital. I think a trained community responder would have been the most appropriate person to handle her, based on future experiences with her.

My research at UNM was with people with drug problems and with women sex workers. I also have training in dispute resolution.

N/A

Need lots of community discussion before final decisions

Need to simple get more police responding and courts to actually sentence and to quite letting these repeat offenders roam around. So what if they have a family to support...that family would be better off just learning to cope without the losers.

Never in my life has APD ever actually been helpful in any situation I've seen them in. In fact, I have only ever known them to ESCALATE situations. Instances where I have called the police have led to the police treating me and others very poorly, using intimidation and gaslighting tactics, so name only a couple. I have been fortunate to never have been physically assaulted (or MURDERED) by APD, but every time I encounter them, I understand that is a very real possibility. We need to defund and abolish the police, and the industrial prison system.

No defending the police

Non-licensed law enforcement is not a good idea in a city with a high crime rate as ours. We should take the funding you plan to spend on ACS and re-direct it to training and equipment to better support the police departments already doing everything they can to keep us safe.

Nonviolent services should replace policing to the full extent possible, not supplement it. Freeing cops up to harrass, assault, or kill other people doesn't fix the city's long-standing problem of police violence.

Not enough information regarding these new positions to enable accurate response to these questions. Ridiculous idea, as it stands.

Ny belief is that police should receive more training on deescalating situations. I don't think sending the police to a situation is the problem. I think that the systemic racism within the police force biases police so that they shoot to kill or mishandle situations in a manner that kills people. Gun control, and reducing poverty will reduce incidence of all types of violence in this country! Without gun control and reducing levels of poverty there will be no change!

Of course there cannot be discussion of implementation of new Department to help with connection to social services without a discussion around the effectiveness of our current social services and where additional support can be implemented.

On my unsure checks for question #5 I think those are for the community safety departments to use discretion for their safety and the safety of who they are responding to. Thank you!

On the questions the are answered "unsure", they were answered that way because I felt that the situation or/and the training of the individual answering the call would determine the comfort level I would feel about the described situation.

One of the important roles of the community service should be to help bridge the relationship between the police and the community. There should be some pairing of the two so the police can learn to be public servants as well as law enforcement.

One of these "agents" will be severely wounded or killed. These kittie policies are not going to help anyone.

One of these Social(ist) Cops will get killed, it will be on the heads of the mayor and city council. YOU will have to live with these decisions.

Only a matter of time until a community safety officer/agent(?) is killed and others along with him or her. I'd give it 2-3 months at most until a tragedy of this nature occurs. Bad idea.

Only licensed mental health professionals should be in these positions

Other communities have tried this approach to reducing the burden on police departments with fantastic outcomes. I applaud ABQ for moving in this direction.

Our communities need resources not cops. Also Free Clifton we need people like himself I'm communities not cops.

Our Mayor is a joke when it comes to fighting crime and public safety

Our officers need help, they are good people, however we need to get away from the police being a military force, we need the days where officers are part of the community, where residents know the officers in their area by name and know they are here to help the public not intimidate the public, we should have an invested community presence where the officers and the community do feel like more of a team, the police motto says to serve and protect, what we get as a community is intimidate and fear. The community should be welcoming the officers to assist us when needed, and rely on us when they need assistance. The only way things are going to change for the better is when we work together for the sake of everyone.

Our police force is doing as well as they can with the shortage of officers and with the political climate facing them. Do not defund them in place of the ACS, we need them both in Albuquerque.

Our police force is extremely underprepared to deal with PEOPLE. The ideologies more common among police and their families is scary. I don't know why "more police!" is a thing. Police do not prevent crime, they respond to it. They are ill-prepared to respond to most situations, they are prepared for war yet they are the ones that are called for wellness checks? I have a master's degree in social work... hire social workers to do jobs like this and give them more de-escalation training. Decriminalize drugs, and stop for PROFIT prisons. We are dealing with people and addiction... violence is always met with more violence. change the narrative this community has, work harder and treat people like the unique humans they are.

Also take police out of schools. Find a better way. No excuses.

Our streets are too dark. If there was more lighting I feel it would be safer.

Overall, people are unpredictable. We need to ensure the safety of the ACS workers, which is why they should not be sent to potentially dangerous calls (like drug dealing and other crimes) without police. Even with seemingly safe calls people can turn quickly and potentially harm the ACS workers. Hence why it personally does not really make sense to help solve the problem with police brutality because I feel the police would most always have to be aiding the ACS worker. In my opinion it would make morse sense to have a specialized branch of police that deal with these type of issues. They would be required to have degrees/training in fields like psychology and social work and have specialized training to help them deal with potentially dangerous situations as well as non harmful situations, in which they don't need to be using force.

People never know the issues they will respond to. Very few can be determined in advance to be totally non violent. These responders must have some self protection Would not like them to be dispatched to a violent or likely violent situation. We need more police! And better police training. And a mayor with a backbone to support the police not rioting mobs.

People should be responsible for their own actions and not expect others to pay for their Behavior .

Please base your decisions not just on people's "opinions" but on actual data and analysis. The public often has no idea what these kinds of situations look like, so they aren't a very reliable information source.

Please collaborate with successful agencies that already provide crisis support, such as All Faiths or Protocall.

Please consider compassion and treatment and prevention. Its lofty but not impossible. Police must stop killing the public and supporting racist ideology.

please contact the NASW-NM as they are working to engage this topic. They represent social workers in New Mexico and their role in this is important for getting social workers on-board and creating workforce development for a program like this to continue.

Please do more to get this survey out to residents of abq without internet access. They're the ones most impacted by this.

please do not create a behavioral health department within the City and compete for funding and staff with local agencies -- use these existing resources and collaborate with private non-profits to establish the program

Please do NOT defund our Police, or Minimize their extremely necessary role in society!!

Please do not do this. Look at Seattle NY Minneapolis Portland and any other US city that has defunded or "reimagined" law enforcement?? Crime has skyrocketed. Please support and fund law enforcement

Please do not implement this ridiculous idea.

Please do not make this a pseudo police thing. Either send the police or don't. It should be that simple

Please do not side step the public health and safety issues related to increased use of highly potent marijuana and how the secondhand fumes effect others who are exposed over relatively long distances and even within closed off residences.

Please don't call this defunding as it give the wrong impression.

Please don't prioritize getting buy-in over action. Please get armed police out of situations which are non-violent and unlikely to escalate.

Please don't repeat the same mistakes with this. No one in Albuquerque has time to waste.

Please fund the APD and BCSO. We need more Police to get our crime problem in control. Sending untrained civilians to deal with harden criminals is a terrible idea. As we saw recently a simple neighborhood dispute turned deadly as many encounters Police deal with. We have Police its time to support them give them funding, training, equipment, and officers to do the job!

Please let our Police dept. do its' job, attention should be placed on letting career criminals out of jail instead of keeping them locked up!!!

Please look at the STAR program in Denver, CO and the CAHOOTS program in Eugene, OR on how the client program should run and or be operational.

Please make sure you go into high impacted areas- listen to what the community wants and especially hire folks to work in their own community

Please note that for question 5, discomfort is related to presence of Law Enforcement Officers during delicate situations, NOT the presence of Community Safety responders.

Please reach out to the community more with things like this that make it more accessible to people.

Please really review opening this new area. There will need to be lots of training.

PLEASE take treatment and responsibilities that clearly do not belong with police officers out of their hands. There is no need to kill people who are troubled/addicted/mentally ill/homeless the way APD does. DEFUND, SAVE LIVES, IMPLEMENT COMMUNITY POLICING AND BETTER SOCIAL SERVICES. I myself am mentally ill and neurodivergent and would NEVER call APD to help me in the face of a mental health crisis. I don't trust them and never have.

They're far too militarized to be able to dispense compassionate community safety. These hardened cops should never be doing what social workers, caregivers, medical professionals, etc. should be doing. We don't need guns in our faces and then to be hauled off to jail. We need ACTUAL HELP AND ACTUAL RESOURCES.

Please understand that a person working in Thai department would need a lot of training and supervision (follow-up) to ensure their safety and well-being. Trained mental health professionals are not trained to do these things on their academic programs and are generally not professionals to be the catch all of any calls that police feel are not appropriate. Clinicians (with masters or higher) are only capable of so much, and they can do some things like provide support, stabilize, resources and a few other things but we cannot expect someone in this role to de-escalate a violent situation. If that's what you are wanting this person to do, then you need to invest in top training. I am commenting all this as a clinician that works in this city.

Please use experts and not public opinion to determine how this resource is started, conducted, and maintained. Please provide oversight for these individuals and hold them accountable for missteps. Please make sure they have appropriate training. Tax me to afford actual social workers!

Please utilize our resources as best as you can, so APD can handle the really serious issues.

Please, please release marketing visuals, pamphlets, social media and press releases that actually define what defunding IS! So many people do not read, research or understand what the city is trying to do. There is so much misinformation. Make it bright colored, easy to read/see and in plain every day language. People think that defunding means abolishment of the police force. Hire a marketing firm if need be, this is important to the future of our city and the information needs to be understood for those opposed or on the fence. Thank you e. Romero

Police (APD) are very rude when they interact with people in the community and complain and do not act like public servants. Perception of police and community helpers in almost non-existent.

Police accountability is necessary! Considering the track record of APD, they do not inspire confidence... I want to feel protected by the police force and unfortunately I do not. They are a source of fear, which might be their intention. But that's not fair for us, the citizens of Albuquerque

Police also ought to be trained for exercising more restraint, better processing of their environment and "reading the room", and be held accountable for performing unwarranted violence on people before attempting other non legal means to restrain others who genuinely pose a threat to others.

Police alternatives must be paired with comprehensive reform: extensive decriminalization, restorative alternatives to courts, increased local democratic participation, local volunteer harm reduction groups, better mental health care, and free at point of care medical services.

Police and Sheriff's department need more training for their officers as well.

Police are never necessary

Police have a tendency to escalate and use violence, thereby increasing overall crime and jeopardizing public safety

Police obvious need some better mental health treatments and evaluations. I'm a fucking white woman and I'm sick of apd killing people, and treating POC like shit.

Police Officers, Firemen and EMT's are the only ones we can trust to get the job done! They've been doing a great job before and after George Floyd! Defunding the Police is a huge mistake! There are much more good officers than bad! Use the money to SUPPORT our officers and to discipline those (which are few) who abuse their power. Any agency who tries to defuse any dangerous situation without lethal force will not be respected or taken seriously. We need our Police officers to enforce the law... period! Thank you!

Police presence can escalate situations. People do not always see their presence as calming but a threat. Their feelings and actions are valid.

Police should always respond. They are the best with training. How are we going to be able to find community workers who will want to do this job without high turnover!

police should be increased, crime is albuquerque's number 1 problem

Police should be the absolute last resort in responding to behavioral health calls.

Police should determine situation and then turn response over to social worker.

Police should enforce the law and when a situation is endangering others. Community Safety person should help when a person is in some kind of crisis (not against the law). I don't see a reason for a police and community response at any time, the community safety person should be trained to do no harm (do not make the situation more dangerous for others) and to provide aid and comfort and resources to the person in crisis.

Police should focus on active, violent situations. Their deployment in all other situations nearly always escalates and increases the harm to all involved. As a result, I personally am scared to call and would not call the police unless and until I was in an active and violent situation and I'd worry that they would be too busy anyway to help me now. We need a dramatic overhaul of what APD is assigned to handle and the adequate resources to make ACS the agency that can take on what APD can no longer do.

Police should only be responding to violent crime in progress, PSAs should handle non-violent crime in progress, traffic stops, and taking reports.

Police should lose qualified immunity if they escalate the situation ie: if they shoot first

Police should only respond in extreme circumstances when other, less dangerous/lethal methods have been tried. Save the DEADLY alternatives for absolute last result rather than a standard response. People should not have to fear being killed by the police for feeling suicidal or for calling 911 because their own home is being invaded. Once again, APD should be everyone's VERY LAST RESORT!

Police should probably only work on violent 1st and 2nd degree felonies. Basically everything else could be handled by a non-cop first responder. I also hope that part of this department is making recommendations for city budget to increase in areas based on their findings working with actual community members (unhoused folks, sex workers, drug users, DV survivors, etc.)

Police tend to escalate many of the situations listed, rather than de-escalate them. I think highly trained community safety officials, with through education and training, will work much better than police with very little training or education.

Police work is dangerous and unpredictable. I feel that these people should be called by police when it is appropriate so the police can move on to something else.

Public Safety Aids all ready perform come of these functions. It appears that the council is trying to re-invent the wheel and deplete the police because of a small group of protesters. Several of the call types listed a community safety responder would be sent to could easily turn violent and result in responder harm. Sending one with an officer will require that officer to not only be involved in the call but also having to keep the safety responder safe, a negative factor for both if the call turns suddenly violent.

Put the money for this in the police department!

Question # 8 can't really be answered appropriately without background information about # of calls police get in various categories

Question #5 does not make sense and should be reworded.

Question #5 was confusing. If I am comfortable with a police officer handling the issue or I am comfortable with a community safety person handling it, why would I be uncomfortable if both went?

Question 5 did not allow comment. Since I disagree with the concept, Together is N/A. Many dangers in setting up this new agency. From ineffective to growing into something akin to an unmonitored secret police. Hard to say which side of the scale it will turn but history shows groups like this only grow in power

question 5 was poorly worded. I think you might have meant necessary rather than appropriate in this question. I would generally be comfortably if a police officer was present but the real issue is whether it would be necessary.

Questions 10 to 13 should have a wish not to answer choice seeing as this is anonymous.

Any citizen that wants to help the community in such a way as the CSR is proposing should instead just become a police officer. How is it that an officer has to have several background checks just to be an officer, but we are going to trust a citizen to do the same job that the officer spends countless hours training for. This program is a horrible idea and should not be aloud to continue.

Questions 2 and 3 aren't useful. I want all of those things. Should be expanded with police responsibilities that I don't want Community Safety to own (robberies, arsons, homicides, etc.).

Quit killing mentally!!! APD- another person dead

Quit trying to be Seattle or MN. The summer of love project isnt working. I listen to the scanner every night and am amazed, and overwhelmed at what our police men and women deal with. But I am more fearful of what will happen without them.

Quit trying to defund the police. Quit trying to not allow police extra gear/equipment from military surplus. Once a major shooting occurs again, you'll be the ones needing to explain to police families why their police officer isn't coming home. Because you failed them and failed this community. Christopher Chase is one example officers got lucky. You'll lose many to violence by sending in unqualified and untrained civilians to calls. This city council is a joke and this city is going to shits.

Read my book, "Bloody Bay: Grassroots Policing in Nineteenth-Century San Francisco" for the history of community policing and additional notes from the past that may be applied to today's current law enforcement environment.

Reallocate funds for mental health services and intervention and prevention programs

Recruit retired professionals from jails, prisons and the military.

regarding what police handle vs community safety, I would draw the line at legality. Drug trafficking - illegal, have LEO handle it; suicide threat - no legality associated with it, let community safety work on it. Something like missing person could be a team effort; obviously law enforcement resources would be necessary; however comm safety might coordinate by going door to door with flyers, etc.

Also, responding to a call together, like homelessness or mental health, could be good cross-training for both parties

Remember that individuals in these situations will often have a negative reaction to any kind of authority. It won't matter that they are ACS and therefore, any situation can escalate very quickly. I will also say the ACS worker has a right to defend themselves against injury. Only with proper training would I agree with them restraining someone or using force to prevent the person in crisis from harming someone else. These workers should ALL be required to pass the same training and testing. Big concern: is our city going to increase the resources to support the ACS? Often APD does the referring only to see the same individuals again. Will the ACS provide follow up on repeat offenders so the "help" sticks?

Remove cops from as many situations as possible. They only serve to escalate.

Respect and support the police, they put their lives on the line everyday. They have families as well and are dealing with a lot of crazy selfcentered people, some do not even live in NM. Perhaps History should be brought back in the schools.

Restorative Justice can and should be used to address many of these issues

Saw Mariela's presentation to Downtown Echo, and based on her slide of self-reported mental issues, those total >50% of the calls. (6298 of the calls vs. 4756 for no-self report). That explains my answer above. This is a great thing, and I'm very hopeful to help more people and harm fewer people through this type of response.

Seriously. Let the police do their jobs and leave the social workers out. Police are trained to deal with crimes and crime scenes and KNOW that they are putting their lives in danger every single day to protect the community. By putting social workers in this, YOU are putting them in danger. Let the social workers do their job which is working with children, elderly, etc. NOT putting them at crimes and crime scenes. This is literally the dumbest idea I've ever heard from the city of Albuquerque.

Service Workers should be licensed either as drug and alcohol counselors, social workers. or Licensed professional clinical counselors. They should be known for their skill at de-escalating dangerous situations and being able to get help to distressed people get connected with the right help. I am not sure whether they should carry batons for self defense.

Services make communities safer. You should focus there too. Food, housing, education/training, youth programs. This city is designed to raise criminals and you can't fix it from the back end; be proactive to prevent crime. Create opportunities.

Shame on us for our pride and arrogance thinking that we don't need God. See what we have become.

Should be an element of the police department and not a separate organization
should disband the Albuquerque Community Safety Department and refund the legitimate Albuquerque Police Department!
Situation with law enforcement and sheriff as well as unnecessary feds must be resolved to prevent possible voter harassment as well as other forms of unlawful harassment while finding better ways of helping the community.
So appreciate our city taking on this very controversial, difficult but necessary challenge
So if police are available for back up at all times or there are times they both go then what's the point? Everyone knows that you can't separate mental health and violence with some subjects so in the end the tax papers are going to pay 2 people to do 1 job. Instead of having a backbone and standing up for the great work of the police department here (less the 2% of contacts with mentally ill result in a use of force, the media is leading this crap that's going on right now), the mayor is costing the city even more money.
So many of these questions depend upon who the responders are, whether they go out in terms and how much training they receive. I believe the police should not be called unless the situation is dangerous or escalating. That said, these questions are difficult to answer.
So much is needed here. This survey is a start. I am an artist and not trained to deal with these crises, but I hope that ABQ will have enough professionals in social services to train others and provide safe responses to many of the problems we have here. Underlying all of these problems is the prevalence of guns and there are too many dangerous gun owners. Almost everyone is underserved here, not just the large poor population. Healthcare is so inadequate here. As the largest city in NM, ABQ should receive a percentage of the state's sovereign funds to improve our social services and healthcare.
Social workers and more training are not the answer to all our problems. They have already been embedded in the police department for years... "COAST" was a joke. Please consider a competent psychologist to replace the failed Rosenbaum experiment.
Social workers should be partnered with a police officer. Social worker should be trained in drug intervention as well as self-defense.
Social workers should only assist AFTER trained police have handled the situation.
Some community safety personnel could be sworn officers assigned as a special assignment. This changes the outcome to some of the answers.
Some of these questions were hard to answer without knowing the level of training for community safety responders. Also, I have no idea what percentage of APD calls involve situations I'm comfortable with community safety people handling, so it's hard to say what percentage of current police calls I think they would handle.
Some of these responses seem to be a duplication of services that are offered by state and county. I'd like to see the price tag, along with numbers of personnel and their training protocols and who is supervising them in the field.
Some of these situations are very nuanced depending on more details my answers would vary. I would rely heavily on information given to the dispatcher and the dispatcher well trained in effective questioning techniques.
Some questions difficult to answer because I don't know the level of experience these people will have. One might be responding to a certain problem that may turn out to be out of his capacity or expertise.
Some questions need factual info (stats) to answer (e.g., #8)
some situation police officers only seem to escalate...
Some situations can be mitigated without the use of force. Police officers feel pressure from coworkers to overpower anyone at any cost. Some situations don't justify use of fire arm to save face of the officer. Drug related crimes such as prostitution and shoplifting should result in citations, not necessarily arrest. We need to stop incarcerating people in the grips of their addiction and find other ways to interrupt their unhealthy lifestyle. Don't judge so harshly because the next time it may be you or your loved one.
Some situations is better to have a community safety officer respond instead of a police officer because people are intimidated by police and those situations can often lead to worse outcomes for someone who may just need help.

Spend taxpayer dollars where it needs to be spent and stop creating stupid programs that don't work. Take the cuffs off the police officers and let them do their jobs! Albuquerque is a violent city and the police know how to handle it if you let them. These programs that cater to criminals only enable them more! Get a city council who wants to make change for the better, instead of bowing to criminal entities such as BLM or any other disruptive group. Get a DA who will prosecute criminals! Politics seem to get in the way too much anymore! Hopefully somebody with a backbone will come into any of these high ranking positions within the city and take the reins! We the citizens can only hope that happens!

Start small and build it from there. Thanks for what you do:

Still believe police need to be demilitarized.

Would like to see community safety personnel being assigned to monitor neighborhood sections to better recognize residents (vice versa), create communication channels and relying on neighbors to help identify areas of potential crisis.

Stop criminalizing homelessness, public intoxication, and drug overdoses! And while I live in 87114, I work in the International District, where access to resources is a challenge. Families need safe housing, food, transportation, affordable childcare, addiction services, and mental health services. They do not need more petty charges.

Stop making it harder for the police to function. Fully fund and expand the police. Totally get rid of any program asking non cops to be in potentially dangerous situations

Stop shooting people. Stop sending the police.

Stop taking tools away from the police department. Military equipment is necessary and makes ordinary people (silent majority) feel safe. I don't understand who told our current mayor that the citizens of Albuquerque don't want this type of military equipment. Also, stop making gun laws that only hurt law abiding citizens. Criminals don't care if they need to get a background check to purchase a gun. Again, I'm not sure who is telling you this? Tell Councilman Davis to stop coming up with his ludicrous ideas. Once again, what constituent tells him that they want these dumb ideas he comes up with? Lastly, stop politicizing everything. Both republicans and democrats. Shut up and do your jobs. Quit passing the blame onto the other party. People will respect you more if you just do your job, without calling the other side names. Lastly, we probably don't need our mayor to hold a press conference every other day. 90% of what he has to tell us could easily be handled in a release.

Stop this nonsense. Stop caving to the radical left and their tyranny. NM is better than this. Let the police do their job. Stop sucking off of Nancy Pelosi's tit you morons!

Stop trying to waste taxpayer dollars, and let the police do their job.

Stupid idea. Waste of money. No doubt the mayor's idea. You have no idea the dangers you are putting these people in.

STUPIDEST PROGRESSIVE CRAP EVER. IT WILL ONLY LAST UNTIL A SOCIAL WORKER IS PUNCHED IN THE FACE OR WORSE....KILLED

Support the police and give them some respect. When there are rape cases, child abuse or domestic violence a social worker should be present to help the victims. Social workers should not be there to in any way serve the guilty!! Trump 2020

Take advantage when possible of current services already in place. Get to know the community you're working with, treat them with respect, get some buy in from the community, and prove you can be fair.

Taking money from APD and putting this group as a 911 response team is careless! This type of team and funding should be more upstream and proactive.

Thank u guys love you

Thank you

Thank you for all your work to find good solutions for our community.

Thank you for asking and developing the new community response team.
Thank you for asking for community input and for listening.
Thank you for asking for input and for considering the ways to make our community safer for everyone. We need to change the culture of police, and one way is to reduce their workload. Correctly skilled responders will make our community stronger and safer.
Thank you for asking these hard questions!
Thank you for asking!!
Thank you for collecting community input on this project.
Thank you for considering alternatives that are safe and effective to assist our first responders in their very busy responsibilities.
Thank you for considering this! Your Office of Civic Engagement is well networked with orgs in the community to begin building this referral list and partnership list for your public safety officers.
Thank you for creating a special force that can address needs from the community
thank you for creating this survey.
Thank you for doing this
Thank you for doing this survey.
Thank you for doing this! This is a great idea. Just taking law enforcement out of traffic accidents alone would free up so much of their time and resources. Many other types of calls would be much better addressed by non-police. For example, I recently called 242-COPS about a homeless woman who was intoxicated and crying and had been beaten by her boyfriend. I was just trying to connect her with services but didn't know who else to call. Two officers responded - a male and a female. I was relieved, thinking that the female officer would be sympathetic and gentle. She was the opposite and was almost threatening in tone, just making the woman more upset and less cooperative or likely to accept help. This is a perfect example of an interaction that would have been MUCH better conducted by a mental/behavioral health or social services expert.
Thank you for doing this, it is a huge step in the right direction for Albuquerque!
Thank you for doing this.
Thank you for doing this.
Thank you for expediting this process. Change is hard but we're up for it
Thank you for making this survey available. I am extremely concerned about the way police are trained to handle people who are in a mental health crisis.
Thank you for offering the survey!
Thank you for pursuing this effort and seeking public opinion.
Thank you for putting ACS Unit together - it is direly needed!
Thank you for putting out this survey. I look forward to receiving more narrowed down surveys that can allow the community to weigh in on key issues regarding public safety in our city!
thank you for putting your time towards this effort. the current police are scary and de-escalating should be the goal; not shooting people.
Thank you for reaching out for community input! Police are overworked and under-qualified to deal with some of the things thrown their way. Getting nonviolent response teams on the streets is a great way to help curb police brutality.
Thank you for taking the lead on building alternative routes to over-policing.
Thank you for taking the time to receive your community's feedback.

Thank you for taking this critical step to ensure that all Burqueños are safe from violence when seeking help from the city. I look forward to seeing the impact of the ACS team.

Thank you for thinking outside the box to come up with solutions to ABQ's issues! Last week I saw 2 drunk/high guys with 2 police officers but the think CS Responders would have been more efficient and helpful! So many people just want to talk and be heard —it can solve some of their issues to feel respected and heard.

Thank you for this opportunity to allow the community to provide feedback. See comments in the section. More specific actions and not outcomes may yield better results. Thank you

Thank you for this outreach.

Thank you for trying something different. I realize that this's is a very complicated issue and it's implementation will have a lot of trial and error. You have my support 100%.

Thank you for trying to work on this issue. Most of the time, someone in crisis needs help and care and support, not violent policing or a criminal record. Most of the time when a crime is committed, the person needs help with an addiction or a mental health issue and the last thing that's going to help is being violently arrested or beaten. Any restraints or defense tools should be as minimal, mild, not invasive as possible. We want our community to be a safe one where everyone is supported and given love and care, not one where everyone who causes the slightest issue is thrown into a cage for half their lives. This will be massively helpful.

Thank you for working towards a better approach in dealing with families and needy individuals. This hopefully will avoid situations that we are dealing with now.

Thank you for working towards a safer Albuquerque. The APD is a criminal organization. I have seen drugs seized and not reported, brutality and out right theft regularly from them since I moved here in 5th grade. I have been verbally abused and pushed around by APD officers several times starting at age 12. If there are honest police in the force they must break the gang's code and inform on their brutally violent and corrupt fellow officers.

Thank you!

Thank you.

Thanks for considering input.

Thanks for putting this survey. Please make sure community safety responders are trained as leaders to deal with a team of police officers or swat team. Also they will have to be included in every operation

Thanks for taking an innovative approach to try to solve non-violent crime!

Thanks for taking the time to analyze these survey results.

Thanks for taking the time to gather our opinions and moving in this direction.

Thanks you for doing this survey and taking next steps to change policing to be better and help our communities to be safer

Thanks! Hope you can implement this ASAP

The above 'unsure' responses are moveable dependent on training and personal initiative. Obviously you will need tiers for grouping community responders. Certainly these should be goals we work towards, not limitations on the community to step forward. Adapt with the current Algee critical awareness training - call PHS BH groups if you are not aware of what this is. Thanks for putting this survey out for us. Drop a postcard in the mail to all ABQ describing, giving links and prompting this survey!!!

The addition of this New Department is NEEDED in Our City!

The age, racial and gender profiling questions are unnecessary.

The best way to use this department is to provide citizens a one stop shop for large crises like eviction or starvation. To prevent the violent crime poverty and homelessness produces.

The city does not enforce or cooperate with the governors mask mandate with it employees and APD. This set a bad example for other to follow and police who don't wear masks can't enforce the mandate. Do something about this. Keller has been very lackadaisical about this

The City does not need to spend thousands on calls with additional first responders coming out as a given. Each crises should be evaluated with regards to more responders needed or not. Follow up assistance is necessary and as needed.

The city government is worthless and has ruined APD. Community workers should not be put in the role as police officers. The mayor is a piece of shit!

The City is potentially putting Community Safety personnel at increased risk. Our society is violent, and getting more so. Many EMT's will not go on calls w/out Police back-up. I am not in favor of defunding the Police. We need more and better trained officers, plus BETTER leadership of the current department.

The coast team is useless - reorganize retire the old horses on that and hire some people that willing to go out in the field and actually do thier jobs instead of flirt with the 34's or sit on thier fat butts in the sub stations or in their cars that we as tax payers pay for!!

The community safety department will be able to respond to calls that don't involve violence yet still need someone who can take the required action much faster than the regular police are able or willing to do.

The Community Safety program should not exist outside of law enforcement. If this program goes into effect, they need to work hand in hand with law enforcement on every call. If you send these people by themselves to calls, they will get hurt. They have no business carrying any kind of restraint or weapon without going through a law enforcement academy. I believe we do need better resources such as long term, affordable mental health facilities that can deal with rehabilitation and long term addiction and mental health help. Sending Community Safety people out by themselves is not a solution. Yes, our officers respond to many calls where a certified or degreed counselor would be an enormous help. However, most of these calls are dangerous and require split second decisions on the behalf of officers for the safety of everyone involved. It should not be a one or the other option for our city. Do not send these people out on their own.

The creation of the Community Service Responders is to acknowledge their professionalism and competency in de-escalating situations and decreasing police involvement, thus justifying the defunding the police department. They should be able to resolve the cases they are called to de-escalate. As a tax-paying citizen, I would hold the Community Service Responders responsible for fulfilling their duty and resolve the situation they are called for. They should not have to burden a police officer to double up with them, except in cases of extreme danger to the public, because a reduced police force will be very busy solving other crimes plaguing our city. Doubling-up also adds to the cost of a service call, unreasonably burdening the tax-paying public.

the critical part of the survey is confusing. For example, I feel that ACS should always be sent to public intoxication calls and police are unnecessary as first responders, then how should I respond to the issue of whether they should accompany police to a public intoxication call. I would rather have an ACS present with a police officer is called to respond but I would rather that the APD resources not be used be used at all as a first responder to such a call. So I am comfortable with a ACS accompaning APD but really I feel that the better practice is that APD not be called at all to the first response.

The deinstitutionalization of our mental health system which started around 1955 and was propelled forward by Reagan has lead us to this point. We simply need to start by increasing the funding for mental health and humanitarian services. Change the world one person at a time.

The department should train everyone in some type of self defense in case they are put in a potentially dangerous situation. Never send a female alone out into the field.

The effectiveness of any "community safety responder" is entirely dependent upon the administrative and statutory authority given to that role, as well as the education requirement imposed upon those fulfilling that role. There will be not point to doing this if a "Community Safety Division" is merely advisory. APD and it's Union will run right over it and its employees.

The effectiveness of this new department is going to be limited unless it is backed up by ensuring there is adequate capacity for affordable housing, healthcare, drug addiction, and mental health services.

The entire city should be policed like a suburb- almost not at all. Jobs should pay a living wage, community programs should be fully funded, people should have opportunities and space to enjoy life. Focus should be on prevention and healing, neither of which police are doing. Prioritize protecting people over property. Engage in restorative rather than punitive justice.

The experts who will be staffing this center and anyone experienced in restorative justice should have their input weighted most heavily

The fact that APD is listening to the community and implementing these changes gives me a much more positive view on the system as a whole

The first thing the new department should do is create relationships with organizations working with people on the street (Street Safe, Albuquerque Health Care for the Homeless). These people are experts in what kind of police support is needed and can guide how this dept can support best without making the same mistakes APD makes.

This department should NOT carry weapons rather focus on crating relationships with people to deescalate situations. If they carry weapons they will not be trusted and escalate people, even inadvertently. If they are armed, they will be just another police dept.

The goal should be keep people from getting wrapped up in our crappy justice system.

The idea of "Community Responders" is what community social workers are trained to do. To be successful & minimize burnout & turnover, community responders will need A LOT of GOOD social work/counseling support & clinical supervision focused on harm reduction, self care & social work safety. I have be in Community Mental Health for 30+ years, supervised many entry-level caseworkers & therapists who have the HARDEST jobs! It is a rich training ground for future social workers, medical providers, etc. And, they do well when the clinical supervision is consistent and available. Great way to build out mental health workforce in NM.

The idea of ACS First Responders is ill-conceived and will get them hurt. Creation of ACS is a knee-jerk overreaction by weak politicians. What an incredible mistake!

The ideal situation would be a community support worker and police office working in tandem. Using the knowledge and experience of a social worker to aid in situations where their knowledge would hopefully reduce use of force while also helping to connect those in need with services.

The individuals that you are trying to employ would have to be trained peace officers able to not only protect themselves in a violent situation but also the surrounding community members. No one can predict when a situation is going to become violent or how it will escalate. My fear is you will have a community service member then riding around shotgun with every police officer. Now the police officer not only has to watch out for his safety but now the safety of the community service member who is not trained to protect themselves nor other other individuals in an emergency situation.

To address the issue I believe training police officers in better de-escalation and not moving to tactically subdue all threats with physical intervention as the first option is our best move. There's a culture within the police department that needs to change do not add more weight to an already heavy situation. Change the culture, training and the response.

The key will be for community service responders to do neighborhood work so that the larger community knows they by name and face as positive supporters of people in need. Engagement is going to be very important.

The lack of good education, and the way liberals run government has virtually ruined this country.

The less authoritarian and violent the responses the better!

the liability issue is immense

The Mayor and more than half of City Council are fools!

The mayor should go on a thousand or so 911 calls for service, then answer question #8. He has no idea.

The neighborhood where I live I see lots of individuals who need help NOT law enforcement. Many times the officers called out are way too young to understand the needs of my community. Furthermore, the 'more veteran' officers don't seem to care anymore. Having a Community Safety Dept. is a great idea! Not every 911 call needs a response from the police department. If this is the way CABQ and APD are trying to build trust with the public, I'm totally behind it. However, will be some sort of oversight committee or board of directors? ; I would hope it would be persons non-affiliated with CABQ in any fashion...

The new ACS members should do "ride alongs" with local homeless outreach nonprofits to get a sense of how they handle situations differently from law enforcement.

The only use for armed police is to kill people, and there is no death penalty in New Mexico. Therefore, there is no use for armed police.

The police are escalating situations, and shouldn't be present with weapons for many emergency calls. Most of the time, people need help, not someone with a gun. My discomfort with sending both a CSR with a police officer is the presence of the officer, not the CSR. Please stop sending men with guns to "save" people. They are shooting and killing innocent people, and sentencing both innocent and guilty ones to death without a trial by their peers.

The police department as it exists only escalates dangerous situations. Just this week, APD shot a man who called them for help with a home invasion. APD has significant history of killing mentally ill people like me when families call for help. Introducing this new department is not enough. There wasn't a place to say it above, so I'm saying it here: this should not be in addition to our existing police department. Our existing system is broken beyond repair and needs to be dismantled and redesigned from scratch.

The police in this community escalate situations to create and/or justify excessive uses of force against our community. They should only be involved as a last resort to most calls they currently respond to; they are not only unhelpful to protect our community; they actually create more harm than good and thus, should be limited to only serious or violent crimes. They will admit to trusted people that they hate homeless people, hate minorities, and believe they are immune from their own misconduct. APD officers have openly discussed how they will not change despite DOJ's oversight; they are simply waiting for it to end so they can "go back to policing without being afraid of getting in trouble" for beating up citizens or even shooting them. The culture will not change; APD needs to be overhauled.

The police need to be defunded and moved and thrown away. They are not our friends. They started as a racist force to bring slaves back alive or dead to their masters and they aren't doing much better.

The presumption is that an ACS is needed, but, judging by this survey, the form and function of such an organization is still undetermined. This does not make much sense to me.

The question about which services should Community responder and Police go to together was hard since for some of them I don't think they should go together but I am not

uncomfortable if they do. hard to answer that one.

The question where you ask "what should happen if someone is trying to harm themselves or others" is a very loaded question because there's a STRIKING difference between the two. If someone is trying to harm themselves that can almost always be deescalated, scaring someone in a situation like that can easily lead to them hurting themselves. If a situation with others trying to hurt others isn't deescalated, it should be noted that violent force from police should NOT be the first option.

As for the percentage question, I believe you're going to find most situations can be deescalated easily without police. I put 50/50 because it seems like a proper answer. I really hope this is something the city goes through with.

Upon reopening post COVID-19, focusing on this, as well as programs, community centers, etc, you'll see that crime rates will begin to decrease. It's time to focus on making resources readily available to the citizens to create a better environment.

The questions about which calls should BOTH police and acs respond to, I answered "very uncomfortable" because I don't think police should even be involved with certain issues at all.

The responsibilities ACS is asking of social workers scares me to no end. I remember John Hyde. I know there are more John Hyde's out there. Sometimes you just cannot reason with a person who is in a psychotic state.

The role of police and policy need to change. Using a wet nurse to de escalate a tense situation. Is so fucking far off all that will happen is the new agent getting hurt or killed. This won't improve the current times in our lives. Different training and tactics are needed. New philosophy and doctrine is required!! No more handhold!!!

The second question is a little leading in that of course I want all of those to be the outcomes of the new department but I think it discredits the work that police do. It might be easy to say that this new department would be able to do all these things and I truly hope that skilled practitioners can come on board to make this dream department a reality but I also feel like law enforcement has been making changes toward those items and believe that collaboration and training within the department could be a useful tool. I also have concerns related to staffing this department with individuals who have the tools and skills to manage these crises without eventually having to call for APD back up anyway, but I suppose that may be part of the transition. As a community mental health provider I look forward to seeing how this department shapes up and am hopeful that the city collaborates and integrates behavioral health care providers into the system at large. My apologies for the length of my comment but as someone who has worked with individuals in crisis and supervised staff working with these individuals for most of my time in the field (clients and community members experiencing SI, HI, attempted suicide, self harm etc.) I strongly feel that the interview and training process for this department is going to be critical to its success. Without skilled, experienced practitioners, I have a lot of concerns about how all of this will roll out and impact our city by putting civilians (ACS staff) in the middle of potentially dangerous situations. In my experience, many times well-intentioned people apply for jobs like this and have all the right things to say but when put in a potentially dangerous situation, they are unable to meet the needs of the job due to lack of skill or other professional barriers. My hope is that the hiring and on boarding process are thoughtful and intentional rather than reactive to the political movements happening around the country. Thank you for seeking out community involvement in this process, I believe this can be an incredible resource for our community and prioritizing behavioral/mental health will absolutely benefit our city overall.

The section asking about responders and police going together is poorly worded. If I say I'm "uncomfortable" are you interpreting that to mean I don't want police to go, or I don't want the responder to go and only want police to go? Please consider the ambiguity of this question in the responses you get.

The section on responders and police together is probably invalid in my case because it seems not a matter of my own comfort but of training and safety.

The truth is that I have very little confidence in police response to much of anything other than homicide.

The violence in this city is so out of control...everyone has a gun. I don't think this sounds very safe. I don't think they won't shoot just because it's not a real cop.

The whole idea is a total waste of time and resources.

There are many situations in which a social worker or mental health type person should be with police. In most cases I don't think they should be alone. Gun violence and volatile behavior is too high I. Albuquerque.

There are not enough cops to respond to violent crime and threats of crime. I am TIRED of waiting 45 minutes on 242COPS and then by the time someone does answer my call, the crime has happened and the criminal is gone. WE NEED MORE COPS.

There are several situations in the list that I wouldn't want a civilian at, regardless. Prostitution may not be highly dangerous, but managers in that profession are known to be. Domestic violence is always a dangerous situation, no exceptions. Same with drugs--the individual user may be harmless and need more social intervention, but the world around the situation is not a safe one.

There has to be an overhaul of APD in order for this to work... APD just cant seem to stop shooting our citizens...disgusting

There is a difference between being comfortable with both a police officer and a community safety worker working a situation together (question #5), and thinking it is necessary or preferable. You don't distinguish between comfort and advisability. Also, I expect that the professionals have better informed opinions on this than I do.

There is no need for police if all resources go into creating this kind of system. There is no reason for a fully armed person to show up to anything

There is no substitute to armed police officers in this city.

There is no such gender as non-binary. That viewpoint is anti-science.

There is too much violent crime in Albuquerque for community responders to safely handle without law enforcement. I think the community responders would work best in conjunction with police rather than either entity acting alone.

There isn't an easy solution to the issues to be addressed. There is no way to assess which situations will involve a person with a weapon (thus law enforcement should accompany) and which will end in peaceful resolutions. House parties, while sounding benign, often will have one or more individuals with weapons. All of that being said, the presence of a police officer will often cause a situation to spiral out of control because of the perceived threat of an officer merely being present. I greatly fear for the safety of ACS staff - as well as our fire and police staff - and want to ensure they have adequate protection (self defense, protective equipment).

There must be a better way than deadly force.

I also feel life should mean life for violent offenders.

Thank you

There needs to be ways to analyse APD budget and look at the number of sworn and non sworn employees in order to free up the necessary funds for this new department. Very important step as money is scarce and the union will have to cooperate and agree to decreasing their budget.

There should not be another enforcement agency, period. Any and all funding should go to the city police, so that they can train officers in specific modalities. (i.e. crisis management, de-escalation tactics, mental health counseling.)

these community workers are not going to be able to replace police. Its just adding more tax payer dollars to add having them ALSO respomd to a call that police will likely have to handle anyway.

These data points are very pointed and I felt could be twisted very easily. It seems we are creating another department when communication between existing services is already poor.

These kind of questions should not be answered by untrained civilians. It should be left to trained professionals to determine which calls are appropriate for non-law enforcement to handle. This is pandering.

These people have ZERO business being first responders! I've been a cop and I've been a social worker and those positions ARE NOT INTERCHANGEABLE! This is a TERRIBLE idea setting out poor citizens up for more legal issues (when the SW can't deescalate and ends up hurt and the person gets an elevated charge), HIPAA issues (too many people in their business without them agreeing to the treatment (a violation of the NASW code of ethics, BTW!), and a DELAY in receiving the appropriate level of treatment- plus the additional re-traumatization of having to go

over things repeatedly.

Mayor - you and your staff's reactionary BS is a stupid waste of resources at best. Harmful. Deadly.

These positions should be filled by social workers not police officers. Base program off BCSO social work program that has been in effect for 20 years. Social workers and other mental health professionals at the bachelor and master level.

These questions are poorly written. If a Police Officer is responding, then it should be safe for a "Community Safety" member to respond. The question comes when a ACS is by themselves. They could become another victim that Police have to then have to protect or save. Here is another example of people trying to direct Law Enforcement without having the expertise or training to deal with the public in crisis. You need to move away from the liberal rainbows and unicorns and face reality. People are unpredictable and Law Enforcement has been trained through many years of experience and mistakes. You are going to get people hurt trying to appease the vocal minority who hate Cops. Use the ACS to provide social services for victims after the situation is made safe by police.

These responders need to be licensed social workers who have training and experience working with families in crisis and trauma.

These responders need to have extensive training in the fields of social work and counseling. Lay people could do more harm than good.

These responders need to part of APD, not a separate department. The city is going about this the wrong way. APD should have always had trained councilors on hand.

Creating an entirely new department is not only a waste of time and money, but it's simply a long, roundabout way of making sure that APD has the resources it needs.

Employ trained officers—with the appropriate educations and licenses—as counselors/Intervention agents. They can accompany APD law enforcement on calls that might require deescalation.

It's irresponsible to send untrained, unprepared civilians into potentially dangerous situations.

Unless, of course, this is simply politics and you don't give a shit. In which case, do what you will—it's not like the community really gets a say.

These responders should follow up with individuals so that we dont end up with a rinse and repeat cycle of mental health care. They also absolutely must be able to put holds on individuals in crisis before they are a harm to themselves and others.

These would be good questions to ask officers as well. They have all the insight to these situations and experience that may help spark some ideas for ACS

they do offer effective trainings to learn non violent communication, I believe these skills would make a monumental difference in our diverse community

They need to be trusted, first and foremost. If they are equipped with defense and restraint devices, this will not build trust.

They should be train as police officers , and get prepared the same way .its like to have police trained in specific situations that they feel comfortable working with .Ex.why to send a police men to a woman who is being abuse from another masculine figure???? (the last thing she want to see is a men) let a police woman trained in this particular case to treat her and follow up whit the case , so the trust is the clue!

They should not be viewed as cops. But as a community resource.

Things are worse than I ever remember them; I am saddened by the looks of downtown, and business storefront covered with plywood. I am saddened by looking around at the trash/graffiti/etc that seems to be in many locations throughout the city. I was saddened when Honeywell and Raytheon left our state. However, I am ecstatic about Facebook and the Intel expansion. Regardless, I feel that the lack of opportunity, holding people accountable, enforcing laws, not supporting business to stay/relocate, among other big issues is holding back this state/city. The constant barrage of policies that hurt business; I do not know what happens prior to introduction of some of these policy decisions, but maybe reach out to businesses and business organizations for their opinion and assistance. To force it on them just creates animosity and anger. I am one of only a few of my friends that stayed in NM after college, and none of them want to come back. I personally love NM, but not the crime/education issues/lack of respect for our city. I certainly do not have the answers, but I do feel this is just another department that will not solve any issue except to appease the defund police crowd.

Things to consider: who is in charge of a scene.. social worker or law enforcement officer. I DO NOT support sending any non armed person to ANY situation in today's world. It is to dangerous to send an unarmed person. Even to a simple traffic accident. People are shooting each other or wearing a mask...

Think of a side by side program. Don't think it is safe for new Dept. The 'street' mental Issues are dangerous and carry weapons and/or can be physical and harm others,

Think safety officers are a great idea; feel they should be nonthreatening but have access to backup if needed.

This "new unit" is just a guise to defund the police. Don't do this! Please just allow the police to do their job, get out of they way and stop giving excuses to the drug addicted homeless (99% of them!)

This a bad idea.

This agency should be funded with a corresponding reduction in the police budget. The police are the problem. Without shrinking and ultimately abolishing the police, there will be continued abuse and a false sense of security at great cost to our community

This Community Safety Department is a joke and will end up costing taxpayers more than we are spending now. If a police officer has to be on standby for a call, they are on the call and unavailable somewhere else. Please don't waste our precious resources on this pipe dream.

This community safety responder thing is a joke. Stop trying to defund the police especially in such a ghetto crime ridden city. We don't need anymore people patting these criminals on the back and continue to allow them to ruin the city we need police to clean the streets of these scum and keep us productive members of society safe.

This could be a great asset to our community. It will undoubtedly reduce violence in our city and injuries to both our law enforcement and the public.

This could be a wonderful program if done right.

This department is not necessary if the down and outs would be court ordered to treatment - if we had more residential treatment centers, and if the city was working with the county- to know they already have individuals who do this work...PS The handing out of needles by boxes by HCFH and others, but not doing the work of going out in vans and helping people on drugs who are passed out- taking them to long-term treatment- no not short term, not the ER. The city should instead create drug treatment centers with the county, state and federal funding available for the purpose of rehab-- not wasting it on a non-fix.

This department is sorely needed in our city and across America. Looking forward to a safer, healthier and more equitaqble Albuquerque.

This department should do the homework as a proactive agency in Albuquerque, NM and do the work of a social worker by doing periodical home visits and directing individuals with issues to the right help source. NEVER should a civilian take the place of local Law Enforcement unless they are certified through the Department of Public Safety. Until people in this Mayor's scheme of social workers as first responders meet all law enforcement criteria, they should never be in any situations that almost always require a full fledge law enforcement officer.

This department will need mandatory and continual racial bias training and training on trauma and racialized trauma.

This doesn't explicitly address traffic stops. There is no reason that an LEO with paramilitary training and in military grade gear should spend time giving speeding tickets. It's a poor allocation of resources and results in poor morale of officers as their skills are under utilized. Traffic enforcement should fall under another organization.

This entire concept is a waste of money and will only place health care workers in danger plus result in more lawsuits against the city because the police weren't there to protect a citizen

This entire idea is bad, the people law enforcement come in contact with regardless of the call for service are dangerous, unpredictable and having unarmed individuals coming in contact with them will get them killed.

This entire survey is extremely biased towards the supposition that the Albuquerque Community Safety Department can assume police responsibilities. My prediction is that funding for this idea comes through additional taxes - increasing the bureaucratic load taxpayers need to shoulder for another inefficient governmental program, designed to appease the "defund the police" crowd with zero accountability in terms of a rational cost/benefit analysis.

I would actually prefer lower taxes, and abandoning the idea that the City of Albuquerque can provide for the safety of the residents of Albuquerque. It has been repeatedly shown that this is not something the City is capable of doing. Rather than additional failed programs, it would be nice for the City to admit their incapability in this regard, and have a tax break.

I'll keep dreaming, since this isn't going to happen. The best I can hope for is to vote people in that want to slow down the spending, and have some semblance of rational cost/benefit analysis in local government.

This has to happen. And this has to be fully funded.

This idea is a waste of my taxpayer dollars. I vote NO. If APD is provided the resources needed, this would not be necessary.

This idea is ridiculous, if you politicians want to know the truth, go ride with cops regularly, not once or twice. Go do their job!!!!

This idea will only work if we fix how many people get off for crimes they commit. We can have all this support and if individuals know they will get away with things they will never feel the need to receive/seek out services. Along with putting services in the schools so children from age 5 and up receive the services at a young age will be okay with services as an adult or even hopefully not need them.

This initiative requires resources, oversight and the buy-in from APD and the community. I thank you for your work. Who the social workers report to will say a lot in the effectiveness. As an experienced LCSW I believe it's critical this department is not supervised by APD and has community-based partners such as agencies and higher educational programs that are training social workers and the National Association of Social Workers so that a blend of services and partners can work together with the city.

This is a great and civilized project.

this is a bad idea for first line contact it increases the likelihood of increased violence and endangers more people on the scene.

This is a bad idea, I support our police not this plan. We need to police actions and not things that 'feel' better. This is ridiculous. The criminals are running this city and our politicians are failing us.

this is a bias survey set up to justify your direction

This is a complete waste of money and resources. Mayor Keller should resign instead of encouraging rioters.

This is a completely unnecessary group to create. Stop demonizing actual law enforcement. Law enforcement are necessary for a working and peaceful society.

This is a crock. We need more police on the streets. I don't need social worker showing up to a situation they cannot handle. What's the point if they have to call for back up? Instead of defunding the police department you guys should be over funding them.

This is a duplication of services that already exist. If you want to lessen the load on police officers, duties can be shifted to other organizations to cover all the situations listed

This is a foolish idea that will get a city employee injured or killed and then the tax payers will be stuck with paying a large settlement

This is a good idea. I'm concerned about the boundaries of this role, the safety of the CSRs. Start carefully with narrow criteria, see how it goes. DISTINCTIVE uniforms so there's no question. I've never liked the AFD uniforms that look just like police uniforms. It's easy to mistake and F for a P. Choose something colorful, that says we're here to help. Minimum belt gear, you don't want confusion and you don't want any outward indication this the CSRs are prepared to use force. Only use BolaWrap in self defense or to protect another from imminent danger, but if there's a deadly weapon involved retreat, call for police. Ensure that APD dispatch give highest service priority for CSRs. When CSRs are first deployed ensure higher density police availability to shorten response times if they run into issues. It won't be efficient (ie. it won't save police hours) at first but this all falls apart if a CSR gets hurt and there wasn't back up. Make sure that you don't evaluate the CSR program based on saved officer hours, at least not for the first year. That's a long term proposition.

This is a good idea. It's important that the Community Safety Department gain the trust of the community. As good as the idea is, it will not be a solution for the lack of housing and opportunity in New Mexico. How can a community safety person help a person experiencing homelessness when what that person really needs is housing? Also, this does not mitigate the responsibility for APD to change how it understands itself. It is not just outright force that is the problem. It is the sense of being above the law--of being better than others. I was pulled over for speeding and the police officer was such a fucking asshole I could barely keep my temper in check. And I am a white, educated professional woman. I can only imagine what the interactions are like with people who are poor and deeply marginalized. What gives police officers the right to talk to us as if we are nothing? It is THEY who answer to US. They completely misunderstand their role. I understand that they probably deal with some of the worst of humanity. Yet, they must be strong and have integrity and receive the training and mental health support they need to do their jobs well.

This is a great additional resource to reduce the burden placed on our police to provide additional services and referrals our peopl need, but NOT ALONE!

This is a great idea! More power to you!

This is a great idea. I think most of the issues are addiction and homelessness issues.

This is a great plan, however, the community response team needs to make sure they are prepared for the worst to prevent harm to them, or, LEO's they go out with.

This is a knee jerk reaction to a bunch of terrorist like thugs. The police have a job to do and should have our full respect and backing. Just because a bunch of whiny thugs don't like the police because they enforce laws is NOT a good reason to defund our police. Public safety is a huge priority and I would NOT feel safe in this city knowing if I call for help you will send out a untrained social worker...no offense but these social workers can not even do the job they are supposed to be doing. How dare you take away my right to feel safe and protected in my own home or city. This is just sickening and quite frankly bullshit.

This is a knee jerk reaction to issues else where in this country that are not happening here. This department is wrong and will fail.

This is a push towards getting the police defunded and I do not want any part of it. I live here and pay my taxes I demand officers

This is a real mountain of challenges to be surmounted. We cannot know what the department will look like, but it will surely be different from what we have now and what most of us expect. The beginnings and endings of human structures and programs are always messy. Good can result from the turmoil.

This is a smart move and I'm proud of this city for taking it. However, I think some people may be confused by this survey and how the "comfortable" ratings work. I'm hoping I did it right.

This is a step in the right direction

This is a STUPID idea. Just wait until the city is sued by an untrained citizen that's sent into a scene that escalates and they're hurt or killed. Or the city is sued by the caller or the caller's family because the caller is hurt by the untrained citizen or the caller kills themselves because the techniques don't deescalate things.

this is a stupid idea. Things can go to crap faster than anyone can expect and a social worker would only get hurt

This is a terrible idea. Only trained law enforcement officers should answer initial calls. Social workers and others can be deployed after law enforcement has assessed the risk.

This is a terrible idea. Please please please reconsider.

This is a valuable addition to law enforcement, though expensive

This is a very bad idea. I'm in support mostly of sending help with officers but untrained social workers should never handle a call on they're own unless you want them to get hurt.

This is a very positive step. Let the police handle actual crime, and let better qualified, more compassionate people handle non-dangerous persons in crisis.

This is a vital topic that we, as a society, need to address. I am grateful it is being discussed! I believe it would increase the quality of life and sense of safety in our community if we had a Community Safety Department, especially for groups of people who have been disproportionately victims of excessive force and shootings by law enforcers in Albuquerque.

This is a waste of money. There is no need to bring on more city employees and jack up our taxes. Why don't we just reallocate the money to train officers better. You don't have to pay salaries and only pay for the training. Officers can be regularly trained on a yearly basis to make sure they are up to par. Let's stop pretending that our officers are over equipped because they are not so lets supply and equip our officers with the right equipment and training!

This is a waste of taxpayer dollars. Hire more police!

This is a waste of the City's limited budget, Hire police officers and train them to handle these issues.

This is a waste of time. This isn't going to work so stop wasting time on this

This is a wonderful idea whose time has definitely come!

This is all about lessening APD's front-line response to certain calls thus shifting the burden of responding to these calls which will be turfed out to the ill equipped under funded paramedics of AFR. A social worker will be standing around on scene all the while AFR will be performing the actual work.

This is an absurd waste of tax payers money. Figure out the real problem- its not the police.

This is an unsafe undertaking.

This is another taxpayer boondoggle. These people will not be able to handle unpredictable and violent subjects. They WILL get injured and killed. I am retired from the AFD and have seen this violence first hand. The issue is that law enforcement and fire department personnel have been forced to take on so many types of incidents that they were never trained for or which have no business being in the 911 system. I responded to hundreds of incidents over my career that I had no reason to be at except someone called 911 and we were dispatched. The city has allowed people to shirk their personal responsibility and accepted far too much risk over the years. The addition of a third party to accompany police to their usual calls is wasteful of taxpayer dollars....I know they won't be acting alone as I stated initially—these people have neither the understanding of violence in the field nor the training to deal with it and they will come to harm. Adding further stress to police officers to “watch over” them is foolish and wasteful of taxpayer dollars.

This is another waste of taxpayer's money and you will get innocent people killed. Stop coddling criminals.

This is boondoggle

This is clearly another Political Stunt for the DEFUND POLICE movement. We need MORE POLICE. ABQ has a terrible crime problem. Mayor Keller is losing the crime battle already. Go ahead, send Social Workers to potentially violent situations. Dumb. Dumb. Dumb.

This is dangerous and a waste of tax dollars.

This is entirely wrong. All of it. You want Chinese communism.

This is foolishness. It will get people killed. Instead of wasting money on yet-another-coordination-department, use the money for the resources that are already underfunded. This is a waste of resources, it'll be a PR nightmare when the first one gets shot dead, and you will still have no answers. Don't. Do. This.

This is GREAT food for thought and I'm proud to be a part of a community exploring these very necessary and creative options. Bravo!

This is great. Our local EMS spends an inordinate amount of time and effort responding to and transporting people for things that aren't medical emergencies but since we have no other way of dealing with them that's just what we do. It's a giant waste of everybody's time, effort, and money. Ambulances should not be used for taxi rides to emergency rooms when people don't actually have a medical emergency. People should be required to find another way to deal with their non-medical emergency problems. The key to this is access to community resources and also personal responsibility, money, food, and transportation. This new branch of city social workers needs to have the leeway to do what is right for people. Oftentimes EMS is activated for housing insecurity, food insecurity, not emergency mental health problems, lack of personal transportation, lack of community education about ways to get healthcare that are much more efficient than calling 911. They overwhelming majority of people that get taken to the emergency department, for example, for suicidal ideations, are released within just a few hours with a recommendation to follow up with a social worker or therapist of some type. This is an entirely wasted step of the process because every first responder knows that they're going to get released and then be stuck with a giant hospital bill and ambulance bill for no reason. That's kind of like stealing from the people can afford it least. These people should be responded to by social workers in a regular electric vehicle and have the situation de-escalated immediately and then can have their counseling session right then and there, wherever they happen to be, or be taken directly to a 24/7 mental health facility like 2600 Marble avenue or some private group. These, and many similar situations, are a colossal waste of our emergency responders and emergency responders are simply not equipped to solve these types of problems. If somebody's having a heart attack or a stroke or some type of major physically traumatic event then that's perfectly fine for them to deal with but it's simply a mismatch of applying the correct tool to the correct problem.

This is hard to know without having experience or expertise in these areas. Thanks tho for letting us think about the difficulties in setting smeth like this up. Think it will be better for everyone.

This is less than an ill-conceived plan. You should not be asking untrained civilians how to fix your city problems. You should be seeking tested and proven solutions shown to work. This is a terrible idea.

This is not a safe idea. It's dangerous. Especially since how violent Albuquerque is. Every call officers go to there is an inherent risk. Unarmed civilians handling this is unsafe, and will cause more problems for police who are already understaffed, underpaid, overworked and not supported.

This is nothing more than a political sham. How can we have money for this, when for years we haven't had enough money for the police. You are going to get someone killed because they will be in over their head and backup will not arrive in time to help. Not enough police offers now—THIS IS STUPID. Not voting for Keller — once was more than enough. Huge disappointment.

this is one of the dumbest ideas this city has ever had . this will get people hurt or killed , not that it matters to you since most of you live in lower crime neighborhoods so you dont have to see the absolute shitstorm policies like this create ! the solution isnt safty staff , ITS MORE POLICE !

This is only going to cost the city more in law suits

This is ridiculous. Pandering to the lawlessness is a horrible idea. Shame on you! We want our city back and we're prepared to fight back!!!

This is such a bad idea to have them go on scene! Didn't we learn from Santa Fe and the social worker who got stabbed there? What things would this worker do with a suspicious person—hand then a pamphlet? Social workers are not trained to go hands-on/tactical response and that is not covered by their insurance. So many situations are volatile and can change instantly. For example suicide can easily change to suicide by cop. Do we want that now to be suicide by social worker? Or worse, have the social worker get killed? Why not have police ask the person they are called out to if they WANT help, and if they do then TRANSPORT them to a facility where there are social workers and security? The person has agreed (so will be most likely to follow through with resources given) and gas time to cool down during the drive, so will likely be more grounded when talking to the worker. We know TIME and SPACE are assets in intense situations, so why not use them to our advantage instead of pushing forward a social worker in the middle of an unknown place and situation? Have a safe center to take these people to so they can have food, water and get connected to services if they want to use them.

this is the dumbest idea ever Mayor Keller is going to get people killed or hurt

this is the dumbest shit ive ever seen

This is the dumbest survey yet! Another waste of our tax paying dollars to implement a new layer of fat in the system. Also, by the way, you can only be MALE OR FEMALE!

This is the most idiotic idea ever! These people will not have what it takes to deescalate any type of situation and should NOT be put in the position.

This is the most idiotic proposal/program I have ever heard of. It seems that the City Government has become an Idiocracy. You people should be voted out of office, but there are more buffoons voting for people like them.

This is the worst idea imaginable. This is the city trying to re invent the wheel and spend funds better used for better training For officers in defensive tactics and using force so they are competent and prepared to use the minimum use of force rather than attempting to avoid a fight until it can't be avoided necessitating an even high force used than could have been in the first place.

This is vitally important to actually serve the people and make our city a better place to live.

This isn't a solution. This is a feel-good action designed to distract from your city's inability to stand up to an out of control police department.

This money should go to more and better paid police officers

This new community safety idea is the dumbest thing ever!

This new department's personnel should be gentle and trained to respond straightforwardly to argumentative fallacies, insisting on facts, and be able to educate those to whom they respond.

This plan should be in addition to present Level of Police as ABQ being the 2nd highest crime city in the USA is NOT something we should tolerate as tax payers.

This plan would be particularly useful to deescalate many situations without abuse of force

This program is a bad idea. The burden will fall on law enforcement as usual with them now having to watch over and protect an additional party. If this program moves forward, law enforcement should not have any involvement with these community service personnel.

This program is going to get someone hurt. Our officers are not villains, telling them they aren't equipped to take calls that take kindness, sympathy and a caring heart is telling them that they are exactly that, villains that are only capable of handling situations that require a gun and cuffs. Officers join the department to help people, to serve and protect their communities. Don't treat our officers like they don't have the training to deal with any and all situations because some departments out there don't.

This program is idiotic and creates more bureaucracy. Stop the lunacy.

This program is much needed. It will take some time (and probably mistakes) to get it functioning well, and will probably take criticism from all sides, but I think in the long run it will be worth it.

This program might be able to utilize MSW and upper level Criminology students under the supervision of a certified professional?

This program SHOULD NOT happen. It puts the life of the volunteer and others in unnecessary danger. Police, Fire and EMS are COMPLETELY capable of doing their job. Don't throw someone else in the mix that has to be watched while responding to a call. It takes the focus away from those that truly need it.

This project will be a disaster waiting to happen. People will get hurt or killed, most likely the Community Service Providers. On a side note, perhaps the Mayor and police chief could explain why we have more Asian massage parlors than Starbucks in this town. Why? Who is benefiting from this scam?

This seems like such a very positive and critical step in creating a viable community as well as building a positive group of responders to be a part of the community. Thanks for working in that direction!

This seems to be a very promising idea. Care should be taken for the probability for this work to be very dangerous. Also do not forget about the local 911 EMS transport agency Albuquerque Ambulance Service's role in this. AAS is extremely overworked and is put in very dangerous situations due to these ACS related problems.

This service will evolve over time. We don't yet know where its true strengths will lie; we can only try, track the results, be transparent, and never go back to police handling everything.

This should be understood by everyone - city officials to community members - as a step toward completely dismantling APD and abolishing armed law enforcement. With enough community, we can create safety, healing, and accountability. Armed police only create violence and fear.

This should not be a 911 response, this should be a separate line people can call, could even be associated with 311. 911 should be only for public safety

This should not even be a consideration. This is the wrong approach.

If you wish to supplement a First Responder situation after APD and/or AFD have assessed the situation, then I think they can be called to take over the scene. They should NEVER be the first on the scene. NEVER!!!! This approach will put the social workers lives at risk.

This should not exist. Police, EMT's, and firefighters as well as other first responders handle these situations fine. Give them better funding and get rid of this silly idea that will backfire so badly you'll be sent to the moon. Thank you

This state needs to do something to change the law prohibiting APD to arrest juvenile criminals and release them to inept parents who cannot manage them. These youth will only get worse. Kids with guns in this city are a rampant majority and they are committing many of the worst crimes. It has got to stop.

This still strikes me as sketchy ... I 'get' what you're trying to do but the permutations of violence that will be faced by ACS strikes me huge ... need more talk, though - not less

This subtle attempt to defund police is a really bad idea. Happy to try and make suggestions and helpful ideas, but there is a reason why the police are trained and have tools to defend themselves and others. Most of the things that the police respond to involving drugs alcohol domestic abuse suicide involve dangerous situations that would get unarmed people harmed.

This survey and everything behind it is the reason police morale is low. It's sad because a huge majority of police are good people. The Mayor knows very well that the truth comes out in investigations and any judgements should be reserved until then. Judging a situation as racist with no evidence but the color of the skin of those involved is racist in of itself.

This survey did not feel well designed. There appears to be far too much latitude for interpretation.

This survey is a bit disappointing because a survey taker does not have the ability to indicate why I feel a LEO and SW would be inappropriate for certain calls.

This survey is about defending the police. Who decided to make these decisions. Should This very important decision not go to the public and be put to a vote? It seems that this has been arbitrarily determined by whom ,may I ask?

This survey is totally out of touch. No monies should be diverted from the police department to fund this.

This survey is useless. It has already been decided what is going to be done, regardless of what is reasonable. Our mayor is not concerned with the well-being of citizens, just with himself and his equally unconcerned cronies.

This survey seems more geared toward someone familiar with crisis intervention, not for a civilian w/o mental health or law enforcement knowledge.

This survey was difficult to parse in questions #4 and #5. Isn't #5 just the situation where the situation could be violent? Which is already covered in #4?

This survey was very disappointing. Many people with little awareness around mental health and law enforcement are going to answer without a true understanding.

Our community has been suffering with lack of resources for mental health and now suddenly we are going to have all of these resources? Maybe we should start with providing mental health providers with better access to resources and care before we start making new programs. Where is the money going to come from for all of these new resources?

This team sounds fantastic!

This unit should have licensed professionals only.

This whole idea of using social workers in lieu of cops is crazy

This whole notion is the brain fart of ridiculous liberals who always just want people to just join hands and sing kumbaya. Whoever conceived this plan has no common sense. They are living in an alternate utopian universe and totally out of touch with reality.

This will be a vital service. I do NOT feel comfortable sending police to these situations. They escalate and respond with violence.

This work will succeed best if other preventive programs are also implemented. Home visiting for 1st baby; preschool; sufficient drug treatment options; recreation and non-school learning programs; parenting classes and support; healthy community recreation options; mentoring programs; intergenerational programs; community gardens; etc..

This would be a horrible idea - the infrastructure and services do not exist in this horribly managed city. I do not support this effort and do not want any of my tax dollars supporting this department. This would never work in Albuquerque- nothing ever works here

This would be a WASTE of taxpayers money. Use the money to train and hire more police, good police. One's that can handle a situation instead of getting cocky and racist!!

Those who work for Community Safety must not be re-deployed police officers; the training for de-escalation and support of people in crisis should be extensive (ideally, they already have a B.A. in a related field), and should be focused on avoiding or mitigating harm and conflict, truly de-escalating, showing respect for all people's dignity, rather than the "get home alive" use-force-first training that leads to so many shoot-first tragedies with our own and most other police forces. Swagger, soft and hard threats, and bullying have no place in most circumstances.

Though many of the resources the Community Safety Responders can provide are very helpful, it would be better to connect the community with these individuals after the initial 911 call. Having been involved in a crisis, I can personally say I would not have been able to process a lot of information in that moment due to fear and adrenaline. Having someone reach out to me after the fact would have been more beneficial.

I worked in the medical field for several years, including time at UNMH and Kaseman. I worked with people that seemed to be fairly sedated due to alcohol or drug use, that quickly turned violent. I was even physically charged by a patient who was faking to be unconscious due to the legal nature of his situation. He was placed in an exam room with me by security, then jumped at me as soon as they left the room.

I had a father become violent during an exam of his toddler daughter once he realized we suspected child abuse.

Having someone who can assist in a crisis can be absolutely life saving, but sending these people on scene without a trained police officer making sure the situation is very safe is irresponsible. Drug use and domestic violence can turn ugly quickly, even when someone seems to be calm. Putting a responder at risk to save face and be politically correct is just wrong.

Tim Keller needs to resign.

To remove funding from the PD may look like a great idea but in the end it will end up costing the city/state/nation more. If the city/state/nation wants to a City Safety Department do it without cutting funding, manpower, equipment, etc. from the PD. Do it from cutting from the bloated pay check that the city pays its high ranking city officials.

To think a trained police officer can be replaced for these activities is outrageous. If I have an emergency where my life is threatened I want the police not a safety cadet

Today I drove by a older man walking along Tramway with just shorts on, and he seemed to be lost or distressed. I would have called 911 if there was a community safety responder!

Train police force with deescalating tactics. Instead of spending more on that side which would upset others with spending on the police

Training will be the key for these workers and hiring the right person.

Treat domestic issues like a mosh pit. No need to be overly aggressive but intervention is sometimes required.

Unfortunately more and more police are needed in cities today. We need to get rid of liberal judges and change laws to protect innocent people not guilty people. INNOCENT LIVES MATTER!

Unfortunately, I'm afraid this program will end very quickly and very tragically.

Unless there are imminent safety concerns (i.e. weapons, threats / attempts to harm others), police should not be involved. That said, our community challenges go so much deeper than a Community Safety worker can address. We need meaningful and immediately accessible services to help people including mental health assessment and stabilization, medication management, housing, utilities, food, addiction treatment, safety, etc. As long as guns outnumber people in this country, we are all at risk, which leads to most of the deadly violence in our community, including police shooting civilians. Poverty and resulting desperation drives much of the addiction, family violence, sex work, etc. that we see every day. We need to address root causes of violence and suffering . And by all means, the fewer encounters police have with the community, the lower the risk of people ending up incarcerated or dead. I was very disturbed to see APD collaborating with federal agents, BCSO officers and state police to confiscate a family's car last night. Really?! How much did that "action" cost us and why would we traumatize a family and community in this way?

Very excited for this possibility. I believe it's exactly what the city needs.

Very limited ability to cover calls for police. In partnership with police, maybe. Who do they report to? Mayor? Police captain? You need to provide more details.

Very uncomfortable to respond to certain situations having ACS over PD. EMS should have the option to not enter if they feel the scene is not safe despite having ACS present vs PD

Waste of money. Stop caving to the leftist politics; maximize current units like COAST and MCT.

Watching the Healthcare for the Homeless workers interact with those experiencing homelessness at the Main Library downtown proved to me that police officers/armed security are, more often than not, not needed to deescalate situations. In fact, many times the presence of police or security would automatically escalate the situation.

We are going to end up with a bunch of dead community workers if implemented under the current administration policies.

We are not going to be able to mitigate all risk to City employees who respond to people in crisis. There will be inherent risk, however, if we address the root causes of these crises and provide better community services and stop criminalizing behaviors associated with poverty, drug addiction, homelessness, and mental illness. Police on patrol and responding to calls for service do NOTHING to reduce crime. We need inject human decency in our public policies and budgets and address things through a public health lens and not a law enforcement lens.

WE ARE TIRED OF THE ONGOING PRESENCE OF HOMELESS PEOPLE HAVING NO CHOICE BUT TO SLEEP IN THE STREET. WE ARE TIRED OF LOOKING AT IT AND IT MUST END. IF THE PEOPLE WERE SLEEPING WHERE YOU LIVED IN THE NNE HEIGHTS AND FOOTHILLS, WE WOULD HAVE SOLVED THIS A LONG TIME AGO. IN FACT IT SEEMS WHENEVER ONE OF EM DOES FIND THEIR WAY UP THERE THEY JUST GET SHOT SO SOLVE THIS PROBLEM NOW. IT IS NOT HARD. WE PAY FOR IT PROVIDE IT JUST DO IT. IF WE CAN PAY FOR DESIGN AND FIGURE OUT WHERE TO PUT A JAIL TO REPLACE A JAIL WE ALREADY HAD - THAN WE CAN FIGURE OUT HOW TO DESIGN, PLACE AND PAY FOR STRUCTURES TO HOUSE PEOPLE SO THEY AREN'T SLEEP ON THE DAMN STREET.

We as people are not experts and don't have all the information we need as this is a foreign concept to most. I think the social workers should be trained and do what they are qualified to do. If they are able and trained to restrain an individual who isn't deescalating they should restrain them. If that's not in their skills then they shouldn't be doing that. I'm not positive just how much they are capable of but I know they can help our situation. The police are not effective. The police are not properly trained. The police are not held accountable. We need this change

We cannot afford to divert funds from police for this effort. We need to provide officers the resources to do their jobs, including community safety workers to respond WITH officers to certain types of calls. Having community safety workers respond to any calls alone is a major safety issue.

We did have two officers who came when my son was very depressed and they talked to him for about 20 min very calmly and patiently and then gave him a ride to the psych ER without him needing to have handcuffs on as he is only 16 and autistic. His depression was due to not understanding life situations due to his autism. He stayed in the ER for only about 6 hours where the doctor was able to get him to understand why certain rules for teens are needed and then he was able to come home and did perfectly fine ever since. I'm so glad police that are impatient did not arrive. What we needed is not uncommon and is more of a need for social workers that do emergency home visits for people who are depressed or autistic people who just get frustrated when they can't understand things in life. I know plenty of people who also have family with bipolar or schizophrenia and whom will not call the police no matter how out of hand they get because they are afraid the police will show up and simply execute their family member for acting like they have those mental illnesses. There needs to be changes to the law to enable family to get a social worker to their home right away when someone over 18 with a known mental illness like that starts showing symptoms that their medication needs to be adjusted instead of having to wait until they are a danger to themselves or others.

We do not need to make changes, based on immature, non-working babies with no frame of reference for reality. We should evaluate regularly of all of our services, including police. Then for defined weaknesses in behaviors, work on training. A big start would be to increase police force and social workers, so they can meet the demand for our deteriorating society. There's nothing more frustrating than to report a 16-year-old runaway to APS or CPS.....when we are told they are short-staffed, so they only deal with 15-year olds and below. They say that 16 year-olds can run away and hide.

I'm totally against any new agency that is formed from listening to these rioters (not protestors) who are paid \$200 a day to destroy and to harm. So hearing the title...Albuquerque Community Safety....makes me angry. We should create an agency if it is needed. Start with meeting with key police and key social workers and determine repeating problems. Make changes based on what Albuquerque says....not based on mercenary rioters.

We don't need more beaurocracy, we just need specially trained people to work within APD.

We need a full abolishment of APD and to divest those resources into mental health, extending drug decriminalization, community healthcare, mental and behavioral health support, reducing recidivism by releasing those with soft/harmless offenses, and ending qualified immunity. This is just a start to what needs to be done, but it is the only way.

We need mental health professionals in every call in this city. We have so many mental health issues with no places to care for these people or for families to call to help.

We need more police and more police training not less police and not community people. We have a huge crime problem and this will make it even worse

We need more police not less. These community workers are just gonna get hurt that is why we have police officers. Afterwords then social workers could step in and assist with needs of the person.

We need more police officers and politicians that support the police department. We don't need another agency in the way.

We need more police presence rather than less. Faster response times and transparency.

We need more police, utilize all federal help offered with Federal crimes citizens or not.

We need more REAL POLICE OFFICERS. This is like putting a band aid on a 1st degree burn.

We need MORE traffic enforcement, ESPECIALLY in residential streets like Yucca/Palisades NW, which has become a MAJOR N'S street for people who want to avoid Coors. The volume has gone up about TEN TIMES what it used to be, since the FART project changed the intersection of Old Coors/Central to the Yucca/Central intersection.

Does someone have to DIE before you begin to enforce traffic laws? We get people going 45-50 MPH in a RESIDENTIAL neighborhood!

We need our police officers to be fully respected and supported!

we need the police

We need this more than the police. I have never in my life felt safer because of police and have witnessed firsthand police abuse. Community Safety COULD be what is needed and New Mexico could become a flagship for a better society.

We need this. The police need this. Thanks, Mayor!

We need to completely defund, disarm, and disband APD as an organization, and replace it with a wide array of social and crisis prevention services that are specialized to specific types of Crises. Putting all of the pressure on a single organization to deal with every crisis is a terribly inefficient way to handle anything, and APD has long since proven that they are wholly incapable of properly dealing with any of the above Crises.

we need to do everything we can to help combat the lawlessness in this city. I just hope and pray these people will be trained to protect themselves.

We NEED to focus on the availability of mental health hospitals. Currently, the best hospital in the state is NMDC. This is unacceptable. Also, there are not behavior health resources for after hours care if a hospital releases a patient who actually needs longer term care.

We need to ultimately disband and replace the police with restorative-justice-based community-led neighborhood self-defense cooperatives aided by mediators, mental health professionals, and more.

We pay taxes for well armed and will trained police for protection. Do not waste taxpayer money on worthless programs like this.

We really need a handle on sex trafficking.

We should be fully prepared that some Community Safety Responders may be killed on duty. Situation was far worse than expected and they were unable to defend themselves. This may be partially offset by fewer Mentally Ill being killed by Police who truly believe they are acting in self defense.

We should be funding MORE police and policing functions, not off-loading their duties and expertise to amateurs.

We will need MUCH MORE community resources to follow up and help after the first intervention.

What a worthless survey this is what are tax dollars pay for.

This survey is a joke and its clear that CABQ will screw up creating this Department.

If the CABQ wants someone to create a real survey then please give me a call.

What about activities to lower violence and mental health in the first place? Will the Dept. address that?

What are you going to tell the family of an ASC person who is dead, shot, stabbed, beaten? Then there is the cost of training, outfitting, and the lawsuits the city will face when a person's family doesn't like the outcome.

What is the salary of these "waiting " professionals? What will they do when not called out? Almost all calls for police are about violent people. We need more Police Officers, not a bunch of "shrinks" sitting around all day playing cards who will be calling for help from a depleted Police Dept. when they run into uncooperative people. Will these people be going out to calm down rioters and looters? (falls into their list of "services" they will offer) This program is ill-conceived, and waste of money that will not deter crime.

What percent of current police calls would you expect the Community Safety department to be able to handle?

This question is hard to answer as I do not know what percentage of call are non-violent and or mental health etc.

What you're describing are Public Service Aides which the city already has..why waste money on a new socialistic group.

Whatever will happen it will start more slowly than it will grow into being and there will be a few mishaps, even maybe disasters along the way but don't let it disappear into the mists of memory as did the great achievement in the time of Mayor Jim Baca in the 1990s. That's when we, Albuquerque, got the Crisis Intervention Teams started. We were one of the earliest Police Departments in the Country to do this. Those who don't remember history are doomed to waste time & effort, repeat the mistakes but forget some off the really good bits. Hello out there.

When taking into consideration utilizing trained professionals such as Social Workers, one needs to remember that we are not trained to respond to calls that police should respond to. While social workers are trained to work with different populations and how to de-escalate situations, they are not law enforcement workers. They should be put into potentially dangerous situations that they are not trained to handle. It is difficult enough as a social worker to work with clients that are willing to do what they have to in order to better their situation. When putting some sort of mental health professional (which it would have to be because someone who does not have this education wouldn't know how to respond) in this position, a person may not respond the way you think they will. One needs to want to help themselves. You cannot replace trained law enforcement with untrained (for this) mental health professionals. However, an agency within the police department to educate officers about de-escalation or resources for different situations might be better.

Where I am uncomfortable about community workers responding, I feel unsure because there are so many fire arms in the community. If there was gun control, I'd feel comfortable sending in CHWs to domestic or neighbor disputes. There has to be a limit on guns!

Where will funds come from to cover this dept?

Will this be under the APD dept. control/coverage or yet another newly formed dept?

Where you asked when I would feel comfortable having a Community Health Worker go with an officer, I believe a Social Worker would be comfortable to attend all of those calls in accompaniment of an officer. How the 2 presented themselves at the scene would be a professional collaboration once the scene was assessed.

I see this program having the ability for huge success. However, officers concerns and social worker concerns must be melded into a resolution. Both sides must work openly and honestly and professionally. I would have significantly reduced ability to sense suspicion like an officer. An officer immediately presents as a threat to a scared paranoid schizophrenic, where a Social Worker can be respected for his/her presence by validity of the officer's presence, but hopefully allowed the space to build rapport and communicate effectively resources and support.

Thank you again for the opportunity, I am proud to live in their city, thank you!!!! (Go Governor for keeping us so COVID safe!!!!)

While I believe a new task force is a good idea, I whole heartedly DO NOT believe they should ever take the place of police in any calls, especially in a city as violent as Albuquerque. I believe it would be appropriate for them to accompany police on certain calls but more importantly, their work should be to help people once police have identified persons needing the help that social services can give. And on a side note, if the city of Albuquerque could get control of the rampant drug problem here, a lot of our city's problems would disappear.

While I believe this department will be good, I ask that you divert funds from APD to this department instead.

While I do believe there is a spot for community safety. I do not agree with handcuffing our Police officers and not supporting them as I feel the current administration has done.

While I understand the intent I think this is the wrong direction for city and That our police force needs to be equipped with better resources, more training, more budget, and more recruitment. The ACS is going to place more people in harms way and If I called 911 I expect my medical and police first responders to show up because that is what I pay taxes to support and that is their role in our community. And it is a vitally important role. If I have a concern about a noise complaint or something like that I'm going to call 311. We already have the venues in place for issues that are not a true emergency. Those avenues should be utilized instead. We were taught in school to call 911 in an emergency. And if people are utilizing 911 for other purposes then there is a different issue to address.

While there may be some instances where an ACS employee can handle a situation on their own, for their own safety, they probably shouldn't be responding to potentially dangerous situations alone. I also believe they should not be responsible for detaining anyone. That defeats what I presume to be the end goal of establishing this new resource which is to address the difficulties faced by traditional policing methods.

While this could be a useful tool/addition to emergency, I think it would have to be carefully looked into as to what types of calls they go on. they are NOT trained the same way and it could be a waste of taxpayer money like so many projects this city adopts.

While this is a good idea in theory, I dont think Albuquerque is ready for this type of department.

While this is one way to receive public comment, I do hope you plan to include people most impacted to design this from a real-lived experience perspective. Experts may have degrees and titles, but they often lack the lived human experience. Plus - let us see successful elements and models used in other cities. Let's build on other successes. Please ensure that BIPOC are centered as the main voices and expertise in the working groups that will build this community resource.

Who are the intellectually incontinent (yes, you read that correctly) governing bodies that came up with the idiocy of placing untrained and uneducated civilians in the line of fire along with our brave fire/law enforcement personnel? What will be the criteria for selecting these do-gooder civilian security support? A Bachelor degree in Psychology or Sociology? The fallback undergraduate major for youth without the mental wherewithal to have a plan/direction for their life before adulthood at age 21? How about “educators” that have specialty education (e.g., math, science, history, etc) that has little relevance to the particular stressors outlined in the survey question set. The PTSD for most civilians inserted into situations typically handled by law enforcement would be staggering. That is what you want for voting constituents? At its core, the idea of enlisting paid or volunteer civilians to get involved with law enforcement issues is fatally flawed. Give the stolen police funding back to law enforcement and do not send my neighbor, your neighbor, anyone else into the dangers inherent in domestic/child abuse, drug/sex trafficking, alcoholism, drug abuse, and more.

Who ASKED for these "community" responders? It just sounds like the Democrat "Defund the Police" movement!

Who takes lead and makes hard decisions if both respond to a call? People who are high, mentally ill do not reason well and will need someone familiar with the streets in many cases. Well meaning social workers can end up in life threatening situations very quickly. There needs to be a larger effort to really clean up bad neighborhoods and get repeat offenders off of our streets. Look up old Paloma Bar on Broadway that was replaced by a sub station. Police were patrolling and started riding bikes through neighborhoods and it cleaned up the area while their community involvement was high. Massive unrelenting efforts in bad neighborhoods needs to happen, not just police or ACS, gang units, crime preventing, remediation, church groups, social groups, let's do this together. How can I help?

Who would be in charge at the scene, say once an officer arrives? Would this just be for city and not the county?

Whole idea is nonsense. Let police do their jobs.

Whomever you select to oversee this operation needs to be able to see the entire picture, to work well under pressure and to be able to adequately guide employees to ensure good outcomes.

Why are you asking for community input on this without a clear definition of what these people will be doing? Or at least a more clear definition of it. There are already responders that go to calls of homelessness and mental health calls. MCT and COAST. Why not increase their manning and have them handle more calls. Have the fire department handle all traffic accidents not involving another criminal matter and anything with no injury or disabled vehicles create an online accident report and not have anybody respond at all. Why are you talking to the people who are going to have a highly emotional response to these questions and not any experts on what would be appropriate? Or maybe the people who would be responding on what they'd feel comfortable doing?? This survey seems disingenuous and pointless without an actual goal of what you want from this unit.

Why are you pretending to care about the public when you are not willing to enforce the laws out there? Provide free resources for drug and alcohol abuse. Take kids away from their abusers and lock them up! Make it so that people have to go to drug and alcohol abuse classes. Enforce DWI laws. Keep people in jail

Why would you endanger people who are NOT trained. You send them out to defuse an issue and instead it escalates. Are you sending them out in groups?

Will someone please give tax payers more information to go on? Blindly adding another department to an already near bankrupt budget is not responsible. I feel we have many departments already in place that could respond to many of the above listed situations. The idea is not bad, just too vague to support at this time.

Will there be an organizational chart listing responsibilities for each staff and lines of authority from the field staff to the mayor's office?

Will the new Community Safety staff be appointed by the Mayor's Office, serve on contract basis?

Who will be responsible for recruiting, training, supervising and recognizing/appreciating volunteers who want to help.

What is the status of the Volunteer Coordinator hired by the Mayor's Office almost two years ago?

Without proper training, you are putting this group plus the ones calling 911 at unnecessary risk.

Would like to see a community safety unit dedicated to traffic accidents. I see no need for police officers to be at the scene of accident unless it involves a possible DWI.

Y'all are trafficking funded crooks but at least y'all try lol

yes

You are Assholes

You are going to kill someone. I am a social worker and the first time I call for a police officer and you send another social worker I will file a lawsuit. This is flat out STUPID

YOU ARE INSANE. Watch these poor community responders walk into situations that don't seem dangerous and come to harm over and over

You are not doing enough to de-militarize the police and weed out the racist wack jobs that are employed in the police department and who are running around with guns. It does not just effect Black people. The evil and lies that are ignored will multiply and infect Albuquerque even more than they already have. We live in a sick, sick society and we need to change. If you're looking for criminals, you'll find plenty in the police department.

You are trying to defund a police department by moving funds around. Law and order is what is needed, not baby-ing criminals and homeless. This mayor is turning this city into a joke like Portland. Keller gives a Millions dollars to the black community, joke, what has he done for the rest of us by allowing the homeless and crime to spike. Go get another starbucks and cardigan sweater and turn the helm over to a Republican.

You don't need to know my race. You might profile my responses.

You know, common sense would tell you that you have people in the police dept trained to deescalate any situation...you need more police not another department...we have social workers in the family and believe me the police that we have in our family would do a lot better than our social workers...both physically and emotionally.

You liberals are stupid.

You should have included the same sections for police only, no community service personnel - just to compare all 3 options.

You want to make a security force, that's coupled with the police, to handle the same challenges but possibly less equipped & trained. Why don't you focus on improving & extending existing police training instead of using tax payer money to create an unnecessary department.

Your approach is brilliant, thank you! We may not get it right the first time, but it's a good direction to go. Thank you for asking

Your killer cops murdered two of our community members this week and you're already planning on arming the "crisis team". You need to seriously listen to the needs of the community. A healthy and safe community does not have more police or prisons, it has more resources.

👮👮👮social workers, counselors, mental health professionals are not cops👮 providing services after law enforcement is one thing however going in place of is not the answer.